

# IMAGINING MOUNT VERNON LIBRARY'S FUTURE



CITY OF MOUNT VERNON

## MOUNT VERNON CITY LIBRARY

Needs Assessment and Feasibility Study

November 17, 2014





Sonya Beard was a strong supporter of the Mount Vernon community. Her generous donation of \$500,000 to the Mount Vernon Library Foundation was the first step in making the new library a reality. Sadly, Sonya passed away in 2010, but her legacy will live on.

## THE MOUNT VERNON CITY LIBRARY

The Heart Of Our Thriving Community

**Our Mission:**  
Mount Vernon City Library promotes lifelong learning by providing access to information and materials that are varied in format and rich in viewpoint. We connect our diverse community through innovative programming and excellent service.

## TEAM

### ARCHITECT

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### CONSULTANT

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### CLIENT

**Mount Vernon City Library**  
315 Snoqualmie St  
Mount Vernon, WA 98273

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## EXECUTIVE SUMMARY



Mount Vernon City Library advertising campaign for library addition, ca 1967  
3,600 sf, population 5,000, .72 sf/person



Mount Vernon City Library, ca 1981  
12,336 sf, population 13,500, .91 sf/person



Mount Vernon City Library, 2014  
12,336 sf, population 34,700, .35 sf/person

To the extent that facility size limits the ability of the library to provide service and programs, the current level of library service in Mount Vernon is roughly one-third the level in 1981. Unless the library is expanded, this decline in the level of service will continue as population grows.



Mount Vernon City Library interior, ca 1954

### PURPOSE AND SCOPE OF STUDY

Originally constructed in 1954, the 3,600 square foot Mount Vernon City Library served a population of approximately 5,000. It has been 33 years since the library was last expanded. The third and final addition was planned for a Mount Vernon population that had reached 13,000 in 1981. In 2014, the same 12,336 square foot library serves a diverse population estimated at 34,700.

To the extent that facility size limits the ability of the library to provide service and programs, the current level of library service in Mount Vernon is roughly one-third the level in 1981. Unless the library is expanded, this decline in the level of service will continue as population grows.

The City of Mount Vernon has an opportunity to re-establish the role of the Mount Vernon City Library as a vibrant community cultural center and place for life-long learning. Population growth, increasing service demands, limited building size and an aging facility with technologic constraints challenges the capacity of the library to meet residents' needs. An expanded and updated facility would enable the library to improve the delivery of valued, traditional library services and offer important new services. A future Mount Vernon City Library can be a community catalyst, contributing to the educational, social and economic vitality of the city.

In the 2012 Mount Vernon City Library Annual report, Board Chair Marija Anderson echoed the public survey responses, describing the

Library as ‘a well-loved but outdated building.’ Community member Sonja Beard made a significant bequest to fund a new library and helped launch the Mount Vernon Library Foundation in 2010. The Library Foundation gained 501(c)3 non-profit status in 2012 and continues to raise funds for a new library.



To address these needs, the city council engaged SHKS Architects and BERK Consulting to conduct a needs assessment and feasibility study to re-imagine the future of the Mount Vernon City Library.

The study is intended to:

- ENGAGE** the Mount Vernon community;
- CREATE** a shared vision for the future of the Mount Vernon City Library;
- IDENTIFY** future program options for the Mount Vernon City Library in 2025;
- EVALUATE** potential sites for a future Mount Vernon City Library;

The study will help the Library Foundation and City of Mount Vernon understand how community members value the current library and envision a future Mount Vernon City Library. This information can be used to guide a subsequent process to build support for a new facility and develop a financial strategy that combines private fundraising and public investment.

### ENGAGE

The initial project Steering Committee includes the Library Director, two Library staff members, two Library Foundation members, and the Economic Development Director of the City of Mount Vernon. The Steering Committee worked with the consultants to engage library staff, Library Foundation members, Friends of the Library and a wide range of community stakeholders in the planning process to determine short and long-term service, site, and location needs. It is anticipated that the Steering Committee will be expanded in the next phase of study.

Public input was gathered through two community meetings, a focus group with Latino community members and an online Library Services Needs Assessment Survey. A paper version of the survey in English and Spanish was also made available.

Community input revealed that many members of the Mount Vernon Community area believe a strong and vibrant library contributes to the quality of life. The Library is seen as an important educational resource supporting lifelong learning for all ages. It was also clear from community input that books and collections remain central to the Library’s role.



Children’s story times and programs are held in the middle of the children’s area, limiting the ability of families and children to browse and read books.



Patrons and library staff report crowding and long wait times for library computers.



Additional space in the children’s area would accommodate interactive children’s toys and furnishings, expanding early learning opportunities.

**“The library should provide, not only books, but the resources that help the community to thrive...the structure should reflect the Skagit Valley, and our cultural diversity.”**

-public comment at community open house April 10th, 2014

## EVALUATE



Lacking a dedicated room for meetings and events, furnishings in the reading area must be rearranged, displacing and distracting patrons seeking books and a quiet place to read.

**“Proper planning needs to be facilitated to ensure a location that is accessible by all citizens, but especially focused on the disabled and those without private transportation. Public transportation and ease of access regardless of disability should be one of the highest priorities serving one and all in the community.”**

-public comment at community open house July 9th, 2014



Narrow aisles and hard-to-reach shelving make it difficult for patrons to access library materials.



Mount Vernon, WA; Potential library sites

### Population Projections

BERK Consulting (BERK) prepared a population forecast and limited demographic analysis based on publicly available data from the Washington State Office of Financial Management, to inform library size requirements and long-term library service needs. The Mount Vernon Urban Growth Area (UGA) boundaries were used to determine the Library’s service area and are used as the basis for the population study.

The current service area population of 34,700 is projected to expand to 40,433 in 10 years.

Library use has increased along with the population, further increasing demands on library facilities and services. Library collections and display are limited by lack of space.

### Facility Planning Size

Facility size and program space allocation from similar municipal library systems was compared to the existing and previous size of the Mount Vernon City Library. Library area per capita is used to describe the facility level of service (square feet per person) and calculate a projected building size to serve the library service area population until 2025.

The existing 12,336 square foot Mount Vernon City Library serves a current population of 34,700, providing a level of service of

approximately 0.35 square feet of library space per person. By comparison, similar recently constructed municipal libraries in the Puget Sound region provide from .88 to 2.1 square feet per person. In 1981 when the Mount Vernon City Library was last expanded, the level of service was .91 square feet /person (the 12,336 square foot library served a population of 13,000).

A 40,400 square foot library building would provide a level of service of 1.0 square feet per person for the 40,433 residents of Mount Vernon in 2025.

### Site Evaluation

This study examines the capacity of three sites to accommodate a facility large enough to meet community needs through 2025.

A preliminary location analysis and capacity evaluation was prepared for each site. Site diagrams were prepared to illustrate the test fit and location for a potential 40,400 square feet library building with required parking.

All three sites have the capacity to accommodate a 40,400 square foot library in two stories. The existing library site at 315 Snoqualmie Street meets most of the siting factors identified by survey respondents.

The existing site has several advantages over the other two sites studied:

- City-owned and controlled, no acquisition cost
- Utilities and site infrastructure are in place
- Access to public transportation
- Close to downtown cultural institutions
- Location reinforces the Mount Vernon comprehensive plan goal to revitalize south downtown
- Waterfront connection

Approximately 140 parking spaces are required by the zoning code at 1 space per 250 net square feet. The existing site has 80 surface parking spaces. An additional 60 parking spaces could be provided by off-site or structured parking.

### Revitalization of Downtown Mount Vernon

The City of Mount Vernon has commenced a comprehensive redevelopment plan for its historic downtown area. The goal of that planning effort is to guide the investment of public and private resources in the downtown area over the next 20 years.



The Mount Vernon Downtown Flood Protection Project will protect the downtown area from flood damage and enhance public access to the river. Image source: Mount Vernon Downtown and Waterfront Master Plan, KPFF



Waterfront revitalization will attract residents and visitors to Mount Vernon's downtown. The riverfront walk will create a pedestrian and bike-friendly connection to the south downtown area. Image source: Mount Vernon Downtown and Waterfront Master Plan, KPFF



**The future Mount Vernon City Library - a lively cultural community center promoting literacy, providing access to information, technology and educational opportunities - will play an even more important role in the community.**

Robert Gibbs, renowned urban retailing expert, advises city planners "Do not lose your anchors. This can be anything that brings people downtown who otherwise would not be there. A **library**, City Hall, courthouse."

### **Downtown and Waterfront Master Plan Vision**

"Downtown Mount Vernon is the vibrant heart of Skagit County. It is a place where people come to live, work, and play, enjoying the riverfront promenade, boutique shopping, fine dining, and entertainment of all sorts. Its public spaces are enlivened by a farmer's market and live music. People come for its fairs, festivals and riverfront setting. They come back for its small town character and the ease with which they can park their car and walk wherever they want to go. Downtown Mount Vernon is thriving because it is where people want to be."

Downtown and Waterfront Master Plan, KPFF, June 11, 2008 City Public Hearing

### **COST PLANNING**

A preliminary budget estimate of probable construction costs for a new library building was prepared as the basis for a funding strategy. Estimating operating costs are beyond the scope of this study.

Estimated cost for a new 40,400 square foot library on the existing site would be \$22.7 million. This budget assumes a mid-level quality civic building and includes site work, surface parking for 80 cars and structured above ground parking for 60 cars.

### **FINDINGS & RECOMMENDATIONS**

Patrons and staff report that the existing Mount Vernon City Library is too small and functionally obsolete; unable to meet current and future operational and service needs.

Comments from residents who participated in the library open house meetings and survey reinforce this finding. In comparison with peer communities and previous levels of library service offered in Mount Vernon, the existing library provides roughly one-third the space per resident.

Through a combination of private and public support, the future Mount Vernon City Library - a lively cultural community center promoting literacy, providing access to information, technology and educational opportunities - will play an even more important role in the community. The economic and social benefits of this investment will continue to reward Mount Vernon residents for generations.



# 1 ENGAGE

## OPEN HOUSE IMAGINING MOUNT VERNON LIBRARY'S FUTURE

**WHEN?** WEDNESDAY, JULY 9TH, 5:00PM- 6:30PM

Presentation at 5:30pm

**WHERE?** THE MOUNT VERNON CITY LIBRARY

The City of Mount Vernon has contracted with SHKS Architects for a new library Community Needs Assessment. Join the Mount Vernon City Library, SHKS Architects, and BERK Consulting for a Community open house.

**Your input is fundamental to the visioning process.**

Learn about the library assessment study currently underway, and the project scope and timeline.

Share your ideas about the future of the library and its role in the community.



Mount Vernon City Library  
Open House invitation

## IMAGINAR EL FUTURO DE LA BIBLIOTECA DE MOUNT VERNON

**¿ CUANDO?** El martes, 8 de Julio, a las 18:30 hasta las 19:30

**¿ DÓNDE?** Vaux Retreat Center, 3011 E. Fir Street (Bakerview Park)

Favor de participar con nosotros para compartir su opinión y discutir sus ideas con otros miembros de la comunidad para una biblioteca nueva en Mount Vernon.

La Ciudad ha contratado con SHKS Architects y Berk Consulting para una evaluación de necesidades de la comunidad para una biblioteca nueva. Ellos van a estar en Mount Vernon para una serie de reuniones de la comunidad, y esta es una oportunidad para darnos sus comentarios sobre lo que les gustaría ver en una futura biblioteca.



Latino 'Community  
Conversation' Invitation

## COMMUNITY MEETINGS AND WORKSHOPS

As part of the planning process, the Library initiated a program of community outreach and engagement to establish a long-term vision of the Mount Vernon City Library and its desired role in the Mount Vernon community. The process, *Imagining Mount Vernon Library's Future*, was designed to solicit input from a broad cross-section of the community through public meetings, media announcements, briefings, and a brief visioning survey. Over the course of the study, library staff, stakeholders, and the consulting teams led numerous conversations to:

- Learn about community needs and preferences for library services
- Identify what is most valued about the current library that can be preserved moving forward
- Explore community preferences for how the library can best support the community of Mount Vernon
- Identify specific space needs
- Identify the relative importance of specific location criteria
- Build awareness of the planning process and how to be involved.



Two well-attended 'community conversations' were held in the library reading room.

## APRIL 10th, 2014 STAKEHOLDER MEETING + OPEN HOUSE

SHKS Architects and BERK Consulting, together with the Mount Vernon Library and the City of Mount Vernon, conducted a visioning workshop where participants imagined the Mount Vernon City Library of the future through individual and small group exercises, responding to questions such as: What is unique to Mount Vernon? How can the library best support this community? What library services are most critical to the future of the Mount Vernon City Library? What does the community want from its library? What role does the library play in the current community? What role should we aspire to in the future?

### MAY-JUNE 2014 PUBLIC SURVEY

BERK Consulting and the Mount Vernon City Library issued a Library Services Needs Assessment survey. The survey questionnaire ran from May 12th to June 30th, 2014. The survey consisted of a series of multiple choice and open-ended questions to learn more about priorities for library services and siting preferences.

The findings can be summarized as follows:

- The Mount Vernon City Library is seen as a critical provider of access to information, education, and learning support.
- The future Mount Vernon City Library is seen as spacious, accessible, and expanded.
- Accessibility, transportation options, space for parking, and the ability to expand were all important considerations from survey respondents.

See Appendix A for the complete survey and results.

### JULY 8TH, 2014 LATINO COMMUNITY CONVERSATION

The Mount Vernon City Library hosted a Latino Community Conversation to hear perspectives and ideas for the future of the Mount Vernon City Library. The focus group was conducted in Spanish, and co-facilitated by two leaders in the Latino community in Mount Vernon. The conversation was recorded for future reflection. The focus of conversation was the following group of questions:

- What brings you to the library?
- What services do you use?
- How does the library support the needs of you and your family?
- As the library plans for its future, how can it better serve you and your family?
- What would you like the library staff to know about the Latino Community?

The conversation reinforced the findings from the public survey, in regards to the need for community gathering space, increased access to technology, and early learning programming. Additional ideas included resources to support the Latino community, access to relevant news and periodicals, job support and training, and opportunities to learn about the history and culture of the Latino community.

### JULY 9TH, 2014 STAKEHOLDER MEETING AND WORKSHOP

SHKS Architects and BERK Consulting, together with the Mount Vernon City Library and the City of Mount Vernon, conducted a second stakeholder meeting and open house. The intent of these meetings was to provide survey results to the public and present the three potential sites to the public for review, discussion, and comment.

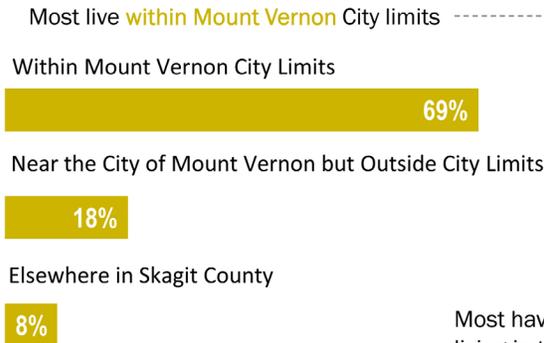


Latino Community leader Angelica Guillen at a poetry reading at the Mount Vernon City Library.

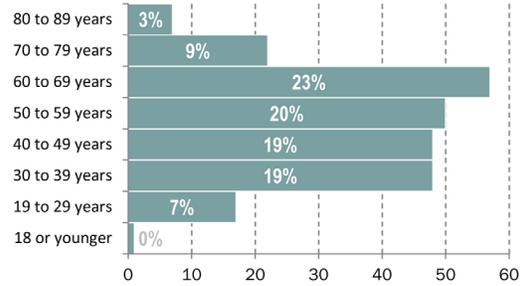
## PUBLIC SURVEY

### WHO RESPONDED TO THE SURVEY?

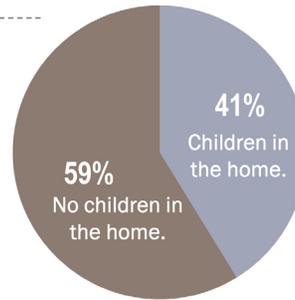
**363** people responded to the survey



The median age of respondents is **53** years



Most have **no children** living in the home

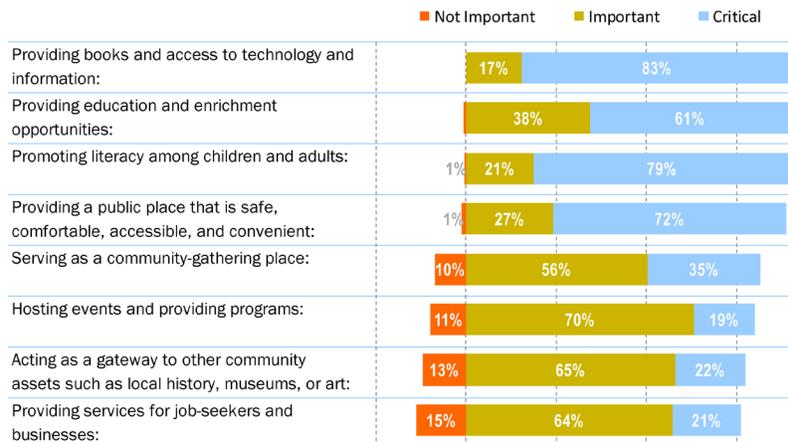


363 people responded to the survey, which is about one percent of the population.

The median age of Mount Vernon residents is 32.3. The median age of survey respondents is 53, therefore the survey respondents trend older than the median age in Mount Vernon, which can be somewhat accounted for by the low participation of children.

41 percent of respondents live in households with children. This is slightly higher than the 2010 census statistic of 37.1 percent, suggesting the survey respondents are not significantly skewed towards households without children.

### HOW IMPORTANT ARE EACH OF THESE LIBRARY SERVICES TO THE RESIDENTS OF MOUNT VERNON?



The survey shows an emphasis on providing access to information, the role of the library as a educational service, and supporting literacy in Mount Vernon.

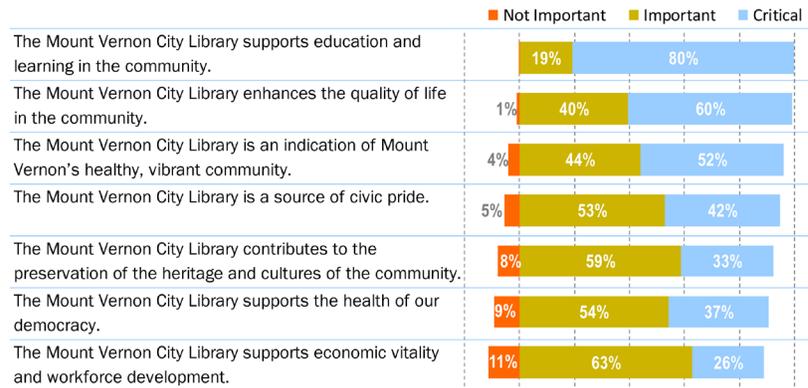
Throughout the survey responses, there is an emphasis on providing access to information (including collections and technology), the role of the library as an educational service, and supporting literacy in Mount Vernon.

In open survey comments regarding access to technology and information, many survey respondents emphasized the need for the library to be accessible by transit, have convenient hours, and the important role the library staff plays in helping individuals access information.

In open comments about the educational role the library plays, many respondents spoke to the way the library compliments schools and other educational services, as well as to the role of the library in supporting the life-long learning of adults.

HOW IMPORTANT ARE THE ROLES THAT THE MOUNT VERNON LIBRARY PLAYS IN THE COMMUNITY?

Supporting education and learning in the community is a critical function of the library.



When asked to respond to the role of the Mount Vernon City Library in the community, 80% of respondents felt that supporting education and learning in the community was a critical function of the library.

Enhancing the quality of life in the community and being an indication of Mount Vernon's healthy, vibrant community are also considered important or critical roles of the library.

HOW COMMUNITY MEMBERS CURRENTLY SEE THE MOUNT VERNON CITY LIBRARY:



Many of the concepts associated with the current library are identified as desired attributes of the future library such as friendly, welcoming, and comfortable.

The survey asked respondents to associate three words with the current Mount Vernon City Library. The graphic depicts the words most frequently associated with the current library, with the size of the word reflecting the frequency. The largest words were most commonly used. Many of the most-frequent concepts reflect a positive view of the library, notably: friendly, helpful, welcoming, convenient and accessible. In addition to these positive comments, reference to the size of the library was a common theme, as reflected in words such as small, crowded, limited, cramped. The most frequently cited negative words related to the experience of the library building, such as outdated, old, dark, and dated.

HOW COMMUNITY MEMBERS ENVISION THE MOUNT VERNON CITY LIBRARY OF THE FUTURE:

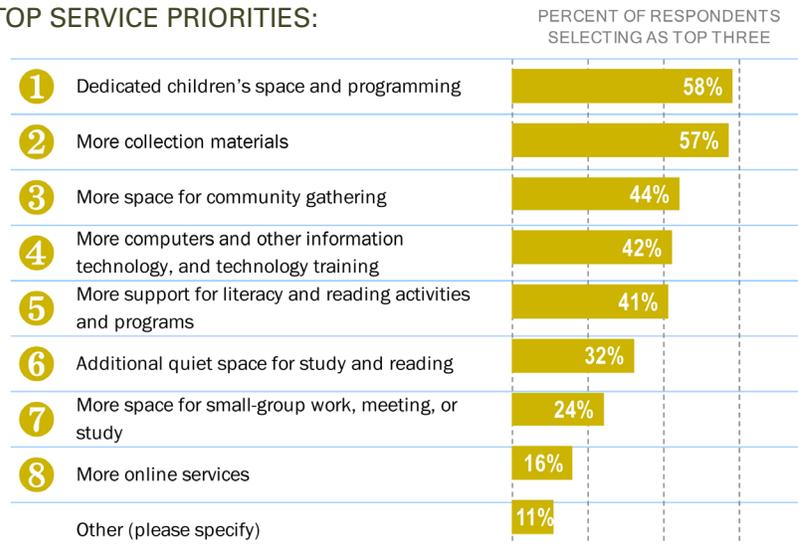


The survey also asked each respondent to list three words they would like associated with the future of the Mount Vernon City Library. The most frequently used words spoke to the physical space (spacious, accessible, expanded) and to the quality of services they would like to see (expanded collections, up-to-date, modern). Many of the concepts associated with the current library are identified as desired attributes of the future library such as friendly, welcoming, and comfortable.

The library is seen as an important educational resource supporting lifelong learning for all ages, especially children.

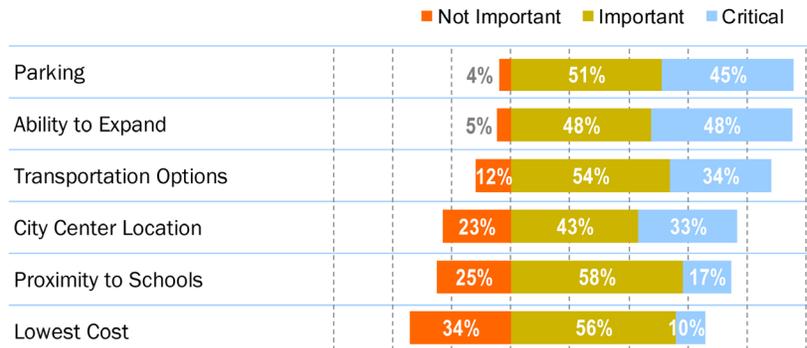
Books and collections remain central to the Library's role.

**TOP SERVICE PRIORITIES:**



The survey asked each participant to indicate the top three priority services from the list provided. More than half of the respondents listed "dedicated children's space and programming" and "more collection materials" as top service priorities. This speaks to the vision of the Mount Vernon City Library as a critical provider of access to information and as an educational resource.

**RELATIVE IMPORTANCE OF SITING FACTORS:**



Respondents emphasized the need for the library to be accessible to those without a personal vehicle.

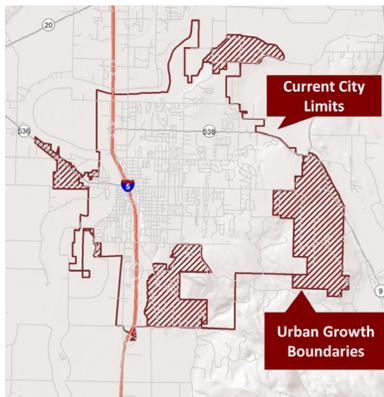
In considering siting factors, respondents felt that "parking" and "ability to expand" were two of the most important considerations, which was closely followed by transportation options. In open comments many respondents emphasized the need for the library to be accessible to those without a personal vehicle. Lowest cost was least frequently cited as important or critical, with 34 percent of respondents stating lowest cost was not an important consideration.



## 2 EVALUATE

### POPULATION PROJECTIONS

#### MOUNT VERNON URBAN GROWTH AREA BOUNDARIES:



Source: Washington Office of Financial Management, 2014

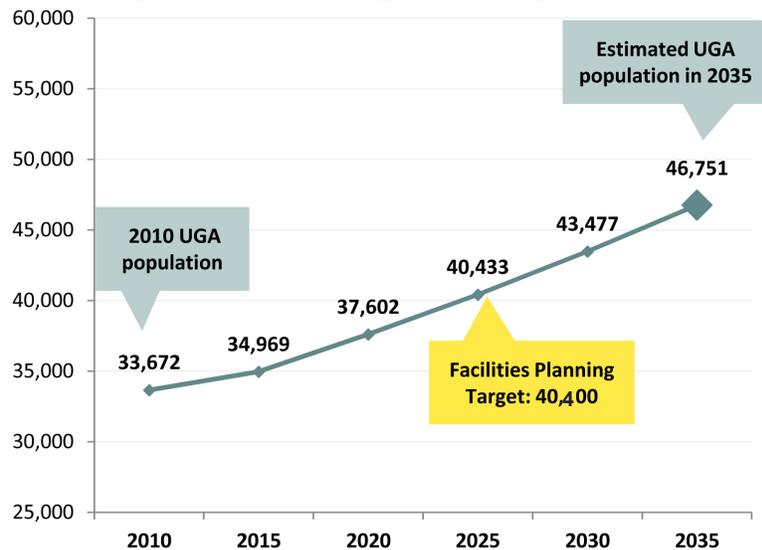
To inform library size requirements and long-term library service needs, BERK Consulting (BERK) prepared a population forecast and limited demographic analysis, based on publicly available data from the Washington State Office of Financial Management. The analysis includes an estimate of the Mount Vernon Urban Growth Area’s 2025 population.

The Washington Office of Financial management publishes intercensal estimates of city and unincorporated area population. For the City of Mount Vernon, the 2012 population estimate was 32,250, for the Mount Vernon Urban Growth Area (UGA) the population estimate was 33,935 (Office of Financial Management).

The analysis assumes that 80 percent of the County’s growth over the next 20 years will be in urban areas and 20 percent will be in rural areas. Using the medium-growth county wide population forecasts, the Urban Growth Area will add an estimated 12,465 people by 2035, amounting to 46,751 people.

Assuming a standard rate of growth between 2015 – 2025, the Mount Vernon UGA will have an estimated population of approximately 40,433 in 2025. A population of 40,500 is assumed as a facilities planning target.

#### MOUNT VERNON UGA POPULATION FORECAST:



Source: Washington Office of Financial Management, 2014

## FACILITY PLANNING

Facility size and program space allocation of similar municipal library systems were compared to the existing and previous size of the Mount Vernon City Library. Library area per capita is used to describe the facility level of service (square feet per person) and calculate a projected building size to serve the library service area population until 2025.

The existing 12,336 square foot Mount Vernon City Library serves a current population of 34,700, providing a level of service of approximately 0.35 square feet of library space per person.

By comparison, similar recently constructed municipal libraries in the Puget Sound region provide .88 to 2.1 square feet per person.

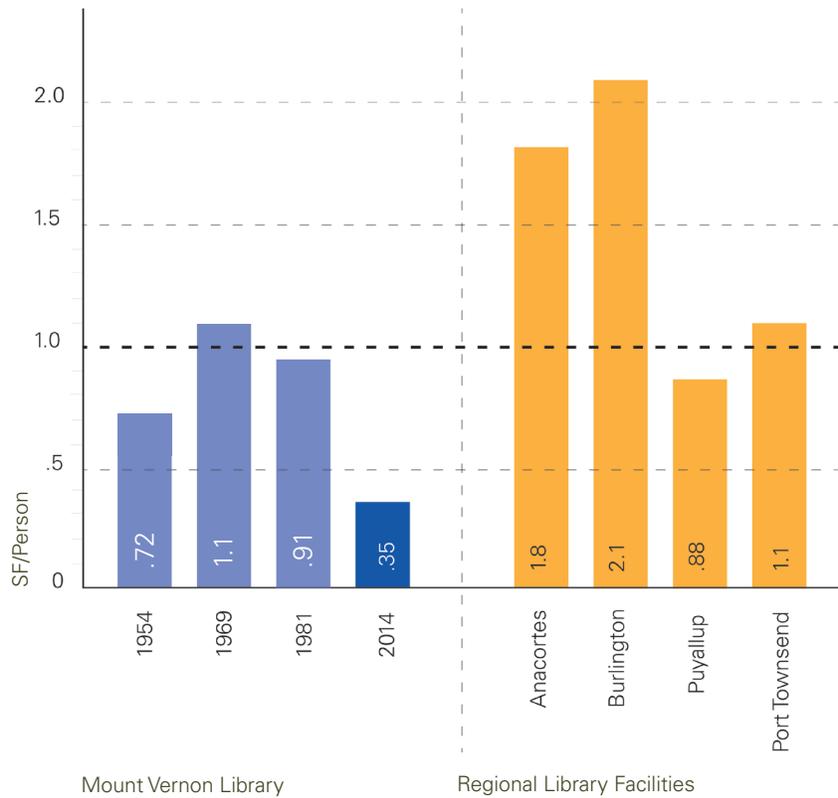
In 1981 when the Mount Vernon City Library was last expanded, the level of service was .91 square feet per person (the 12,336 square foot library served a population of 13,000).

| <b>LEVEL OF SERVICE = LIBRARY AREA ÷ POPULATION</b><br>(Area per person) |                  |               |                      |
|--|------------------|---------------|----------------------|
|  | AREA             | POP.          | LEVEL OF SERVICE     |
| 1954 ORIGINAL LIBRARY  | 3,581 SF         | 5,000         | .72 SF/PERSON        |
| 1969 ADDITION  | 10,033 SF        | 9,000         | 1.1 SF/PERSON        |
| 1981 ADDITION  | 12,336 SF        | 13,500        | .91 SF/PERSON        |
| <b>2014 CURRENT LIBRARY</b>  | <b>12,336 SF</b> | <b>34,700</b> | <b>.35 SF/PERSON</b> |

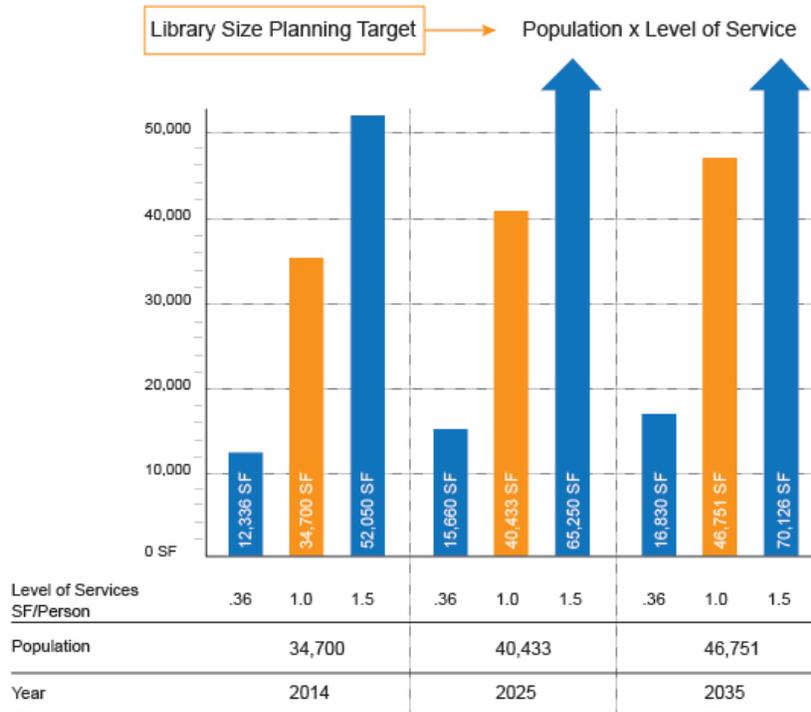
A 40,400 square foot library building would provide a level of service of 1.0 square feet per person for the 40,433 residents of Mount Vernon in 2025.

A 40,400 square foot library building would provide a level of service of 1.0 square feet per person for the 40,433 residents of Mount Vernon in 2025.

LEVEL OF SERVICE COMPARISON (Square feet per person)



### LIBRARY SIZE PLANNING TARGET



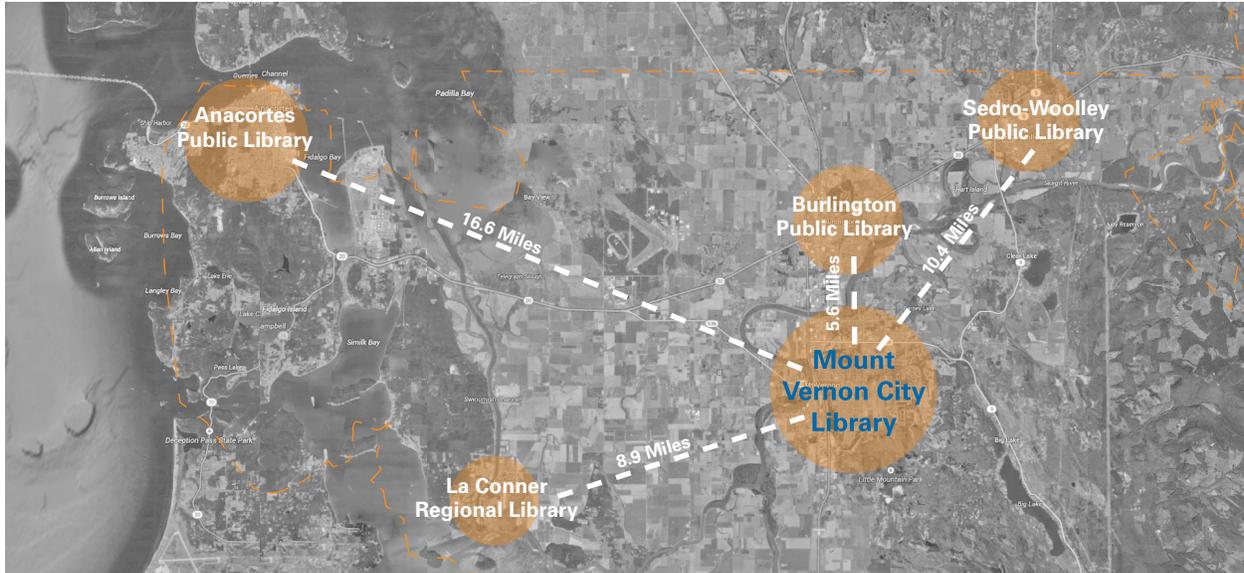
Neither the American Library Association (ALA) nor the Public Library Association (PLA) sets prescriptive planning standards for public libraries, as each library serves a different community with varying needs.

General services planning precedes facilities planning because it defines the users, services, and programs of the library. Once these plans are defined, the board, director and others can better decide on space needs, layout, and technical specifications. A long-range plan with a mission statement, goals, and objectives can provide a basis for evaluating whether or not a library has a facility which adequately meets community needs.

Existing issues at the Mount Vernon City Library have been identified by Library patrons, Staff, Foundation and Friends of the Library, and include:

- Lack of meeting or program space
- Crowded aisles, reading and computer areas
- Lack of space for collections
- Lack of adequate restrooms
- Accessibility
- Lack of electrical and internet cables
- Asbestos, mold, and decay
- Leaking roof with poor design

## EVALUATE: NEIGHBORING LIBRARIES



Map of neighboring libraries

### EVALUATION OF NEIGHBORING LIBRARIES

Mount Vernon is the largest city in Skagit County by population, and it is the County Seat. Access by Interstate-5, rail, and historically by river, make Mount Vernon a regional center. The Library has reciprocal use agreements with all five libraries in the area: Burlington, LaConner, Anacortes, Sedro-Woolley, and Upper Skagit.

The communities of Anacortes, Burlington and Puyallup built new library buildings relatively recently. Comparing library area per person:

- Anacortes Library: 28,500 square feet, built in 2002 serves an estimated population of 16,000, providing 1.8 square feet per person.
- Burlington Library: 21,600 square feet, built in 2007 serves an estimated population of 10,400, providing 2.1 square feet per person.
- Puyallup Library: 39,000 square feet, built in 2002 serves an estimated population of 43,827, providing .88 square feet per person.

By comparison, the original 3,581 square foot Mount Vernon City Library, built in 1954, provided about .72 square feet per person for the City's 5,000 residents. A 6,452 square foot addition in 1969 helped the library serve an expanded population of 9,000, bringing the ratio of library space back to 1.1 square feet per person. The current 12,336 square foot library serves an estimated population in the Urban Growth Area of about 34,700, and the ratio of library space per person is now .35 square feet per person.

MOUNT VERNON CITY LIBRARY  
NEEDS ASSESSMENT AND FEASIBILITY STUDY

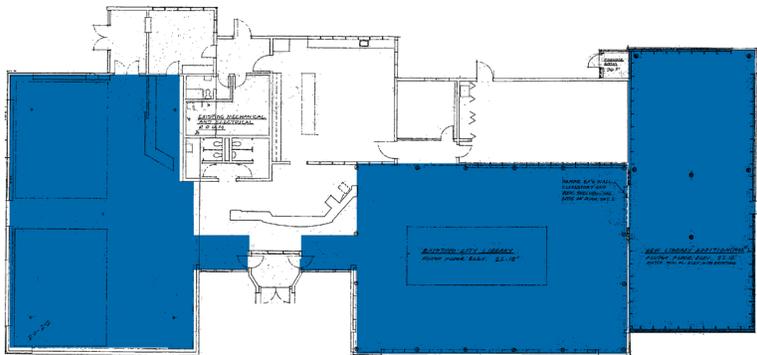
MOUNT VERNON CITY LIBRARY

Constructed: 1954 (1969, 1981 Additions)



Mount Vernon vicinity map

Size: 12,336 SF  
2012 estimated UGA population: 33,935  
Level of service: .35sf/ person (2012)



Collections Area/ Reading Rooms
  Meeting Rooms
  Staff Areas/Support Space

Mount Vernon City Library Floor Plan

Not to scale



### ANACORTES PUBLIC LIBRARY

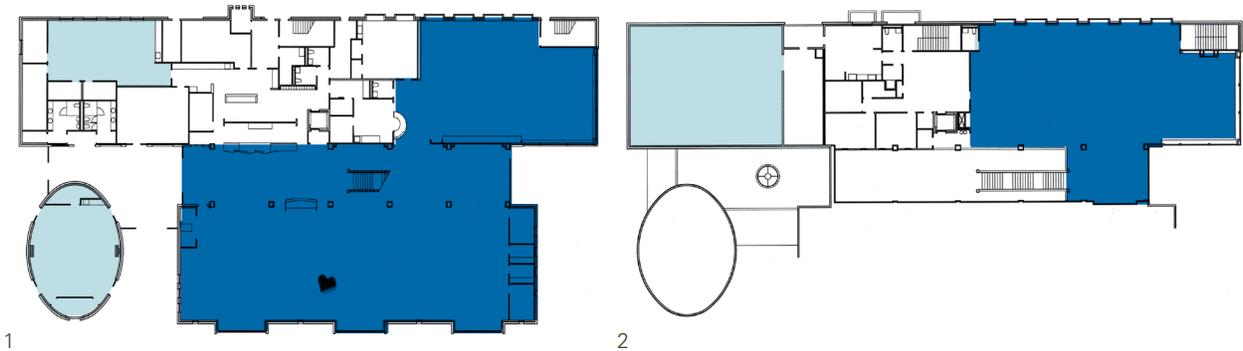
Constructed: 2002



Anacortes vicinity map



Size: 28,478 SF  
2012 UGA Estimated Population: 16,090  
Level of service: 1.8 sf/person (2012)



■ Collections Area/ Reading Rooms    ■ Meeting Rooms    □ Staff Areas/Support Space

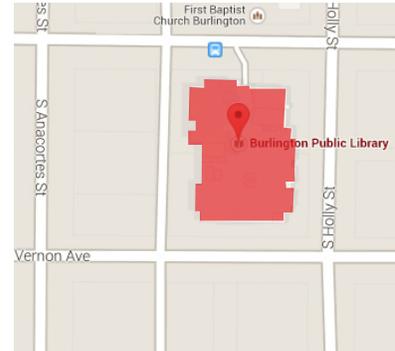
#### Anacortes Public Library Floor Plans

Not to scale



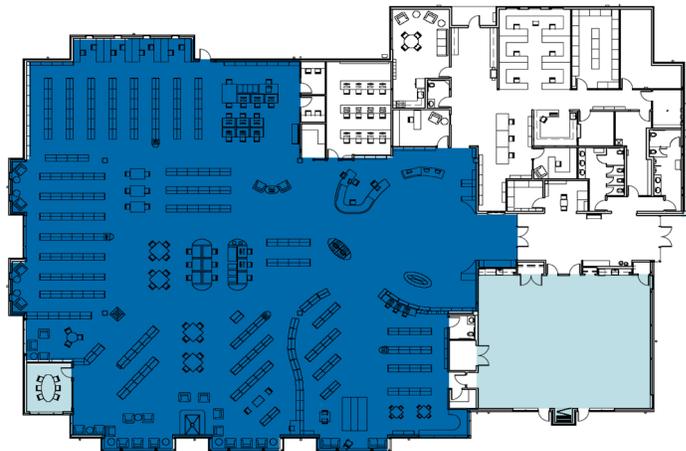
## BURLINGTON PUBLIC LIBRARY

Constructed: 2007



Burlington vicinity map

Size: 21,629 SF  
2012 estimated UGA population: 10,393  
Level of service: 2.1 sf/person (2012)



■ Collections Area/ Reading Rooms   ■ Meeting Rooms   □ Staff Areas/Support Space

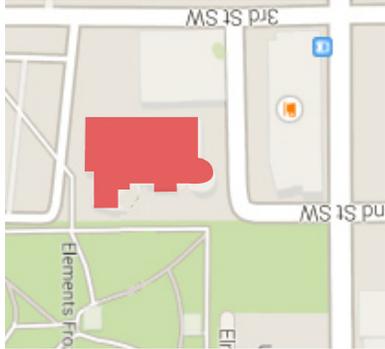
### Burlington Public Library Floor Plan

Not to scale



### PUYALLUP LIBRARY

Constructed: 2002



Puyallup vicinity map



Size: 39,000 SF  
2012 estimated UGA population: 43,827  
Level of service: .88 sf/person (2012)



■ Collections Area/ Reading Rooms    ■ Meeting Rooms    □ Staff Areas/Support Space

#### Puyallup Library Floor Plans

Not to scale

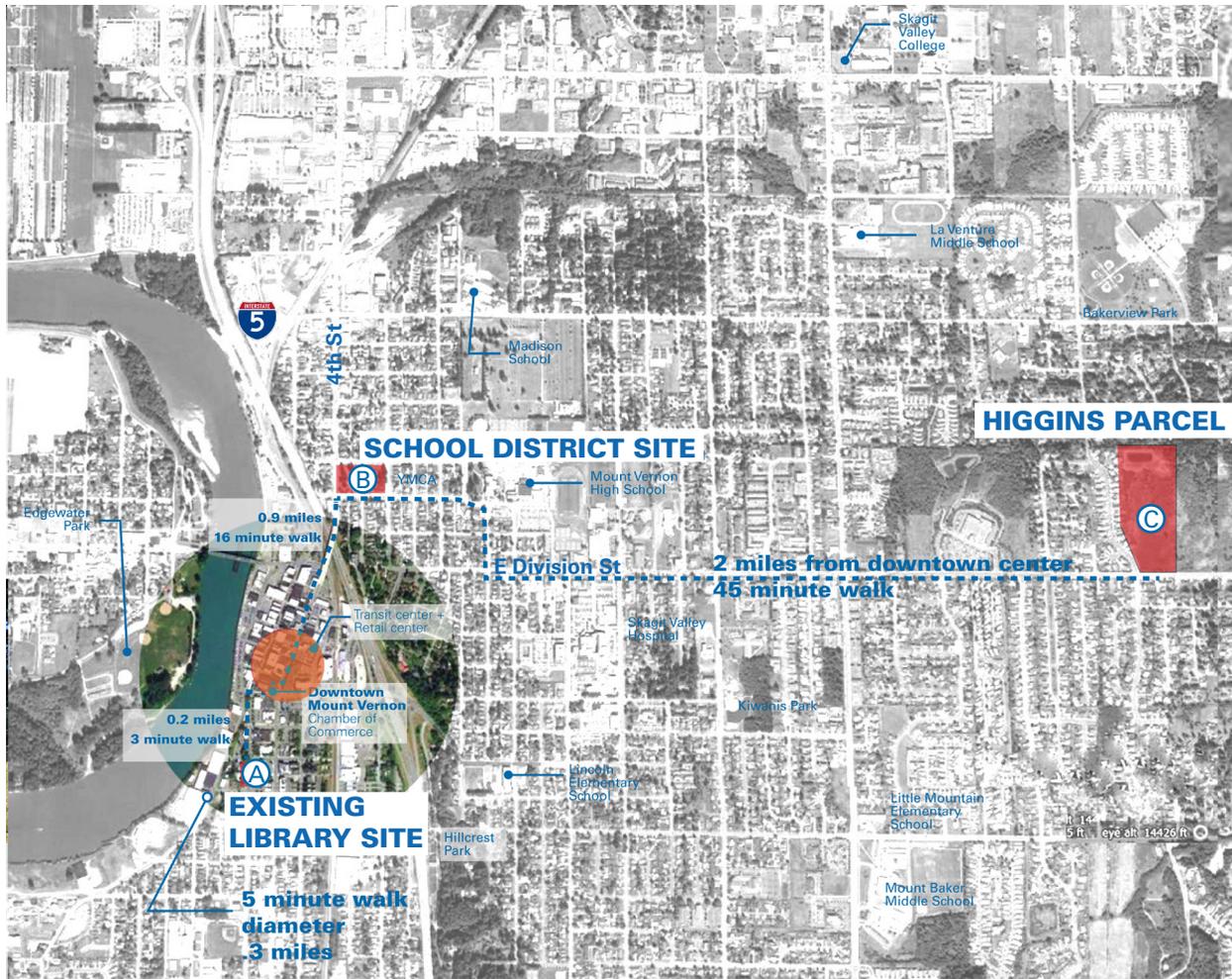




## SITE EVALUATION

This study examines the capacity of three sites to accommodate a facility large enough to meet community needs through 2025.

### POTENTIAL SITES



SITE A: Existing Library Site  
Address: 315 Snoqualmie Street



SITE B: Mount Vernon School District Site  
Address: 124 E. Lawrence Street



SITE C: Higgins Parcel  
Address: N. 30th Street + E. Division

## PROXIMITY

In 2006, the City of Mount Vernon initiated a comprehensive redevelopment plan for its historic downtown area. The projects goals include enhancing public access to the shoreline and river, promoting mixed-use development, and providing an area for both housing and business development to occur in a manner that helps preserve and revitalize the character of the downtown area. Each of the potential sites were evaluated for their proximity to the existing downtown center in Mount Vernon and the ability to reinforce the goals of the Comprehensive Plan.

### A SITE A: Existing Mount Vernon City Library Site



0.2 miles from downtown center results in a:



3 minute walk



1 minute bike ride



1 minute drive



Accessible by bus route 206

### B SITE B: Mount Vernon School District Site



0.9 miles from downtown center results in a:



16 minute walk



1 minute bike ride



4 minute drive



Accessible by bus route 205

### C SITE C: Higgins Parcel



2.1 miles from downtown center results in a:



45 minute walk



10 minute bike ride



7 minute drive



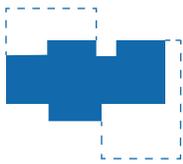
Accessible by bus route 204/207/208



Site Capacity



Parking



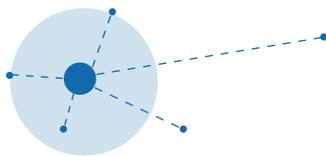
Ability to Expand



Transportation Options



City Center Location



Proximity



Sustainability/ Site Infrastructure



Cost

|   | Existing Mount<br>Vernon Library Site | Mount Vernon<br>School District Site | Higgins Parcel |
|---|---------------------------------------|--------------------------------------|----------------|
| EVALUATION CRITERIA                         | (A)                                   | (B)                                  | (C)            |
| SITE CAPACITY<br>(2 story 40,400sf Library) | ●                                     | ●                                    | ●              |
| COMMUNITY PREFERENCE<br>(Siting Factors)    |                                       |                                      |                |
| Parking                                     | ◐                                     | ◐                                    | ◐              |
| Ability To Expand                           | ◐                                     | ◐                                    | ◐              |
| Transportation Options                      | ●                                     | ●                                    | ○              |
| City Center Location                        | ●                                     | ◐                                    | ○              |
| Proximity to Schools                        | ◐                                     | ●                                    | ◐              |
| Lowest Cost                                 | ●                                     | ◐                                    | ○              |
| SUSTAINABILITY                              | ●                                     | ◐                                    | ○              |
| SCHEDULE                                    | ●                                     | ○                                    | ◐              |
| SITE ACQUISITION                            | ●                                     | ○                                    | ◐              |
| INFRASTRUCTURE/UTILITIES                    | ●                                     | ◐                                    | ○              |

A preliminary location analysis and capacity evaluation was prepared for each site. Site diagrams were prepared to illustrate the test fit and location for a potential 40,400 square foot library building with required parking.

All three sites have the capacity to accommodate a 40,400 square foot library in two stories. The existing library site at 315 Snoqualmie Street meets most of the siting factors identified by survey respondents.

The existing site has several advantages over the other two sites studied:

- City-owned and controlled, no acquisition cost
- Utilities and site infrastructure are in place
- Access to public transportation
- Close to downtown cultural institutions
- Location reinforces the Mount Vernon comprehensive plan goal to revitalize south downtown
- Waterfront connection

Approximately 140 parking spaces are required by the zoning code at 1 space per 250 net square feet. The existing site has 80 surface parking spaces. An additional 60 parking spaces could be provided by off-site or structured parking.

**A** SITE A: EXISTING DOWNTOWN LIBRARY SITE: 315 Snoqualmie Street

Total site area: 68,256sf  
Current parcel size: 27,648sf  
Adjacent R.O.W: 12,960sf  
City parking lot: 27,648sf



**OPPORTUNITIES**

- Transit-accessible
- City owned
- Pedestrian and bike-friendly access from river walk and trail
- Proximity to downtown
- Waterfront connection
- Part of city “campus”
- Reinforces South Downtown revitalization
- Potential shared parking

**CHALLENGES**

- Limited site area
- Limited parking
- Limited expansion



PARKING REQUIREMENTS  
Approximately 140 spaces

**B** SITE B: MOUNT VERNON SCHOOL DISTRICT SITE: 124 East Lawrence Street

School District parcel size: 123,031sf  
Adjacent Parcel: 22,500sf



**OPPORTUNITIES**

- Visible location
- Potential co-location with School District + other uses
- Campus/neighborhood atmosphere
- Accessible from downtown
- Near multi-family housing + businesses
- Views

**CHALLENGES**

- Site acquisition
- Requires inter-agency coordination
- Sloping site
- Old school building location

PARKING REQUIREMENTS  
Approximately 140 spaces



**C** HIGGINS PARCEL: North 30th Street + East Division

Total site area: 1,132,560sf  
City-owned parcel size: 980,100sf  
Adjacent Parcel: 152,460sf



**OPPORTUNITIES**

- City can acquire site
- Area for parking
- Quiet, park-like setting
- Views

**CHALLENGES**

- Walkability/access
- Existing wetlands/ greenfield site
- Development necessitates enhancements in lower wetland to mitigate impacts
- No infrastructure/utilities
- Sloping site



**PARKING REQUIREMENTS**  
Approximately 140 spaces

## ADDITIONAL SITES

In an open public discussion during the July 9th, 2104 community workshop, several additional sites were discussed:

Former Food Pavilion Site: 1515 North 18th Street (Now vacant structure)



Aerial Map, Former Food Pavilion Site located at North 18th Street and College Way.

Two additional potential sites brought up in the discussion were county parking lots:

1. 'Parking Lot No. 2' at the SW corner of the intersection of Kincaid Street and South Third Street.
2. 'Parking Lot No. 8' Located S of Kincaid Street, E of 3rd Street, N of Broadway Street, W of 4th Street.

Each of the additional sites present varying opportunities and challenges in terms of site acquisition, accessibility, and proximity to complementary institutions.

## FINDINGS AND RECOMMENDATIONS

### Findings

Objective measures of the declining level of service at the Mount Vernon City Library confirm perceptions shared by library patrons and staff that the existing building is ‘small and functionally obsolete,’ unable to meet current and future operational and service needs. At present, 34,700 residents are served by a library expanded to serve a population of 13,000 in 1981. The current level of library service is the lowest in the history of Mount Vernon, roughly one-third the level provided in 1981. If nothing is done, the existing building will require more significant maintenance and repair. The level of service will decline further as population grows.

Peer municipalities in Skagit County and the region have invested in new libraries, responsive to their community needs and emerging directions in library service. By comparison, the residents of Mount Vernon are underserved.

Public comments from the survey and community conversations reveal a deep appreciation for the ‘well-loved’ Mount Vernon City Library and staff who continue to provide critically important services in spite of the limitations of the existing building. Appropriately-sized and designed library facilities would enable the Library to play an even more significant role in the community.

- Creating an open, inviting community center for educational, cultural and recreational activities
- Expanded library collections could be displayed in attractive, accessible shelving placing more books and materials in circulation
- Educational and enrichment programs, cultural events and community meetings would not interfere with other library uses like browsing and reading
- Updated computing resources and digital infrastructure to access information and improve communication building energy efficiency and reduced maintenance
- Improved patron service, library operations and staff efficiency

The indirect benefits of a new Mount Vernon City Library include economic development, enriched educational and social opportunities, civic engagement and community pride.

### Recommendations

Base on the findings above, a new library constructed on the site of the existing library, planned to meet future population growth and emerging changes in library service is recommended.

A ten year planning horizon is long enough to accommodate anticipated population growth; short enough to respond to

potentially dramatic changes in library needs and services. A space planning target of roughly one square foot per resident is consistent with historic Mount Vernon City Library and peer municipality service levels. A 40,400 square foot library would accommodate the projected 40,433 residents in the Mount Vernon Urban Growth Area in 2025. This planning target should be evaluated and confirmed in a pre-design and program study to determine an appropriate size and budget for a future Mount Vernon City Library.

Building on the city-owned existing library site lowers project costs as there is no additional cost for site acquisition. The availability of existing utilities and infrastructure will reduce site development costs in comparison with the other sites considered. Since it is controlled by the city, further project planning can proceed immediately if desired. A project budget in the range of \$22.7 million is recommended for a 40,400 square foot library of mid-level construction, related site work and parking.

Funding for a future Mount Vernon Library Foundation would build on Sonja Beard’s generous bequest. Her \$500,000 donation represents a significant initial contribution that should inspire additional private and public support.



The Library, City Hall, and Fire Station form a civic campus and an anchor for South Downtown.  
Image source: City of Mount Vernon Downtown Plan, KPFF.

### IMAGINE FUTURE PROGRAM OPTIONS FOR THE MOUNT VERNON CITY LIBRARY IN 2024

1. Providing books and access to technology and information
2. Providing life-long education and enrichment opportunities
3. Promoting early learning and literacy for children and families
4. Providing a public place that is safe, comfortable, and convenient
5. Serving as a community gathering place
6. Hosting cultural events, activities and programs
7. Acting as a partner and gateway to other community cultural institutions - theaters, museums, historical sites
8. Assisting patrons with information, employment and business needs





# 3 IMAGINE

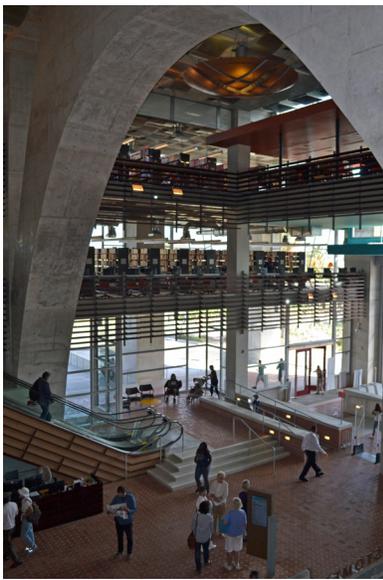
## EMERGING IDEAS IN LIBRARY PLANNING

In examining ideas for the future of the Mount Vernon City Library, a broad overview of trends were presented.

The library of the 21st century is a:

### COMMUNITY CULTURAL CENTER

The library of the future should be a welcoming civic building that provides a variety of spaces to meet a wide range of community needs. The library can support community organizations, neighborhood groups, and provide other arts and cultural resources for the public.



San Diego Central Library



## A PLACE TO GATHER, MEET AND SHARE

A variety of spaces should be accessible to individuals and groups to use, including study tables and chairs, lounge seating, group study and tutor rooms, and public meeting rooms to accommodate groups of different sizes.



## A PLACE FOR LIFELONG LEARNING

Recent research confirms the critical importance of early learning for children and continued intellectual activity for seniors. The role of the public is central for those groups.

The public library will continue to provide resources and support education for K-12 and college students through after-school and summer programs.



## A PLACE TO MAKE AND CREATE

Community workshops or makerspaces provide tools for storytelling, writing, recording, music and film making. 3-d printers and digital cutters introduce patrons to STEM concepts, digital design and fabrication technology. Sewing, painting, knitting, book making are examples of project-based, active learning for all-ages.

These spaces are united in the purpose of providing access to space, tools, equipment, community, and education, and all are unique in exactly how they are arranged to fit the purposes of the community they serve.



## CASE STUDIES: NATIONAL VANCOUVER, WA PUBLIC LIBRARY, 2011



Size: 83,049 SF

The Vancouver Community Library was designed for long-term flexibility and adaptability as libraries change over time. The new five-floor building features extensive use of natural light and designated areas for classrooms and computer space, an Early Learning Center, fiction and biography titles, a cafe, computer classrooms for teens and adults, and a 50 foot high "Knowledge Wall."



Cafe seating



Early Learning Center

### SAN DIEGO CENTRAL LIBRARY 2013



Size: 497,652 SF

The San Diego Central Library is co-located with a Charter High School, and features an outdoor garden courtyard and café, a 350-seat auditorium, and a three-story domed reading room. Additional program includes a 333-seat multi-purpose room, a Teen Center, Children's Room, Technology Center, 2 levels of parking with 250 spaces, Literary Services, a gallery and exhibit space, and a public event space.



Reading Room



Collections Area



Auditorium

DISTRICT OF COLUMBIA PUBLIC LIBRARY, 2011



Size: 21, 472 SF

The Tenley-Friendship Library has space devoted to children's services, a large collection of print and non-print resources (CD books, DVDs, mixed-media kits, etc.), and online access for children from birth to age twelve. Children's librarians provide regular story programs in which they model early literacy behaviors, and reader's advisory services for children and their caregivers to encourage reading and early literacy.



Entry



Computer stations



Children's Area



## 4 COST PLANNING

A preliminary budget estimate of probable construction costs for a new library building was prepared as the basis for a funding strategy. Estimating operating costs are beyond the scope of this study.

Estimated cost for a new 40,400 square foot library on the existing site would be \$22.7 million. This budget assumes a mid-level quality civic building and includes site work, surface parking for 80 cars and structured above-ground parking for 60 cars.

| CATEGORY   | Qty.   | Unit  | Rate      | Cost                |
|--|--------|-------|-----------|---------------------|
| <b>Site Acquisition</b> (assumes existing site)          |        |       | \$ -      | -                   |
| <b>Construction</b>                                      |        |       |           | <b>\$15,950,827</b> |
| Demolition of existing building                          | 12,336 | sf    | \$5.00    | \$61,680            |
| Site (Civil, Landscaping, Surface Parking)               | 68,256 | sf    | \$ 12.00  | \$819,072           |
| Building *   | 40,400 | sf    | \$ 300.00 | \$12,120,000        |
| Structured parking for 60 cars                           | 60     | space | \$25,000  | \$1,500,000         |
| Construction Contingency                                 |        |       | 10%       | \$1,450,075.20      |
| <b>Occupancy Related Costs</b>                           |        |       |           | <b>\$1,394,925</b>  |
| Furniture and Fixtures                                   | 40,400 | sf    | \$ 20.00  | \$808,000           |
| Signage  | 40,400 | sf    | \$ 1.25   | \$50,500            |
| Computer Equipment                                       |        |       | allowance | \$200,000           |
| Telecommunications (voice/data)                          |        |       | allowance | \$90,000            |
| Security Equipment                                       |        |       | allowance | \$80,000            |
| Moving/rent temporary location 24 mos.                   |        |       | allowance | \$100,000           |
| Contingency  |        |       | 5%        | \$66,425            |
| <b>Design Fees</b>                                       |        |       |           | <b>\$1,291,184</b>  |
| Architecture/Engineering (per WA State Fee Schedule)     |        |       | 8.9%      | \$1,077,468         |
| A/E Reimbursables  |        |       | allowance | \$40,000            |
| Interior Design  |        |       | allowance | \$100,000           |
| Site - L Arch/Civil/Geotech/Survey                       |        |       | 9.00%     | \$73,716            |
| <b>Project Contingency</b>                               |        |       | 5%        | <b>\$931,847</b>    |
| <b>Project Cost Escalation (estimated to 2016)</b>       |        |       | 7.50%     | <b>\$1,467,659</b>  |
|  |        |       |           |                     |
| <b>Project Total with Site Costs</b>                     |        |       |           | <b>\$21,036,442</b> |
| <b>RECOMMENDED PROJECT BUDGET FOR 40,400 GSF LIBRARY</b> |        |       |           | <b>\$22,705,031</b> |

\* Mid-level quality construction cost budget

Project Soft Costs - not included above

|                                       |      |                    |
|---------------------------------------|------|--------------------|
| Building Permit Fees                  | 1%   | <b>\$159,508</b>   |
| WA Sales Tax                          | 8.7% | <b>\$1,509,080</b> |
| Project Management                    |      |                    |
| Collections - books/media             |      |                    |
| Capital campaign or fundraising costs |      |                    |



# 5 NEXT STEPS

## NEXT STEPS



The library planning steering committee can use this report to continue the community conversation, expanding partnerships with civic and community groups. This outreach will help identify potential shared resources and additional opportunities as it broadens and deepens community support for a new Mount Vernon City Library.

A facility pre-design study, including a detailed program analysis and preliminary planning design, will enable a more accurate projection of space requirements and budget. Project feasibility can be assessed through a test fit of the preliminary planning design on the existing site. Field trips to several recently-constructed libraries in the area would provide useful background for the planning team.



## CONNECT TO A GREAT LIFE



# APPENDIX A

SURVEY QUESTIONNAIRE AND RESULTS.....55

Mount Vernon Library Visioning Survey.....57

    English version

    Spanish version

Survey Results .....73



MOUNT VERNON LIBRARY VISIONING SURVEY: ENGLISH VERSION

# IMAGINING MOUNT VERNON LIBRARY'S FUTURE

Thank you for participating in the Mount Vernon City Library Community Needs Assessment Survey.

Your input will help the Library identify community priorities for future library services, activities, and facilities.

In addition to this survey, the Library will be conducting additional outreach activities about the community's desired role of the Library for the future of Mount Vernon.

Please complete the survey on the following pages and return to the Mount Vernon City Library (315 Snoqualmie St.) front desk during open hours, or deposit (in an envelope) in the Book Drop in front of the building.

## ROLE OF THE MOUNT VERNON CITY LIBRARY

1. Mount Vernon City Library provides a range of services to the residents of Mount Vernon. To help the library plan for its future, it needs your input on which services are important to the community now and in the future.

How important are each of the following library services to the residents of Mount Vernon?

|   |  |                          |                          |  |
|---|--|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|   | Not Important  | Important                | Critical                 |  |
| Providing education and enrichment opportunities                                  | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comments:   |  |                          |                          |  |

|   |  |                          |                          |  |
|---|--|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|   | Not Important  | Important                | Critical                 |  |
| Serving as a community-gathering place  | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comments:   |  |                          |                          |  |

|   |  |                          |                          |  |
|---|--|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|   | Not Important  | Important                | Critical                 |  |
| Providing a public place that is safe, comfortable, accessible, and convenient    | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comments:   |  |                          |                          |  |

|  |   |                          |                          |  |
|--|---|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|  | Not Important   | Important                | Critical                 |  |
| Providing services for job-seekers and businesses                                  | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comments:  |   |                          |                          |  |

|   |  |                          |                          |  |
|---|--|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|   | Not Important  | Important                | Critical                 |  |
| Promoting literacy among children and adults  | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comments:   |  |                          |                          |  |

|   |  |                          |                          |
|---|--|--------------------------|--------------------------|
|  |  |                          |                          |
|   | Not Important  | Important                | Critical                 |
| Providing books and access to technology and information                          | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| Comments:   |  |                          |                          |

|  |   |                          |                          |
|--|---|--------------------------|--------------------------|
|  |  |                          |                          |
|  | Not Important   | Important                | Critical                 |
| Hosting events and providing programs  | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> |
| Comments:  |   |                          |                          |

|  |  |                          |                          |
|--|--|--------------------------|--------------------------|
|   |  |                          |                          |
|  | Not Important  | Important                | Critical                 |
| Acting as a gateway to other community assets such as local history, museums, or art | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| Comments:  |  |                          |                          |

Other library services that are important to the community of Mount Vernon (please specify)

**2. A library serves many roles in a community. How important are the following roles that Mount Vernon City Library plays in the community?**

|  | Not Important            | Important                | Critical                 |
|--|--------------------------|--------------------------|--------------------------|
| The Mount Vernon City Library enhances the quality of life in the community.                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Mount Vernon City Library supports the health of our democracy.  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Mount Vernon City Library supports education and learning in the community.                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Mount Vernon City Library supports economic vitality and workforce development.                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Mount Vernon City Library contributes to the preservation of the heritage and cultures of the community. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Mount Vernon City Library is a source of civic pride.  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Mount Vernon City Library is an indication of Mount Vernon's healthy, vibrant community.                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other (please specify)

## PRIORITIES FOR MOUNT VERNON CITY LIBRARY'S FUTURE

3. What three words best describe the Mount Vernon City Library today?

|  |
|--|
|  |
|  |
|  |

4. What three words do you want to describe the future Mount Vernon City Library?

|  |
|--|
|  |
|  |
|  |

5. In choosing where to invest in library facilities, how important are the following factors?

|                        | Not Important            | Important                | Critical                 |
|------------------------|--------------------------|--------------------------|--------------------------|
| Transportation Options | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Proximity to Schools   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| City Center Location   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Parking                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ability to Expand      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Lowest Cost            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other (please specify)

|  |
|--|
|  |
|--|

**6. If library services could be expanded, which would be your top priority? (Select your top 3 choices)**

- Additional quiet space for study and reading
- More collection materials (books, audiobooks, dvds, cds)
- More computers and other information technology, and technology training
- More online services
- More space for community gathering (space to accommodate literary, cultural, or civic events)
- More space for small-group work, meeting, or study
- More support for literacy and reading activities and programs
- Dedicated children's space and programming

Other (please specify)

**7. How could the library better serve you and your family?**

## ABOUT YOU

**8. Where do you live? (Select best answer)**

- Within Mount Vernon City limits
- Near the City of Mount Vernon, but outside city limits
- Elsewhere in Skagit County
- Other, please explain:

**9. Do you have children under the age of 19 living at home? (Select all that apply)**

- Under age 6
- Age 6 to 18
- There are no children living at my home

**10. In what year were you born? (optional)**

## THANK YOU

Thank you for participating in the Mount Vernon City Library Community Needs Assessment Survey. We appreciate your feedback. With your help we will develop a common vision for the future of the Library that best meets the needs of the Mount Vernon community.

Please return completed surveys to the Mount Vernon City Library (315 Snoqualmie St.) front desk during open hours, or deposit (in an envelope) in the Book Drop in front of the building.

MOUNT VERNON LIBRARY VISIONING SURVEY: SPANISH VERSION

# IMAGINAR EL FUTURO DE LA BIBLIOTECA DE MOUNT VERNON

Gracias por participar en la encuesta de evaluación de las necesidades en la comunidad de la biblioteca de la ciudad de Mount Vernon.

Su opinión ayudará a identificar las prioridades de la comunidad para los servicios, actividades y facilidades futuras de la biblioteca.

Además de esta encuesta, la biblioteca llevará a cabo actividades de adquisición de información adicionales sobre el deseo que tiene la comunidad acerca de la participación de la biblioteca en el futuro de Mount Vernon.

Favor de completar la encuesta en las páginas siguientes y regresarla a la recepción de la biblioteca de la ciudad de Mount Vernon (315 Snoqualmie St) durante el horario de oficina o depositar (en un sobre) en el depósito de libros ubicado en frente del edificio la biblioteca.

## DESEMPEÑO DE LA BIBLIOTECA DE LA CIUDAD DE MOUNT VERNON

1. La Biblioteca de la ciudad de Mount Vernon proporciona una gama de servicios a los residentes de Mount Vernon. Para ayudar a la biblioteca a planear su futuro, se necesita su opinión para saber cuáles servicios son importantes para la comunidad ahora y en el futuro.

¿Qué tan importantes son cada uno de los siguientes servicios de la biblioteca para los residentes de Mount Vernon?

|   |  |                          |                          |  |
|---|--|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|   | No es importante   | Importante               | Muy importante           |  |
| Proveer educación y oportunidades de aprovechamiento                              | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comentarios:  |  |                          |                          |  |

|   |  |                          |                          |  |
|---|--|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|   | No es importante   | Importante               | Muy importante           |  |
| Servir como un lugar de reunión para la comunidad                                   | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comentarios:  |  |                          |                          |  |

|   |  |                          |                          |  |
|---|--|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|   | No es importante   | Importante               | Muy importante           |  |
| <p>Proporcionar un lugar público seguro, cómodo, accesible y conveniente</p>      | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comentarios:  |  |                          |                          |  |

|  |   |                          |                          |  |
|--|---|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|  | No es importante  | Importante               | Muy importante           |  |
| <p>Proveer servicios para solicitantes de empleo y negocios</p>                    | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comentarios:   |   |                          |                          |  |

|   |  |                          |                          |  |
|---|--|--------------------------|--------------------------|--|
|  |  |                          |                          |  |
|   | No es importante   | Importante               | Muy importante           |  |
| <p>Promover la alfabetización entre los niños y adultos</p>                         | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |  |
| Comentarios:  |  |                          |                          |  |

|   |  |
|---|--|
|  |  |
|   | No es importante    Importante    Muy importante                                   |
| Proveer libros y acceso a la tecnología e información                             | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>         |
| Comentarios:  |  |

|  |   |
|--|---|
|  |  |
|  | No es importante    Importante    Muy importante                                    |
| Organización de eventos y proveer programas  | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>          |
| Comentarios:   |   |

|   |  |
|---|--|
|                  |  |
|   | No es importante    Importante    Muy importante                                     |
| Actúa como una puerta de acceso a otros recursos de la comunidad como historia local, museos o arte | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>           |
| Comentarios:  |  |

Otros servicios de la biblioteca que son importantes para la comunidad de Mount Vernon (por favor especifique)

**2. Una biblioteca provee diferentes servicios en una comunidad. ¿Qué tan importantes son los siguientes servicios de la biblioteca de la ciudad de Mount Vernon en la comunidad?**

|  | No es importante         | Importante               | Muy importante           |
|--|--------------------------|--------------------------|--------------------------|
| La Biblioteca de la ciudad de Mount Vernon mejora la calidad de vida en la comunidad.                                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| La Biblioteca de la ciudad de Mount Vernon apoya la salud de nuestra democracia.   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| La Biblioteca de la ciudad de Mount Vernon apoya la educación y el aprendizaje en la comunidad.                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| La Biblioteca de la ciudad de Mount Vernon apoya la vitalidad económica y el desarrollo de la fuerza laboral.            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| La Biblioteca de la ciudad de Mount Vernon contribuye a la preservación de la cultura y las tradiciones de la comunidad. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| La Biblioteca de la ciudad de Mount Vernon es una fuente de orgullo cívico.  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| La Biblioteca de la ciudad de Mount Vernon es una indicación de comunidad saludable y vibrante de Mount Vernon.          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Otros (especifique)

## PRIORIDADES PARA EL FUTURO DE LA BIBLIOTECA DE LA CIUDAD DE MOUNT VERNON

**3. ¿Cuáles son las tres palabras que mejor describen la biblioteca de la ciudad de Mount Vernon hoy?**

|  |
|--|
|  |
|  |
|  |

**4. ¿Cuáles son las tres palabras que describan el futuro de la biblioteca de la ciudad de Mount Vernon.**

|  |
|--|
|  |
|  |
|  |

**5. ¿En la elección de dónde invertir en instalaciones de la biblioteca, que tan importantes son los factores siguientes?**

|                                     | No es importante         | Importante               | Muy importante           |
|-------------------------------------|--------------------------|--------------------------|--------------------------|
| Opciones de transportación          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Proximidad a las escuelas           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ubicación en el centro de la ciudad | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Estacionamiento                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Capacidad de expansion              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Menor costo                         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Otros (especifique)

**6. ¿Si los servicios bibliotecarios pudieran ampliarse, cuál sería su prioridad? (Seleccione 3 opciones preferidas)**

- Espacio tranquilo adicional para el estudio y la lectura
- Más materiales de colección (libros, audiolibros, dvds, cds)
- Más computadoras y otra tecnología de información, entrenamiento en tecnología
- Más servicios en línea
- Más espacio para la convivencia en la comunidad (espacio para realizar eventos literarios, culturales o cívicos)
- Más espacio para grupos pequeños de trabajo, reuniones o estudio
- Más apoyo para las actividades y programas de la alfabetización y lectura
- Espacio dedicado para los niños y la programación infantil

Otros (especifique)

**7. ¿De qué manera la Biblioteca podría servirle mejor a usted y a su familia?**

## ACERCA DE USTED

**8. ¿En dónde vive? (Seleccione la mejor respuesta)**

- Dentro de los límites de la ciudad de Mount Vernon
- Cerca de la ciudad de Mount Vernon, pero fuera de los límites de la ciudad
- En otros lugares en el Condado de Skagit
- Otros, por favor explique:

**9. ¿Tiene hijos menores de 19 años viviendo en casa? (Seleccione todas las opciones que apliquen)**

- Menores de 6 años
- Entre 6 a 18 años de edad
- No hay niños viviendo en mi casa

**10. ¿En qué año nació? (opcional)**

## GRACIAS

Gracias por participar en la encuesta de evaluación de las necesidades en la comunidad acerca de la biblioteca de la ciudad de Mount Vernon. Apreciamos sus comentarios. Con su ayuda, desarrollaremos una visión común para el futuro de la biblioteca que mejor satisfaga las necesidades de la comunidad de Mount Vernon.

Favor de devolver las encuestas completadas a la recepción de la biblioteca de la ciudad de Mount Vernon (315 Snoqualmie St) durante el horario de oficina o depositar (en un sobre) en el depósito de libros ubicado en frente del edificio de la biblioteca.

MOUNT VERNON LIBRARY VISIONING SURVEY: RESULT DATA  
Imagining Mount Vernon City Library's Future

**Q10 What three words best describe the  
Mount Vernon City Library today?**

Answered: 253 Skipped: 110

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| A.)            | 100.00%   | 253 |
| B.)            | 95.26%    | 241 |
| C.)            | 89.72%    | 227 |

| #  | A.)                                   | Date               |
|----|---------------------------------------|--------------------|
| 1  | Very important                        | 7/3/2014 12:55 PM  |
| 2  | Very imprtant                         | 7/3/2014 12:51 PM  |
| 3  | Important                             | 7/3/2014 12:46 PM  |
| 4  | Making good use of very limited space | 7/2/2014 9:54 PM   |
| 5  | convenient                            | 6/30/2014 7:06 PM  |
| 6  | Accessible                            | 6/30/2014 1:12 PM  |
| 7  | Vital                                 | 6/30/2014 1:08 PM  |
| 8  | Helpful                               | 6/30/2014 1:02 PM  |
| 9  | Adequate                              | 6/30/2014 11:41 AM |
| 10 | Small                                 | 6/30/2014 5:42 AM  |
| 11 | books                                 | 6/29/2014 10:41 AM |
| 12 | convenient                            | 6/29/2014 8:28 AM  |
| 13 | friendly                              | 6/28/2014 7:59 PM  |
| 14 | Resource                              | 6/28/2014 7:32 PM  |
| 15 | Helpful Staff                         | 6/28/2014 2:11 PM  |
| 16 | convenient                            | 6/28/2014 12:39 PM |
| 17 | small                                 | 6/27/2014 11:55 AM |
| 18 | outdated                              | 6/27/2014 11:36 AM |
| 19 | Small                                 | 6/26/2014 7:41 PM  |
| 20 | functional                            | 6/26/2014 7:19 PM  |
| 21 | Good location                         | 6/26/2014 5:32 PM  |
| 22 | unsafe neighborhood                   | 6/26/2014 4:25 PM  |
| 23 | outdated                              | 6/26/2014 10:54 AM |
| 24 | Helpful                               | 6/25/2014 6:01 PM  |
| 25 | welcoming                             | 6/25/2014 3:48 PM  |
| 26 | Diverse                               | 6/25/2014 3:44 PM  |
| 27 | CONVIENANT                            | 6/25/2014 3:34 PM  |
| 28 | clean                                 | 6/25/2014 3:13 PM  |
| 29 | Accessibility                         | 6/25/2014 1:17 PM  |

### Imagining Mount Vernon City Library's Future

|    |                                     |                    |
|----|-------------------------------------|--------------------|
| 30 | quaint                              | 6/25/2014 12:07 PM |
| 31 | cozy                                | 6/24/2014 10:14 PM |
| 32 | needed                              | 6/24/2014 8:18 PM  |
| 33 | Outdated                            | 6/24/2014 6:09 PM  |
| 34 | available                           | 6/24/2014 3:03 PM  |
| 35 | Great Staff/Helpful                 | 6/24/2014 1:57 PM  |
| 36 | Small                               | 6/24/2014 12:30 PM |
| 37 | not enough room for books or people | 6/24/2014 11:39 AM |
| 38 | Cozy                                | 6/24/2014 10:00 AM |
| 39 | Friendly                            | 6/24/2014 9:04 AM  |
| 40 | Small                               | 6/24/2014 8:28 AM  |
| 41 | Access                              | 6/23/2014 3:58 PM  |
| 42 | Books                               | 6/23/2014 1:01 PM  |
| 43 | small                               | 6/23/2014 1:01 PM  |
| 44 | organized                           | 6/23/2014 11:40 AM |
| 45 | good                                | 6/23/2014 11:36 AM |
| 46 | convenient location                 | 6/23/2014 8:53 AM  |
| 47 | friendly                            | 6/22/2014 7:02 PM  |
| 48 | limited book stack                  | 6/22/2014 10:39 AM |
| 49 | Small                               | 6/21/2014 9:35 PM  |
| 50 | Helpful                             | 6/21/2014 9:00 AM  |
| 51 | Lacking for space                   | 6/21/2014 7:19 AM  |
| 52 | vital                               | 6/20/2014 9:12 PM  |
| 53 | Friendly                            | 6/20/2014 4:24 PM  |
| 54 | Limited                             | 6/20/2014 2:54 PM  |
| 55 | Pleasant                            | 6/20/2014 8:57 AM  |
| 56 | Accesible                           | 6/19/2014 10:24 AM |
| 57 | Pleasant                            | 6/19/2014 9:42 AM  |
| 58 | Small                               | 6/18/2014 8:27 PM  |
| 59 | small                               | 6/18/2014 2:58 PM  |
| 60 | Friendly                            | 6/18/2014 11:49 AM |
| 61 | convenient                          | 6/17/2014 7:19 PM  |
| 62 | crowded                             | 6/17/2014 3:26 PM  |
| 63 | Small                               | 6/17/2014 10:56 AM |
| 64 | Old                                 | 6/17/2014 10:39 AM |
| 65 | friendly                            | 6/17/2014 9:57 AM  |
| 66 | EFFICIENT                           | 6/16/2014 6:48 PM  |
| 67 | rough                               | 6/16/2014 5:14 PM  |
| 68 | busy                                | 6/16/2014 2:45 PM  |
| 69 | community                           | 6/16/2014 1:06 PM  |

### Imagining Mount Vernon City Library's Future

|     |                                  |                    |
|-----|----------------------------------|--------------------|
| 70  | Literary                         | 6/16/2014 12:43 PM |
| 71  | friendly                         | 6/16/2014 7:47 AM  |
| 72  | Out dated                        | 6/15/2014 10:08 PM |
| 73  | accessible                       | 6/15/2014 11:38 AM |
| 74  | Valuable                         | 6/15/2014 11:32 AM |
| 75  | Educational                      | 6/15/2014 11:23 AM |
| 76  | Cramped                          | 6/15/2014 8:03 AM  |
| 77  | Fine                             | 6/14/2014 9:46 PM  |
| 78  | Too small                        | 6/14/2014 4:42 PM  |
| 79  | intimate                         | 6/14/2014 2:53 PM  |
| 80  | Irrelevant                       | 6/14/2014 1:55 PM  |
| 81  | crowded                          | 6/14/2014 12:40 PM |
| 82  | friendly                         | 6/13/2014 11:20 PM |
| 83  | small                            | 6/13/2014 4:57 PM  |
| 84  | Inadequate in size and selection | 6/13/2014 3:19 PM  |
| 85  | friendly staff                   | 6/13/2014 12:44 PM |
| 86  | Limited in resources             | 6/13/2014 11:46 AM |
| 87  | Warm Welcome to                  | 6/12/2014 3:18 PM  |
| 88  | FREQUENT USAGE                   | 6/12/2014 3:03 PM  |
| 89  | helpful                          | 6/12/2014 2:04 PM  |
| 90  | cluttered                        | 6/12/2014 10:15 AM |
| 91  | small                            | 6/12/2014 9:52 AM  |
| 92  | expensive                        | 6/12/2014 7:43 AM  |
| 93  | convenient                       | 6/11/2014 9:22 PM  |
| 94  | cozy                             | 6/11/2014 5:43 PM  |
| 95  | obsolete                         | 6/11/2014 5:41 PM  |
| 96  | crowded                          | 6/11/2014 3:40 PM  |
| 97  | accessible                       | 6/11/2014 2:41 PM  |
| 98  | OK                               | 6/11/2014 2:32 PM  |
| 99  | Shamefully                       | 6/11/2014 10:15 AM |
| 100 | small                            | 6/11/2014 8:14 AM  |
| 101 | Building is old                  | 6/10/2014 4:13 PM  |
| 102 | Service-Oriented                 | 6/10/2014 2:04 PM  |
| 103 | Stimulating                      | 6/10/2014 10:54 AM |
| 104 | Historic                         | 6/10/2014 6:55 AM  |
| 105 | Friendly                         | 6/9/2014 10:48 PM  |
| 106 | Convenient                       | 6/9/2014 10:28 PM  |
| 107 | crowded                          | 6/9/2014 7:18 PM   |
| 108 | Peaceful                         | 6/9/2014 3:07 PM   |
| 109 | Great resource for parents.      | 6/8/2014 8:00 PM   |

### Imagining Mount Vernon City Library's Future

|     |   |                   |
|-----|---|-------------------|
| 110 | helpful   | 6/7/2014 7:43 PM  |
| 111 | Jam-packed  | 6/7/2014 3:14 PM  |
| 112 | needed  | 6/7/2014 2:56 PM  |
| 113 | quaint  | 6/6/2014 10:33 PM |
| 114 | adequate building, lousy hours, a drive through drop off box should be offered. | 6/6/2014 2:55 PM  |
| 115 | Accessible almost to a fault-- mental health patients?                          | 6/6/2014 2:41 PM  |
| 116 | smelly  | 6/5/2014 8:05 PM  |
| 117 | GOOD BOOKS!   | 6/5/2014 3:07 PM  |
| 118 | familiar  | 6/5/2014 2:55 PM  |
| 119 | welcoming   | 6/5/2014 2:15 PM  |
| 120 | small   | 6/5/2014 1:09 PM  |
| 121 | friendly  | 6/5/2014 12:38 PM |
| 122 | crowded   | 6/5/2014 9:42 AM  |
| 123 | predictable   | 6/5/2014 9:31 AM  |
| 124 | exclusionary (free for MV residents, not county ones)                           | 6/5/2014 9:01 AM  |
| 125 | Convenient  | 6/5/2014 8:47 AM  |
| 126 | Easily accessible   | 6/5/2014 8:44 AM  |
| 127 | Drab  | 6/5/2014 8:36 AM  |
| 128 | I haven't been there  | 6/5/2014 8:33 AM  |
| 129 | comfortable   | 6/5/2014 8:31 AM  |
| 130 | small   | 6/5/2014 8:14 AM  |
| 131 | Established   | 6/5/2014 8:04 AM  |
| 132 | Dark  | 6/5/2014 7:56 AM  |
| 133 | unaccessable hours  | 6/5/2014 7:52 AM  |
| 134 | friendly  | 6/5/2014 7:38 AM  |
| 135 | important   | 6/5/2014 5:37 AM  |
| 136 | functional  | 6/5/2014 12:22 AM |
| 137 | Clean   | 6/4/2014 9:49 PM  |
| 138 | Antiquated  | 6/4/2014 9:43 PM  |
| 139 | Simple  | 6/4/2014 8:19 PM  |
| 140 | child friendly  | 6/4/2014 8:11 PM  |
| 141 | Friendly  | 6/4/2014 8:04 PM  |
| 142 | bustling  | 6/4/2014 7:53 PM  |
| 143 | Adequate,   | 6/4/2014 7:38 PM  |
| 144 | small   | 6/4/2014 7:23 PM  |
| 145 | Traditional   | 6/4/2014 6:59 PM  |
| 146 | old   | 6/4/2014 6:37 PM  |
| 147 | essential   | 6/4/2014 6:14 PM  |
| 148 | comfortable   | 6/4/2014 2:13 PM  |
| 149 | unsafe  | 6/4/2014 11:46 AM |

### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 150 | accessible                              | 6/3/2014 6:59 PM   |
| 151 | Comfortable                             | 6/3/2014 1:15 PM   |
| 152 | limited                                 | 6/3/2014 12:15 PM  |
| 153 | Reading                                 | 6/1/2014 2:15 PM   |
| 154 | Welcoming                               | 6/1/2014 8:32 AM   |
| 155 | Efficient (economically and with space) | 5/31/2014 11:31 PM |
| 156 | small                                   | 5/31/2014 10:52 AM |
| 157 | accessibility                           | 5/30/2014 7:33 PM  |
| 158 | Nice                                    | 5/30/2014 4:37 PM  |
| 159 | outdated                                | 5/30/2014 6:29 AM  |
| 160 | Exceptional service                     | 5/29/2014 7:57 PM  |
| 161 | busy                                    | 5/28/2014 10:56 PM |
| 162 | Friendly                                | 5/28/2014 4:44 PM  |
| 163 | busy                                    | 5/28/2014 9:58 AM  |
| 164 | Adequate                                | 5/28/2014 4:20 AM  |
| 165 | adequate                                | 5/28/2014 1:52 AM  |
| 166 | Good location                           | 5/27/2014 10:32 PM |
| 167 | exclusive                               | 5/27/2014 8:26 PM  |
| 168 | dark                                    | 5/27/2014 2:27 PM  |
| 169 | welcoming                               | 5/27/2014 1:40 PM  |
| 170 | older/outdated                          | 5/27/2014 7:38 AM  |
| 171 | helpful                                 | 5/26/2014 9:27 PM  |
| 172 | small                                   | 5/26/2014 6:50 PM  |
| 173 | Helpful staff                           | 5/26/2014 6:01 PM  |
| 174 | too small                               | 5/26/2014 2:54 PM  |
| 175 | outdated                                | 5/26/2014 12:53 PM |
| 176 | small                                   | 5/26/2014 11:37 AM |
| 177 | Old                                     | 5/26/2014 11:22 AM |
| 178 | books                                   | 5/26/2014 10:54 AM |
| 179 | uninspiring                             | 5/26/2014 10:02 AM |
| 180 | Fun                                     | 5/26/2014 9:23 AM  |
| 181 | Small                                   | 5/25/2014 9:52 PM  |
| 182 | intimate                                | 5/25/2014 9:40 PM  |
| 183 | Small                                   | 5/25/2014 9:14 PM  |
| 184 | Friendly                                | 5/25/2014 8:51 PM  |
| 185 | Friendly                                | 5/25/2014 8:46 PM  |
| 186 | overcrowded                             | 5/25/2014 7:26 PM  |
| 187 | welcoming                               | 5/25/2014 4:17 PM  |
| 188 | Outdated                                | 5/25/2014 2:25 PM  |
| 189 | space limited                           | 5/25/2014 12:07 PM |

### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 190 | a fabulous center of resources for leisure and learning | 5/24/2014 11:55 PM |
| 191 | crowded   | 5/24/2014 7:24 PM  |
| 192 | good staff  | 5/24/2014 4:04 PM  |
| 193 | outdated  | 5/24/2014 12:22 PM |
| 194 | accessible  | 5/23/2014 2:56 PM  |
| 195 | adequate  | 5/23/2014 11:35 AM |
| 196 | Friendly  | 5/23/2014 11:25 AM |
| 197 | excellent children's book selection                     | 5/23/2014 9:59 AM  |
| 198 | Essential   | 5/22/2014 10:07 PM |
| 199 | Cluttered   | 5/22/2014 6:34 PM  |
| 200 | adequate  | 5/22/2014 4:58 PM  |
| 201 | small   | 5/22/2014 3:36 PM  |
| 202 | excellent programs                                      | 5/22/2014 2:34 PM  |
| 203 | Welcoming   | 5/22/2014 12:52 PM |
| 204 | Cramped   | 5/22/2014 12:52 PM |
| 205 | small   | 5/22/2014 12:20 PM |
| 206 | outdated  | 5/22/2014 11:45 AM |
| 207 | garden  | 5/22/2014 11:24 AM |
| 208 | comfortable   | 5/22/2014 9:39 AM  |
| 209 | accessible  | 5/22/2014 8:22 AM  |
| 210 | necessary   | 5/21/2014 11:20 PM |
| 211 | Resource  | 5/21/2014 8:17 PM  |
| 212 | Old   | 5/21/2014 6:39 PM  |
| 213 | Limited days of operation.                              | 5/21/2014 2:39 PM  |
| 214 | Old   | 5/21/2014 1:23 PM  |
| 215 | small   | 5/21/2014 11:28 AM |
| 216 | Tired   | 5/21/2014 11:23 AM |
| 217 | welcoming   | 5/21/2014 10:31 AM |
| 218 | Small   | 5/21/2014 9:59 AM  |
| 219 | Dated   | 5/21/2014 6:50 AM  |
| 220 | dated   | 5/21/2014 5:29 AM  |
| 221 | Small   | 5/20/2014 9:52 PM  |
| 222 | effective   | 5/20/2014 3:07 PM  |
| 223 | small   | 5/20/2014 6:50 AM  |
| 224 | professional  | 5/19/2014 11:38 AM |
| 225 | dull  | 5/18/2014 9:36 PM  |
| 226 | comfortable   | 5/18/2014 6:29 PM  |
| 227 | good location in downtown MV                            | 5/18/2014 3:59 PM  |
| 228 | Books   | 5/18/2014 12:49 PM |
| 229 | Warm  | 5/17/2014 5:25 PM  |

### Imagining Mount Vernon City Library's Future

|          |  |                    |
|----------|--|--------------------|
| 230      | busy                                       | 5/17/2014 5:14 PM  |
| 231      | Accessible                                 | 5/17/2014 10:42 AM |
| 232      | Creative                                   | 5/17/2014 8:55 AM  |
| 233      | Cramped                                    | 5/17/2014 8:38 AM  |
| 234      | Small                                      | 5/17/2014 8:26 AM  |
| 235      | helpful                                    | 5/16/2014 8:02 PM  |
| 236      | old  | 5/16/2014 4:18 PM  |
| 237      | adequate                                   | 5/16/2014 4:16 PM  |
| 238      | Cramped                                    | 5/16/2014 3:42 PM  |
| 239      | Behind the times                           | 5/16/2014 3:36 PM  |
| 240      | happy                                      | 5/16/2014 3:12 PM  |
| 241      | cramped                                    | 5/16/2014 10:11 AM |
| 242      | inadequate in space and resources, limited | 5/16/2014 9:35 AM  |
| 243      | helpful                                    | 5/15/2014 5:02 PM  |
| 244      | OLD  | 5/15/2014 3:40 PM  |
| 245      | Accessible                                 | 5/15/2014 3:29 PM  |
| 246      | cramped                                    | 5/15/2014 1:45 PM  |
| 247      | cramped                                    | 5/15/2014 11:52 AM |
| 248      | small                                      | 5/15/2014 10:27 AM |
| 249      | Helpful                                    | 5/15/2014 9:55 AM  |
| 250      | Excellent                                  | 5/15/2014 9:24 AM  |
| 251      | dated                                      | 5/15/2014 8:58 AM  |
| 252      | tiny and over crowded                      | 5/15/2014 8:42 AM  |
| 253      | Kids Programs                              | 5/14/2014 8:05 PM  |
| <b>#</b> | <b>B.)</b>                                 | <b>Date</b>        |
| 1        | Very important                             | 7/3/2014 12:55 PM  |
| 2        | Safe                                       | 7/3/2014 12:46 PM  |
| 3        | Helpful and friendly staff                 | 7/2/2014 9:54 PM   |
| 4        | comfortable                                | 6/30/2014 7:06 PM  |
| 5        | Helpful staff                              | 6/30/2014 1:12 PM  |
| 6        | Important                                  | 6/30/2014 1:08 PM  |
| 7        | Enjoyable                                  | 6/30/2014 1:02 PM  |
| 8        | Local                                      | 6/30/2014 11:41 AM |
| 9        | Old  | 6/30/2014 5:42 AM  |
| 10       | literacy                                   | 6/29/2014 10:41 AM |
| 11       | innovative                                 | 6/29/2014 8:28 AM  |
| 12       | crowded                                    | 6/28/2014 7:59 PM  |
| 13       | Accessible                                 | 6/28/2014 7:32 PM  |
| 14       | Decent selection for the size              | 6/28/2014 2:11 PM  |
| 15       | old  | 6/28/2014 12:39 PM |

### Imagining Mount Vernon City Library's Future

|    |   |                    |
|----|---|--------------------|
| 16 | outdated technology                               | 6/27/2014 11:55 AM |
| 17 | convenient  | 6/27/2014 11:36 AM |
| 18 | Not many newly published books for youth and teen | 6/26/2014 7:41 PM  |
| 19 | accessible  | 6/26/2014 7:19 PM  |
| 20 | helpful people                                    | 6/26/2014 5:32 PM  |
| 21 | congested   | 6/26/2014 4:25 PM  |
| 22 | challenging                                       | 6/26/2014 10:54 AM |
| 23 | Crowded   | 6/25/2014 6:01 PM  |
| 24 | hardworking                                       | 6/25/2014 3:48 PM  |
| 25 | kind  | 6/25/2014 3:44 PM  |
| 26 | FUN   | 6/25/2014 3:34 PM  |
| 27 | freindly  | 6/25/2014 3:13 PM  |
| 28 | outdated  | 6/25/2014 12:07 PM |
| 29 | welcoming   | 6/24/2014 10:14 PM |
| 30 | badly located                                     | 6/24/2014 8:18 PM  |
| 31 | Crowded   | 6/24/2014 6:09 PM  |
| 32 | clean   | 6/24/2014 3:03 PM  |
| 33 | Dated Building                                    | 6/24/2014 1:57 PM  |
| 34 | Limited (adult activities)                        | 6/24/2014 12:30 PM |
| 35 | good location                                     | 6/24/2014 11:39 AM |
| 36 | Community Focused                                 | 6/24/2014 10:00 AM |
| 37 | Space limited                                     | 6/24/2014 9:04 AM  |
| 38 | Crowded   | 6/24/2014 8:28 AM  |
| 39 | Caming  | 6/23/2014 3:58 PM  |
| 40 | Potential   | 6/23/2014 1:01 PM  |
| 41 | no "biblioteca" sign                              | 6/23/2014 1:01 PM  |
| 42 | good books  | 6/23/2014 11:40 AM |
| 43 | friendly  | 6/23/2014 11:36 AM |
| 44 | limited hours                                     | 6/23/2014 8:53 AM  |
| 45 | limited   | 6/22/2014 7:02 PM  |
| 46 | great staff                                       | 6/22/2014 10:39 AM |
| 47 | Underutilized                                     | 6/21/2014 9:35 PM  |
| 48 | Resource  | 6/21/2014 9:00 AM  |
| 49 | Too few computers                                 | 6/21/2014 7:19 AM  |
| 50 | necessary   | 6/20/2014 9:12 PM  |
| 51 | small   | 6/20/2014 4:24 PM  |
| 52 | Small   | 6/20/2014 2:54 PM  |
| 53 | Learning  | 6/20/2014 8:57 AM  |
| 54 | Pleasant  | 6/19/2014 10:24 AM |
| 55 | important   | 6/19/2014 9:42 AM  |

### Imagining Mount Vernon City Library's Future

|    |                             |                    |
|----|-----------------------------|--------------------|
| 56 | Crowded                     | 6/18/2014 8:27 PM  |
| 57 | cramped                     | 6/18/2014 2:58 PM  |
| 58 | Comfortable                 | 6/18/2014 11:49 AM |
| 59 | friendly                    | 6/17/2014 7:19 PM  |
| 60 | dated                       | 6/17/2014 3:26 PM  |
| 61 | Friendly                    | 6/17/2014 10:56 AM |
| 62 | Boring                      | 6/17/2014 10:39 AM |
| 63 | helpful                     | 6/17/2014 9:57 AM  |
| 64 | FRIENDLY                    | 6/16/2014 6:48 PM  |
| 65 | loud                        | 6/16/2014 5:14 PM  |
| 66 | important                   | 6/16/2014 2:45 PM  |
| 67 | safety for students         | 6/16/2014 1:06 PM  |
| 68 | Active                      | 6/16/2014 12:43 PM |
| 69 | Welcoming                   | 6/16/2014 7:47 AM  |
| 70 | small                       | 6/15/2014 10:08 PM |
| 71 | flood zone                  | 6/15/2014 11:38 AM |
| 72 | Community                   | 6/15/2014 11:32 AM |
| 73 | Variety                     | 6/15/2014 11:23 AM |
| 74 | Sweet                       | 6/15/2014 8:03 AM  |
| 75 | Adaptable                   | 6/14/2014 9:46 PM  |
| 76 | Friendly                    | 6/14/2014 4:42 PM  |
| 77 | friendly                    | 6/14/2014 2:53 PM  |
| 78 | Insufficient                | 6/14/2014 1:55 PM  |
| 79 | dated                       | 6/14/2014 12:40 PM |
| 80 | accessible                  | 6/13/2014 11:20 PM |
| 81 | creepy patrons              | 6/13/2014 4:57 PM  |
| 82 | Trys hard to meet the needs | 6/13/2014 3:19 PM  |
| 83 | good selection              | 6/13/2014 12:44 PM |
| 84 | Exclusive in accessibility  | 6/13/2014 11:46 AM |
| 85 | Information                 | 6/12/2014 3:18 PM  |
| 86 | HELPFUL STAFF               | 6/12/2014 3:03 PM  |
| 87 | valuable                    | 6/12/2014 2:04 PM  |
| 88 | limited                     | 6/12/2014 9:52 AM  |
| 89 | limited                     | 6/12/2014 7:43 AM  |
| 90 | welcoming                   | 6/11/2014 9:22 PM  |
| 91 | friendly                    | 6/11/2014 5:43 PM  |
| 92 | inadequate                  | 6/11/2014 5:41 PM  |
| 93 | limited                     | 6/11/2014 3:40 PM  |
| 94 | convenient                  | 6/11/2014 2:41 PM  |
| 95 | out                         | 6/11/2014 10:15 AM |

### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 96  | inadequate  | 6/11/2014 8:14 AM  |
| 97  | Needs a social hall/room where to meet                  | 6/10/2014 4:13 PM  |
| 98  | Overcrowded   | 6/10/2014 2:04 PM  |
| 99  | Friendly  | 6/10/2014 10:54 AM |
| 100 | Well used   | 6/10/2014 6:55 AM  |
| 101 | Comfortable   | 6/9/2014 10:48 PM  |
| 102 | Welcoming   | 6/9/2014 10:28 PM  |
| 103 | noisy   | 6/9/2014 7:18 PM   |
| 104 | Helpful   | 6/9/2014 3:07 PM   |
| 105 | Great programs for children.                            | 6/8/2014 8:00 PM   |
| 106 | outdated facility                                       | 6/7/2014 7:43 PM   |
| 107 | Vibrant   | 6/7/2014 3:14 PM   |
| 108 | crowded   | 6/7/2014 2:56 PM   |
| 109 | artistic (wall displays, "contests", excellent programs | 6/6/2014 10:33 PM  |
| 110 | I don't think a new library is needed.                  | 6/6/2014 2:55 PM   |
| 111 | Crowded   | 6/6/2014 2:41 PM   |
| 112 | outdated  | 6/5/2014 8:05 PM   |
| 113 | Interest catching                                       | 6/5/2014 3:07 PM   |
| 114 | average   | 6/5/2014 2:55 PM   |
| 115 | cramped   | 6/5/2014 2:15 PM   |
| 116 | accessible  | 6/5/2014 1:09 PM   |
| 117 | small   | 6/5/2014 12:38 PM  |
| 118 | cramped   | 6/5/2014 9:42 AM   |
| 119 | not inspiring or welcoming                              | 6/5/2014 9:31 AM   |
| 120 | smells moldy  | 6/5/2014 9:01 AM   |
| 121 | easy access   | 6/5/2014 8:47 AM   |
| 122 | Friendly staff  | 6/5/2014 8:44 AM   |
| 123 | Out dated   | 6/5/2014 8:36 AM   |
| 124 | I live too far  | 6/5/2014 8:33 AM   |
| 125 | friendly  | 6/5/2014 8:31 AM   |
| 126 | outdated  | 6/5/2014 8:14 AM   |
| 127 | outdated  | 6/5/2014 8:04 AM   |
| 128 | Lacking   | 6/5/2014 7:56 AM   |
| 129 | variety of media  | 6/5/2014 7:52 AM   |
| 130 | small   | 6/5/2014 7:38 AM   |
| 131 | useful  | 6/5/2014 5:37 AM   |
| 132 | useful  | 6/5/2014 12:22 AM  |
| 133 | Historic  | 6/4/2014 9:49 PM   |
| 134 | Friendly  | 6/4/2014 8:19 PM   |
| 135 | old   | 6/4/2014 8:11 PM   |

Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 136 | Small                                     | 6/4/2014 8:04 PM   |
| 137 | crowded                                   | 6/4/2014 7:53 PM   |
| 138 | Quiet                                     | 6/4/2014 7:38 PM   |
| 139 | sparse                                    | 6/4/2014 7:23 PM   |
| 140 | Quaint                                    | 6/4/2014 6:59 PM   |
| 141 | few resources                             | 6/4/2014 6:37 PM   |
| 142 | heart of the city                         | 6/4/2014 6:14 PM   |
| 143 | small                                     | 6/4/2014 2:13 PM   |
| 144 | cramped                                   | 6/4/2014 11:46 AM  |
| 145 | friendly                                  | 6/3/2014 6:59 PM   |
| 146 | Older                                     | 6/3/2014 1:15 PM   |
| 147 | underfunded                               | 6/3/2014 12:15 PM  |
| 148 | Comfortable                               | 6/1/2014 2:15 PM   |
| 149 | Small                                     | 6/1/2014 8:32 AM   |
| 150 | Location (central)                        | 5/31/2014 11:31 PM |
| 151 | utilized                                  | 5/31/2014 10:52 AM |
| 152 | friendly                                  | 5/30/2014 7:33 PM  |
| 153 | unwelcoming                               | 5/30/2014 4:37 PM  |
| 154 | small                                     | 5/30/2014 6:29 AM  |
| 155 | Good selection of books, audio and movies | 5/29/2014 7:57 PM  |
| 156 | confining                                 | 5/28/2014 10:56 PM |
| 157 | Small                                     | 5/28/2014 4:44 PM  |
| 158 | shabby                                    | 5/28/2014 9:58 AM  |
| 159 | Friendly                                  | 5/28/2014 4:20 AM  |
| 160 | small                                     | 5/28/2014 1:52 AM  |
| 161 | Quality staff                             | 5/27/2014 10:32 PM |
| 162 | small                                     | 5/27/2014 2:27 PM  |
| 163 | available                                 | 5/27/2014 1:40 PM  |
| 164 | small                                     | 5/27/2014 7:38 AM  |
| 165 | available                                 | 5/26/2014 9:27 PM  |
| 166 | out-dated                                 | 5/26/2014 6:50 PM  |
| 167 | A bit crowded                             | 5/26/2014 6:01 PM  |
| 168 | educational                               | 5/26/2014 2:54 PM  |
| 169 | small                                     | 5/26/2014 12:53 PM |
| 170 | books                                     | 5/26/2014 11:37 AM |
| 171 | Small                                     | 5/26/2014 11:22 AM |
| 172 | old                                       | 5/26/2014 10:02 AM |
| 173 | Small                                     | 5/26/2014 9:23 AM  |
| 174 | Older                                     | 5/25/2014 9:52 PM  |
| 175 | resource                                  | 5/25/2014 9:40 PM  |

### Imagining Mount Vernon City Library's Future

|     |  |                    |
|-----|--|--------------------|
| 176 | Old  | 5/25/2014 9:14 PM  |
| 177 | spacious                                     | 5/25/2014 8:51 PM  |
| 178 | Accessible                                   | 5/25/2014 8:46 PM  |
| 179 | friendly                                     | 5/25/2014 7:26 PM  |
| 180 | Friendly                                     | 5/25/2014 2:25 PM  |
| 181 | ingenious/creative work-arounds because of A | 5/25/2014 12:07 PM |
| 182 | a treasure in the center of town             | 5/24/2014 11:55 PM |
| 183 | under-used                                   | 5/24/2014 7:24 PM  |
| 184 | needs to grow to meet tech needs             | 5/24/2014 4:04 PM  |
| 185 | cramped                                      | 5/24/2014 12:22 PM |
| 186 | comfortable                                  | 5/23/2014 2:56 PM  |
| 187 | friendly                                     | 5/23/2014 11:35 AM |
| 188 | Efficient                                    | 5/23/2014 11:25 AM |
| 189 | cutback in hours open- sad                   | 5/23/2014 9:59 AM  |
| 190 | Underfunded                                  | 5/22/2014 10:07 PM |
| 191 | Noisy  | 5/22/2014 6:34 PM  |
| 192 | supportive                                   | 5/22/2014 4:58 PM  |
| 193 | nice staff                                   | 5/22/2014 3:36 PM  |
| 194 | excellent resources                          | 5/22/2014 2:34 PM  |
| 195 | Bustling                                     | 5/22/2014 12:52 PM |
| 196 | out-dated                                    | 5/22/2014 12:20 PM |
| 197 | smelly                                       | 5/22/2014 11:45 AM |
| 198 | suggested reading lists                      | 5/22/2014 11:24 AM |
| 199 | predictable                                  | 5/22/2014 9:39 AM  |
| 200 | friendly                                     | 5/22/2014 8:22 AM  |
| 201 | small  | 5/21/2014 11:20 PM |
| 202 | Opportunities                                | 5/21/2014 8:17 PM  |
| 203 | Useful                                       | 5/21/2014 6:39 PM  |
| 204 | Outdated technology                          | 5/21/2014 2:39 PM  |
| 205 | inaccessible                                 | 5/21/2014 1:23 PM  |
| 206 | unavailable                                  | 5/21/2014 11:28 AM |
| 207 | Dark   | 5/21/2014 11:23 AM |
| 208 | small  | 5/21/2014 10:31 AM |
| 209 | Inadequate                                   | 5/21/2014 9:59 AM  |
| 210 | Limited                                      | 5/21/2014 6:50 AM  |
| 211 | under utilized                               | 5/21/2014 5:29 AM  |
| 212 | Outdated                                     | 5/20/2014 9:52 PM  |
| 213 | education                                    | 5/20/2014 3:07 PM  |
| 214 | outdated                                     | 5/20/2014 6:50 AM  |
| 215 | accessible                                   | 5/19/2014 11:38 AM |

### Imagining Mount Vernon City Library's Future

|          |                                      |                    |
|----------|--------------------------------------|--------------------|
| 216      | lack of space                        | 5/18/2014 9:36 PM  |
| 217      | too small                            | 5/18/2014 6:29 PM  |
| 218      | convenient                           | 5/18/2014 3:59 PM  |
| 219      | relaxing                             | 5/18/2014 12:49 PM |
| 220      | Accessible                           | 5/17/2014 5:25 PM  |
| 221      | crowded                              | 5/17/2014 5:14 PM  |
| 222      | Cramped                              | 5/17/2014 10:42 AM |
| 223      | Loving                               | 5/17/2014 8:55 AM  |
| 224      | Unsafe                               | 5/17/2014 8:38 AM  |
| 225      | Stand alone from other libraries     | 5/17/2014 8:26 AM  |
| 226      | small                                | 5/16/2014 8:02 PM  |
| 227      | inadequate                           | 5/16/2014 4:18 PM  |
| 228      | trying harder                        | 5/16/2014 4:16 PM  |
| 229      | lack of parking                      | 5/16/2014 3:36 PM  |
| 230      | helpful                              | 5/16/2014 3:12 PM  |
| 231      | smelly                               | 5/16/2014 10:11 AM |
| 232      | skilled staff with limited resourecs | 5/16/2014 9:35 AM  |
| 233      | cramped                              | 5/15/2014 5:02 PM  |
| 234      | OUTDATED                             | 5/15/2014 3:40 PM  |
| 235      | Organized                            | 5/15/2014 3:29 PM  |
| 236      | out-dated                            | 5/15/2014 1:45 PM  |
| 237      | uninviting                           | 5/15/2014 10:27 AM |
| 238      | Friendly                             | 5/15/2014 9:55 AM  |
| 239      | Small                                | 5/15/2014 9:24 AM  |
| 240      | pathetic website                     | 5/15/2014 8:42 AM  |
| 241      | Summer Reading                       | 5/14/2014 8:05 PM  |
| <b>#</b> | <b>C.)</b>                           | <b>Date</b>        |
| 1        | Leaming                              | 7/3/2014 12:46 PM  |
| 2        | Busy!                                | 7/2/2014 9:54 PM   |
| 3        | friendly                             | 6/30/2014 7:06 PM  |
| 4        | Wide selection                       | 6/30/2014 1:12 PM  |
| 5        | Involved                             | 6/30/2014 1:08 PM  |
| 6        | Friendly                             | 6/30/2014 1:02 PM  |
| 7        | Vibrant                              | 6/30/2014 11:41 AM |
| 8        | Friendly                             | 6/30/2014 5:42 AM  |
| 9        | entertainment                        | 6/29/2014 10:41 AM |
| 10       | friendly                             | 6/29/2014 8:28 AM  |
| 11       | needs updated                        | 6/28/2014 7:59 PM  |
| 12       | Community                            | 6/28/2014 7:32 PM  |
| 13       | Small                                | 6/28/2014 2:11 PM  |

### Imagining Mount Vernon City Library's Future

|    |  |                    |
|----|--|--------------------|
| 54 | good   | 6/18/2014 2:58 PM  |
| 55 | Functional                                   | 6/18/2014 11:49 AM |
| 56 | helpful                                      | 6/17/2014 7:19 PM  |
| 57 | shabby                                       | 6/17/2014 3:26 PM  |
| 58 | Convenient                                   | 6/17/2014 10:56 AM |
| 59 | Slow   | 6/17/2014 10:39 AM |
| 60 | serene                                       | 6/17/2014 9:57 AM  |
| 61 | SMALL  | 6/16/2014 6:48 PM  |
| 62 | tries hard                                   | 6/16/2014 5:14 PM  |
| 63 | confined                                     | 6/16/2014 2:45 PM  |
| 64 | availability                                 | 6/16/2014 1:06 PM  |
| 65 | Enjoyment                                    | 6/16/2014 12:43 PM |
| 66 | helpful                                      | 6/16/2014 7:47 AM  |
| 67 | current                                      | 6/15/2014 11:38 AM |
| 68 | Experience                                   | 6/15/2014 11:32 AM |
| 69 | Enjoyable                                    | 6/15/2014 11:23 AM |
| 70 | Perfectly located                            | 6/15/2014 8:03 AM  |
| 71 | Kid-friendly                                 | 6/14/2014 9:46 PM  |
| 72 | Questionable safety                          | 6/14/2014 4:42 PM  |
| 73 | outdated                                     | 6/14/2014 2:53 PM  |
| 74 | Small  | 6/14/2014 1:55 PM  |
| 75 | convenient                                   | 6/13/2014 11:20 PM |
| 76 | bad location                                 | 6/13/2014 4:57 PM  |
| 77 | Needs to be updated                          | 6/13/2014 3:19 PM  |
| 78 | kid friendly                                 | 6/13/2014 12:44 PM |
| 79 | Dull   | 6/13/2014 11:46 AM |
| 80 | fun  | 6/12/2014 2:04 PM  |
| 81 | under-funded                                 | 6/12/2014 9:52 AM  |
| 82 | smelly                                       | 6/12/2014 7:43 AM  |
| 83 | useful                                       | 6/11/2014 9:22 PM  |
| 84 | small  | 6/11/2014 5:43 PM  |
| 85 | embarrassment that it exists in such a state | 6/11/2014 5:41 PM  |
| 86 | helpful staff                                | 6/11/2014 3:40 PM  |
| 87 | resourceful                                  | 6/11/2014 2:41 PM  |
| 88 | dated  | 6/11/2014 10:15 AM |
| 89 | outdated                                     | 6/11/2014 8:14 AM  |
| 90 | Electrical Fixtures need updating            | 6/10/2014 4:13 PM  |
| 91 | Fulfills basic needs                         | 6/10/2014 2:04 PM  |
| 92 | Creative                                     | 6/10/2014 10:54 AM |
| 93 | Maxed out                                    | 6/10/2014 6:55 AM  |

### Imagining Mount Vernon City Library's Future

|    |  |                    |
|----|--|--------------------|
| 54 | good   | 6/18/2014 2:58 PM  |
| 55 | Functional                                   | 6/18/2014 11:49 AM |
| 56 | helpful                                      | 6/17/2014 7:19 PM  |
| 57 | shabby                                       | 6/17/2014 3:26 PM  |
| 58 | Convenient                                   | 6/17/2014 10:56 AM |
| 59 | Slow   | 6/17/2014 10:39 AM |
| 60 | serene                                       | 6/17/2014 9:57 AM  |
| 61 | SMALL  | 6/16/2014 6:48 PM  |
| 62 | tries hard                                   | 6/16/2014 5:14 PM  |
| 63 | confined                                     | 6/16/2014 2:45 PM  |
| 64 | availability                                 | 6/16/2014 1:06 PM  |
| 65 | Enjoyment                                    | 6/16/2014 12:43 PM |
| 66 | helpful                                      | 6/16/2014 7:47 AM  |
| 67 | current                                      | 6/15/2014 11:38 AM |
| 68 | Experience                                   | 6/15/2014 11:32 AM |
| 69 | Enjoyable                                    | 6/15/2014 11:23 AM |
| 70 | Perfectly located                            | 6/15/2014 8:03 AM  |
| 71 | Kid-friendly                                 | 6/14/2014 9:46 PM  |
| 72 | Questionable safety                          | 6/14/2014 4:42 PM  |
| 73 | outdated                                     | 6/14/2014 2:53 PM  |
| 74 | Small  | 6/14/2014 1:55 PM  |
| 75 | convenient                                   | 6/13/2014 11:20 PM |
| 76 | bad location                                 | 6/13/2014 4:57 PM  |
| 77 | Needs to be updated                          | 6/13/2014 3:19 PM  |
| 78 | kid friendly                                 | 6/13/2014 12:44 PM |
| 79 | Dull   | 6/13/2014 11:46 AM |
| 80 | fun  | 6/12/2014 2:04 PM  |
| 81 | under-funded                                 | 6/12/2014 9:52 AM  |
| 82 | smelly                                       | 6/12/2014 7:43 AM  |
| 83 | useful                                       | 6/11/2014 9:22 PM  |
| 84 | small  | 6/11/2014 5:43 PM  |
| 85 | embarrassment that it exists in such a state | 6/11/2014 5:41 PM  |
| 86 | helpful staff                                | 6/11/2014 3:40 PM  |
| 87 | resourceful                                  | 6/11/2014 2:41 PM  |
| 88 | dated  | 6/11/2014 10:15 AM |
| 89 | outdated                                     | 6/11/2014 8:14 AM  |
| 90 | Electrical Fixtures need updating            | 6/10/2014 4:13 PM  |
| 91 | Fulfills basic needs                         | 6/10/2014 2:04 PM  |
| 92 | Creative                                     | 6/10/2014 10:54 AM |
| 93 | Maxed out                                    | 6/10/2014 6:55 AM  |

### Imagining Mount Vernon City Library's Future

|     |   |                   |
|-----|---|-------------------|
| 94  | Safe  | 6/9/2014 10:48 PM |
| 95  | Small   | 6/9/2014 10:28 PM |
| 96  | friendly  | 6/9/2014 7:18 PM  |
| 97  | Organized   | 6/9/2014 3:07 PM  |
| 98  | Unfortunately not affordable for residents outside city limits ( ex Big Lake) | 6/8/2014 8:00 PM  |
| 99  | godsend   | 6/7/2014 7:43 PM  |
| 100 | Making due  | 6/7/2014 3:14 PM  |
| 101 | lacking space   | 6/6/2014 10:33 PM |
| 102 | adequate parking now  | 6/6/2014 2:55 PM  |
| 103 | Tecnologically behind   | 6/6/2014 2:41 PM  |
| 104 | limited resources   | 6/5/2014 8:05 PM  |
| 105 | Layout is easy to figure out  | 6/5/2014 3:07 PM  |
| 106 | useful  | 6/5/2014 2:55 PM  |
| 107 | friendly  | 6/5/2014 2:15 PM  |
| 108 | quaint  | 6/5/2014 1:09 PM  |
| 109 | inviting  | 6/5/2014 12:38 PM |
| 110 | outdated  | 6/5/2014 9:42 AM  |
| 111 | limited   | 6/5/2014 9:31 AM  |
| 112 | good selection of new releases  | 6/5/2014 9:01 AM  |
| 113 | lots of choices   | 6/5/2014 8:47 AM  |
| 114 | Great children's programs   | 6/5/2014 8:44 AM  |
| 115 | Not easily accessible due to hours  | 6/5/2014 8:36 AM  |
| 116 | away  | 6/5/2014 8:33 AM  |
| 117 | welcoming   | 6/5/2014 8:31 AM  |
| 118 | compromised   | 6/5/2014 8:04 AM  |
| 119 | Friendly-staff  | 6/5/2014 7:56 AM  |
| 120 | good proگرامing   | 6/5/2014 7:52 AM  |
| 121 | limited   | 6/5/2014 7:38 AM  |
| 122 | helpful   | 6/5/2014 5:37 AM  |
| 123 | Child Friendly  | 6/4/2014 9:49 PM  |
| 124 | Casual  | 6/4/2014 8:19 PM  |
| 125 | improvement   | 6/4/2014 8:11 PM  |
| 126 | Central   | 6/4/2014 8:04 PM  |
| 127 | goodwill  | 6/4/2014 7:53 PM  |
| 128 | lacking   | 6/4/2014 7:23 PM  |
| 129 | Helpful   | 6/4/2014 6:59 PM  |
| 130 | hidden  | 6/4/2014 6:37 PM  |
| 131 | not open enough   | 6/4/2014 6:14 PM  |
| 132 | friendly  | 6/4/2014 2:13 PM  |
| 133 | old   | 6/4/2014 11:46 AM |

### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 134 | outdated  | 6/3/2014 6:59 PM   |
| 135 | Friendly  | 6/3/2014 1:15 PM   |
| 136 | helpful   | 6/3/2014 12:15 PM  |
| 137 | Community   | 6/1/2014 2:15 PM   |
| 138 | Homey   | 6/1/2014 8:32 AM   |
| 139 | Vintage   | 5/31/2014 11:31 PM |
| 140 | central   | 5/31/2014 10:52 AM |
| 141 | adequate  | 5/30/2014 7:33 PM  |
| 142 | frustrating                                       | 5/30/2014 4:37 PM  |
| 143 | wonderful staff                                   | 5/30/2014 6:29 AM  |
| 144 | Great hours                                       | 5/29/2014 7:57 PM  |
| 145 | out-dated   | 5/28/2014 10:56 PM |
| 146 | wanting   | 5/28/2014 4:44 PM  |
| 147 | inadequate  | 5/28/2014 9:58 AM  |
| 148 | Small   | 5/28/2014 4:20 AM  |
| 149 | user-friendly                                     | 5/28/2014 1:52 AM  |
| 150 | Great resource                                    | 5/27/2014 10:32 PM |
| 151 | dated   | 5/27/2014 2:27 PM  |
| 152 | center of town                                    | 5/27/2014 1:40 PM  |
| 153 | boring  | 5/27/2014 7:38 AM  |
| 154 | convenient  | 5/26/2014 9:27 PM  |
| 155 | boring  | 5/26/2014 6:50 PM  |
| 156 | Poorly located for majority of population         | 5/26/2014 6:01 PM  |
| 157 | unsecure  | 5/26/2014 12:53 PM |
| 158 | central   | 5/26/2014 11:37 AM |
| 159 | Outdated  | 5/26/2014 11:22 AM |
| 160 | friendly  | 5/26/2014 10:02 AM |
| 161 | Enriching   | 5/26/2014 9:23 AM  |
| 162 | Friendly  | 5/25/2014 9:52 PM  |
| 163 | child-friendly                                    | 5/25/2014 9:40 PM  |
| 164 | Friendly  | 5/25/2014 9:14 PM  |
| 165 | Small   | 5/25/2014 8:46 PM  |
| 166 | inadequate  | 5/25/2014 7:26 PM  |
| 167 | Dark  | 5/25/2014 2:25 PM  |
| 168 | welcoming   | 5/25/2014 12:07 PM |
| 169 | a place where different cultures and classes meet | 5/24/2014 11:55 PM |
| 170 | friendly  | 5/24/2014 7:24 PM  |
| 171 | location good, ?better or aux. library            | 5/24/2014 4:04 PM  |
| 172 | leaky   | 5/24/2014 12:22 PM |
| 173 | welcoming   | 5/23/2014 2:56 PM  |

### Imagining Mount Vernon City Library's Future

|     |                           |                    |
|-----|---------------------------|--------------------|
| 174 | staff                     | 5/23/2014 11:35 AM |
| 175 | Cramped                   | 5/23/2014 11:25 AM |
| 176 | scary location after dark | 5/23/2014 9:59 AM  |
| 177 | Underappreciated          | 5/22/2014 10:07 PM |
| 178 | non-functional            | 5/22/2014 6:34 PM  |
| 179 | outdated                  | 5/22/2014 4:58 PM  |
| 180 | should be bigger          | 5/22/2014 3:36 PM  |
| 181 | wonderful libraian        | 5/22/2014 2:34 PM  |
| 182 | Engaging                  | 5/22/2014 12:52 PM |
| 183 | crowded                   | 5/22/2014 12:20 PM |
| 184 | crowded                   | 5/22/2014 11:45 AM |
| 185 | small windows             | 5/22/2014 11:24 AM |
| 186 | insular                   | 5/22/2014 9:39 AM  |
| 187 | historic                  | 5/22/2014 8:22 AM  |
| 188 | limited                   | 5/21/2014 11:20 PM |
| 189 | Place                     | 5/21/2014 8:17 PM  |
| 190 | Important                 | 5/21/2014 6:39 PM  |
| 191 | Limited materials         | 5/21/2014 2:39 PM  |
| 192 | frumpy                    | 5/21/2014 1:23 PM  |
| 193 | unattractive              | 5/21/2014 11:28 AM |
| 194 | Best                      | 5/21/2014 11:23 AM |
| 195 | worn                      | 5/21/2014 10:31 AM |
| 196 | passionately led          | 5/21/2014 9:59 AM  |
| 197 | Inaccessible              | 5/21/2014 6:50 AM  |
| 198 | unkown                    | 5/21/2014 5:29 AM  |
| 199 | Poor customer service     | 5/20/2014 9:52 PM  |
| 200 | helpful                   | 5/20/2014 3:07 PM  |
| 201 | inconvenient              | 5/20/2014 6:50 AM  |
| 202 | crowded                   | 5/19/2014 11:38 AM |
| 203 | dark                      | 5/18/2014 9:36 PM  |
| 204 | service                   | 5/18/2014 6:29 PM  |
| 205 | friendly                  | 5/18/2014 3:59 PM  |
| 206 | helpful                   | 5/18/2014 12:49 PM |
| 207 | Variety                   | 5/17/2014 5:25 PM  |
| 208 | friendly                  | 5/17/2014 5:14 PM  |
| 209 | Limited                   | 5/17/2014 10:42 AM |
| 210 | Informative               | 5/17/2014 8:55 AM  |
| 211 | Cramped                   | 5/17/2014 8:38 AM  |
| 212 | Great staff               | 5/17/2014 8:26 AM  |
| 213 | downtown                  | 5/16/2014 8:02 PM  |

### Imagining Mount Vernon City Library's Future

|     |                                       |                    |
|-----|---------------------------------------|--------------------|
| 214 | dull                                  | 5/16/2014 4:18 PM  |
| 215 | compact                               | 5/16/2014 4:16 PM  |
| 216 | not enough places to sit and read     | 5/16/2014 3:36 PM  |
| 217 | small                                 | 5/16/2014 3:12 PM  |
| 218 | dangerous                             | 5/16/2014 10:11 AM |
| 219 | welcoming, friendly, etc.             | 5/16/2014 9:35 AM  |
| 220 | no room to meet, read, or relax       | 5/15/2014 5:02 PM  |
| 221 | Size restricted                       | 5/15/2014 3:29 PM  |
| 222 | limited                               | 5/15/2014 1:45 PM  |
| 223 | behind the times (technology lacking) | 5/15/2014 10:27 AM |
| 224 | Community                             | 5/15/2014 9:55 AM  |
| 225 | Crowded                               | 5/15/2014 9:24 AM  |
| 226 | stinky filled with homeless           | 5/15/2014 8:42 AM  |
| 227 | Downtown                              | 5/14/2014 8:05 PM  |

## Imagining Mount Vernon City Library's Future

### Q11 What three words do you want to describe the future Mount Vernon City Library?

Answered: 242 Skipped: 121

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| A.)            | 100.00%   | 242 |
| B.)            | 96.69%    | 234 |
| C.)            | 92.15%    | 223 |

| #  | A.)  | Date               |
|----|--|--------------------|
| 1  | Safe   | 7/3/2014 12:51 PM  |
| 2  | Safe   | 7/3/2014 12:46 PM  |
| 3  | Spacious and welcoming                             | 7/2/2014 9:54 PM   |
| 4  | convenient   | 6/30/2014 7:06 PM  |
| 5  | Spacious   | 6/30/2014 1:12 PM  |
| 6  | Critical to community                              | 6/30/2014 1:08 PM  |
| 7  | Information  | 6/30/2014 1:02 PM  |
| 8  | Awesome  | 6/30/2014 11:41 AM |
| 9  | Complete   | 6/30/2014 5:42 AM  |
| 10 | books  | 6/29/2014 10:41 AM |
| 11 | convenient   | 6/29/2014 8:28 AM  |
| 12 | open   | 6/28/2014 7:59 PM  |
| 13 | Community  | 6/28/2014 7:32 PM  |
| 14 | Helpful Staff                                      | 6/28/2014 2:11 PM  |
| 15 | up-to-date   | 6/28/2014 12:39 PM |
| 16 | welcoming  | 6/27/2014 11:55 AM |
| 17 | more conference rooms to free up library use       | 6/26/2014 7:41 PM  |
| 18 | accessible   | 6/26/2014 7:19 PM  |
| 19 | safer neighborhood                                 | 6/26/2014 4:25 PM  |
| 20 | Vibrant  | 6/26/2014 10:54 AM |
| 21 | Welcoming  | 6/25/2014 6:01 PM  |
| 22 | welcoming  | 6/25/2014 3:48 PM  |
| 23 | plentiful  | 6/25/2014 3:44 PM  |
| 24 | BIG  | 6/25/2014 3:34 PM  |
| 25 | Larger   | 6/25/2014 12:07 PM |
| 26 | representative (of people and place--see comments) | 6/24/2014 10:14 PM |
| 27 | kid friendly                                       | 6/24/2014 8:18 PM  |
| 28 | Useful   | 6/24/2014 6:09 PM  |

### Imagining Mount Vernon City Library's Future

|    |                                      |                    |
|----|--------------------------------------|--------------------|
| 29 | variety of materials                 | 6/24/2014 3:03 PM  |
| 30 | Technology Centered/Forward thinking | 6/24/2014 1:57 PM  |
| 31 | Spacious                             | 6/24/2014 12:30 PM |
| 32 | bigger                               | 6/24/2014 11:39 AM |
| 33 | Open Late                            | 6/24/2014 10:00 AM |
| 34 | Accessible                           | 6/24/2014 9:04 AM  |
| 35 | Spacious                             | 6/24/2014 8:28 AM  |
| 36 | Community Hub                        | 6/23/2014 3:58 PM  |
| 37 | Cool                                 | 6/23/2014 2:12 PM  |
| 38 | Multicultural                        | 6/23/2014 1:01 PM  |
| 39 | large                                | 6/23/2014 1:01 PM  |
| 40 | newer books                          | 6/23/2014 11:40 AM |
| 41 | A place to educate myself            | 6/23/2014 11:36 AM |
| 42 | convenient (location AND hours)      | 6/23/2014 8:53 AM  |
| 43 | friendly                             | 6/22/2014 7:02 PM  |
| 44 | room for expansion                   | 6/22/2014 10:39 AM |
| 45 | Innovative                           | 6/21/2014 9:35 PM  |
| 46 | Active                               | 6/21/2014 9:00 AM  |
| 47 | Expance of space                     | 6/21/2014 7:19 AM  |
| 48 | vital                                | 6/20/2014 9:12 PM  |
| 49 | communtiy                            | 6/20/2014 4:24 PM  |
| 50 | Expandable                           | 6/20/2014 2:54 PM  |
| 51 | access                               | 6/20/2014 8:57 AM  |
| 52 | Home-like                            | 6/19/2014 10:24 AM |
| 53 | Spacious                             | 6/18/2014 8:27 PM  |
| 54 | spacious                             | 6/18/2014 2:58 PM  |
| 55 | Friendly                             | 6/18/2014 11:49 AM |
| 56 | convenient                           | 6/17/2014 7:19 PM  |
| 57 | Welcoming                            | 6/17/2014 3:26 PM  |
| 58 | Friendly                             | 6/17/2014 10:56 AM |
| 59 | New                                  | 6/17/2014 10:39 AM |
| 60 | engaging                             | 6/17/2014 9:57 AM  |
| 61 | EFFICIENT                            | 6/16/2014 6:48 PM  |
| 62 | comfortable                          | 6/16/2014 5:14 PM  |
| 63 | vibrant                              | 6/16/2014 2:45 PM  |
| 64 | community                            | 6/16/2014 1:06 PM  |
| 65 | Engaged                              | 6/16/2014 12:43 PM |
| 66 | friendly                             | 6/16/2014 7:47 AM  |
| 67 | state of the art                     | 6/15/2014 10:08 PM |
| 68 | multi-use                            | 6/15/2014 11:38 AM |

### Imagining Mount Vernon City Library's Future

|     |  |                    |
|-----|--|--------------------|
| 69  | Technology                                 | 6/15/2014 11:32 AM |
| 70  | Enrichment                                 | 6/15/2014 11:23 AM |
| 71  | Beautiful                                  | 6/15/2014 8:03 AM  |
| 72  | Fine                                       | 6/14/2014 9:46 PM  |
| 73  | Spacious                                   | 6/14/2014 4:42 PM  |
| 74  | cultural                                   | 6/14/2014 2:53 PM  |
| 75  | Vital                                      | 6/14/2014 1:55 PM  |
| 76  | inviting                                   | 6/14/2014 12:40 PM |
| 77  | friendly                                   | 6/13/2014 11:20 PM |
| 78  | creative                                   | 6/13/2014 4:57 PM  |
| 79  | Meets multiple purposes in an inviting way | 6/13/2014 3:19 PM  |
| 80  | longer hours                               | 6/13/2014 12:44 PM |
| 81  | Visionary                                  | 6/13/2014 11:46 AM |
| 82  | EFFECTIVE                                  | 6/12/2014 3:18 PM  |
| 83  | HELPFUL STAFF                              | 6/12/2014 3:03 PM  |
| 84  | invaluable                                 | 6/12/2014 2:04 PM  |
| 85  | Welcoming                                  | 6/12/2014 10:15 AM |
| 86  | leader                                     | 6/12/2014 9:52 AM  |
| 87  | abundant                                   | 6/12/2014 7:43 AM  |
| 88  | same as 10                                 | 6/11/2014 9:22 PM  |
| 89  | cozy                                       | 6/11/2014 5:43 PM  |
| 90  | totally modern                             | 6/11/2014 5:41 PM  |
| 91  | educational                                | 6/11/2014 2:41 PM  |
| 92  | Fabulous                                   | 6/11/2014 2:32 PM  |
| 93  | One  | 6/11/2014 10:15 AM |
| 94  | vibrant                                    | 6/11/2014 8:14 AM  |
| 95  | Larger                                     | 6/10/2014 4:13 PM  |
| 96  | Service-Oriented                           | 6/10/2014 2:04 PM  |
| 97  | Spacious                                   | 6/10/2014 10:54 AM |
| 98  | Contextual                                 | 6/10/2014 6:55 AM  |
| 99  | Stocked                                    | 6/9/2014 10:48 PM  |
| 100 | friendly                                   | 6/9/2014 7:18 PM   |
| 101 | More spacious (with seating)               | 6/9/2014 3:07 PM   |
| 102 | Homeschool resources and programs.         | 6/8/2014 8:00 PM   |
| 103 | vibrant                                    | 6/7/2014 7:43 PM   |
| 104 | Community Center                           | 6/7/2014 3:14 PM   |
| 105 | needed                                     | 6/7/2014 2:56 PM   |
| 106 | innovative                                 | 6/6/2014 10:33 PM  |
| 107 | Safe (for all ages)                        | 6/6/2014 2:41 PM   |
| 108 | Fun/ Warm/ Relaxing                        | 6/5/2014 3:07 PM   |

### Imagining Mount Vernon City Library's Future

|     |                                    |                    |
|-----|------------------------------------|--------------------|
| 109 | beautiful                          | 6/5/2014 2:55 PM   |
| 110 | user-friendly                      | 6/5/2014 2:15 PM   |
| 111 | robust                             | 6/5/2014 1:09 PM   |
| 112 | accessible                         | 6/5/2014 12:38 PM  |
| 113 | Skagit Valley Traditional          | 6/5/2014 9:42 AM   |
| 114 | imaginative                        | 6/5/2014 9:31 AM   |
| 115 | public and free for all the county | 6/5/2014 9:01 AM   |
| 116 | bigger                             | 6/5/2014 8:47 AM   |
| 117 | Easily accessible                  | 6/5/2014 8:44 AM   |
| 118 | Bright, vibrant and welcoming      | 6/5/2014 8:36 AM   |
| 119 | Inviting                           | 6/5/2014 8:33 AM   |
| 120 | comfortable                        | 6/5/2014 8:31 AM   |
| 121 | current                            | 6/5/2014 8:14 AM   |
| 122 | plethora                           | 6/5/2014 8:04 AM   |
| 123 | Inviting                           | 6/5/2014 7:56 AM   |
| 124 | more hours                         | 6/5/2014 7:52 AM   |
| 125 | green                              | 6/5/2014 7:48 AM   |
| 126 | friendly                           | 6/5/2014 7:38 AM   |
| 127 | engaging                           | 6/5/2014 5:37 AM   |
| 128 | welcoming                          | 6/5/2014 12:22 AM  |
| 129 | Larger                             | 6/4/2014 9:49 PM   |
| 130 | Renovated                          | 6/4/2014 9:43 PM   |
| 131 | Impressive                         | 6/4/2014 8:19 PM   |
| 132 | enrichment                         | 6/4/2014 8:11 PM   |
| 133 | Friendly                           | 6/4/2014 8:04 PM   |
| 134 | spacious                           | 6/4/2014 7:53 PM   |
| 135 | enriching                          | 6/4/2014 7:23 PM   |
| 136 | Useful                             | 6/4/2014 6:59 PM   |
| 137 | accessible                         | 6/4/2014 6:37 PM   |
| 138 | essential                          | 6/4/2014 6:14 PM   |
| 139 | welcoming                          | 6/4/2014 2:13 PM   |
| 140 | safe                               | 6/4/2014 11:46 AM  |
| 141 | resource for top notch technology  | 6/3/2014 6:59 PM   |
| 142 | Modern                             | 6/3/2014 1:15 PM   |
| 143 | larger collection                  | 6/3/2014 12:15 PM  |
| 144 | Reading                            | 6/1/2014 2:15 PM   |
| 145 | Welcoming                          | 6/1/2014 8:32 AM   |
| 146 | Large                              | 5/31/2014 11:31 PM |
| 147 | large                              | 5/31/2014 10:52 AM |
| 148 | spaceous                           | 5/30/2014 7:33 PM  |

### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 149 | comfortable   | 5/30/2014 4:37 PM  |
| 150 | state of the art                                    | 5/30/2014 6:29 AM  |
| 151 | More audio books                                    | 5/29/2014 7:57 PM  |
| 152 | energy effecient                                    | 5/28/2014 10:56 PM |
| 153 | Inviting  | 5/28/2014 4:44 PM  |
| 154 | dynamic   | 5/28/2014 9:58 AM  |
| 155 | Amazing   | 5/28/2014 4:20 AM  |
| 156 | roomy   | 5/28/2014 1:52 AM  |
| 157 | inclusive   | 5/27/2014 8:26 PM  |
| 158 | bright  | 5/27/2014 2:27 PM  |
| 159 | knowledge available                                 | 5/27/2014 1:40 PM  |
| 160 | Inviting  | 5/27/2014 1:35 PM  |
| 161 | newer/updated                                       | 5/27/2014 7:38 AM  |
| 162 | cultural materials                                  | 5/26/2014 9:27 PM  |
| 163 | accessible  | 5/26/2014 6:50 PM  |
| 164 | Even more helpful staff                             | 5/26/2014 6:01 PM  |
| 165 | bigger  | 5/26/2014 2:54 PM  |
| 166 | modern  | 5/26/2014 12:53 PM |
| 167 | better location                                     | 5/26/2014 12:22 PM |
| 168 | multipurpose  | 5/26/2014 11:37 AM |
| 169 | Fun   | 5/26/2014 11:22 AM |
| 170 | books   | 5/26/2014 10:54 AM |
| 171 | inviting  | 5/26/2014 10:02 AM |
| 172 | Safe  | 5/26/2014 9:23 AM  |
| 173 | Modern  | 5/25/2014 9:52 PM  |
| 174 | vibrant   | 5/25/2014 9:40 PM  |
| 175 | Modern  | 5/25/2014 9:14 PM  |
| 176 | Safe place to go to.                                | 5/25/2014 8:51 PM  |
| 177 | Homeschool-friendly                                 | 5/25/2014 8:46 PM  |
| 178 | spacious  | 5/25/2014 7:26 PM  |
| 179 | outreach  | 5/25/2014 4:17 PM  |
| 180 | Bright  | 5/25/2014 2:25 PM  |
| 181 | large enough  | 5/25/2014 12:07 PM |
| 182 | Expanded space for new books and other publications | 5/24/2014 11:55 PM |
| 183 | accessible  | 5/24/2014 7:24 PM  |
| 184 | adequate computers to meet demand                   | 5/24/2014 4:04 PM  |
| 185 | modern  | 5/24/2014 12:22 PM |
| 186 | inspiring   | 5/23/2014 2:56 PM  |
| 187 | adequate  | 5/23/2014 11:35 AM |
| 188 | Spacious  | 5/23/2014 11:25 AM |

### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 189 | open and bright- natural light              | 5/23/2014 9:59 AM  |
| 190 | Inclusive                                   | 5/22/2014 10:07 PM |
| 191 | Spacious                                    | 5/22/2014 6:34 PM  |
| 192 | state of the art                            | 5/22/2014 4:58 PM  |
| 193 | Open space with lots of books               | 5/22/2014 3:36 PM  |
| 194 | community involvment                        | 5/22/2014 2:34 PM  |
| 195 | Welcoming                                   | 5/22/2014 12:52 PM |
| 196 | Expansive                                   | 5/22/2014 12:52 PM |
| 197 | spacious                                    | 5/22/2014 12:20 PM |
| 198 | beautiful                                   | 5/22/2014 11:45 AM |
| 199 | Connected with Skagit County Library System | 5/22/2014 11:24 AM |
| 200 | vibrant                                     | 5/22/2014 9:39 AM  |
| 201 | accessible                                  | 5/22/2014 8:22 AM  |
| 202 | city centered                               | 5/21/2014 11:20 PM |
| 203 | Place                                       | 5/21/2014 8:17 PM  |
| 204 | Modern                                      | 5/21/2014 6:39 PM  |
| 205 | Accessible                                  | 5/21/2014 2:39 PM  |
| 206 | accessable                                  | 5/21/2014 1:23 PM  |
| 207 | up-to-date technology                       | 5/21/2014 11:28 AM |
| 208 | Vibrant                                     | 5/21/2014 11:23 AM |
| 209 | vibrant                                     | 5/21/2014 10:31 AM |
| 210 | Right-sized                                 | 5/21/2014 9:59 AM  |
| 211 | Accessible                                  | 5/21/2014 6:50 AM  |
| 212 | roomy                                       | 5/20/2014 9:52 PM  |
| 213 | growing                                     | 5/20/2014 3:07 PM  |
| 214 | expansive                                   | 5/20/2014 6:50 AM  |
| 215 | professional                                | 5/19/2014 11:38 AM |
| 216 | vibrant                                     | 5/18/2014 9:36 PM  |
| 217 | larger                                      | 5/18/2014 6:29 PM  |
| 218 | Location                                    | 5/18/2014 3:59 PM  |
| 219 | Books                                       | 5/18/2014 12:49 PM |
| 220 | Safe  | 5/17/2014 5:25 PM  |
| 221 | spacious                                    | 5/17/2014 5:14 PM  |
| 222 | Accessible                                  | 5/17/2014 10:42 AM |
| 223 | A central downtown feature                  | 5/17/2014 8:26 AM  |
| 224 | larger                                      | 5/16/2014 8:02 PM  |
| 225 | forward looking                             | 5/16/2014 4:18 PM  |
| 226 | efficient                                   | 5/16/2014 4:16 PM  |
| 227 | Spacious                                    | 5/16/2014 3:42 PM  |
| 228 | newer books                                 | 5/16/2014 3:36 PM  |

### Imagining Mount Vernon City Library's Future

|          |  |                    |
|----------|--|--------------------|
| 229      | happy  | 5/16/2014 3:12 PM  |
| 230      | Safe   | 5/16/2014 10:11 AM |
| 231      | adequate in terms of space, welcoming..., room for individuals and groups. | 5/16/2014 9:35 AM  |
| 232      | convenient   | 5/15/2014 5:02 PM  |
| 233      | 21ST CENTRUY LOOKING   | 5/15/2014 3:40 PM  |
| 234      | Open Space   | 5/15/2014 3:29 PM  |
| 235      | spacious   | 5/15/2014 1:45 PM  |
| 236      | spacious   | 5/15/2014 11:52 AM |
| 237      | gathering place  | 5/15/2014 10:27 AM |
| 238      | Community  | 5/15/2014 9:55 AM  |
| 239      | Excellent  | 5/15/2014 9:24 AM  |
| 240      | vibrant  | 5/15/2014 8:58 AM  |
| 241      | Large with copious room for expansion                                      | 5/15/2014 8:42 AM  |
| 242      | New  | 5/14/2014 8:05 PM  |
| <b>#</b> | <b>B.)</b>   | <b>Date</b>        |
| 1        | with more information  | 7/3/2014 12:51 PM  |
| 2        | Technology   | 7/3/2014 12:46 PM  |
| 3        | Large book collection (and extensive other media)                          | 7/2/2014 9:54 PM   |
| 4        | comfortable  | 6/30/2014 7:06 PM  |
| 5        | Not in downtown  | 6/30/2014 1:12 PM  |
| 6        | Involved   | 6/30/2014 1:08 PM  |
| 7        | Technology   | 6/30/2014 1:02 PM  |
| 8        | Local  | 6/30/2014 11:41 AM |
| 9        | Up-to-date   | 6/30/2014 5:42 AM  |
| 10       | literacy   | 6/29/2014 10:41 AM |
| 11       | progressive  | 6/29/2014 8:28 AM  |
| 12       | gathering place  | 6/28/2014 7:59 PM  |
| 13       | Resource   | 6/28/2014 7:32 PM  |
| 14       | Dedicated/Enclosed children's area   | 6/28/2014 2:11 PM  |
| 15       | comprehensive  | 6/28/2014 12:39 PM |
| 16       | up to date   | 6/27/2014 11:55 AM |
| 17       | Bigger   | 6/26/2014 7:41 PM  |
| 18       | functional   | 6/26/2014 7:19 PM  |
| 19       | well stocked with more books   | 6/26/2014 4:25 PM  |
| 20       | Updated  | 6/26/2014 10:54 AM |
| 21       | Expansive  | 6/25/2014 6:01 PM  |
| 22       | hardworking  | 6/25/2014 3:48 PM  |
| 23       | spacious   | 6/25/2014 3:44 PM  |
| 24       | TOLERANT   | 6/25/2014 3:34 PM  |
| 25       | Inventory (more)   | 6/25/2014 12:07 PM |

### Imagining Mount Vernon City Library's Future

|    |   |                    |
|----|---|--------------------|
| 26 | welcoming                                       | 6/24/2014 10:14 PM |
| 27 | light/bright                                    | 6/24/2014 8:18 PM  |
| 28 | Technologically advanced                        | 6/24/2014 6:09 PM  |
| 29 | comfortable                                     | 6/24/2014 3:03 PM  |
| 30 | A place for people who need access to computers | 6/24/2014 1:57 PM  |
| 31 | Cultural  | 6/24/2014 12:30 PM |
| 32 | good location                                   | 6/24/2014 11:39 AM |
| 33 | Accessible                                      | 6/24/2014 10:00 AM |
| 34 | State-of-the-art                                | 6/24/2014 9:04 AM  |
| 35 | Informational                                   | 6/24/2014 8:28 AM  |
| 36 | Technology                                      | 6/23/2014 3:58 PM  |
| 37 | Multilingual                                    | 6/23/2014 1:01 PM  |
| 38 | inclusive                                       | 6/23/2014 1:01 PM  |
| 39 | more space                                      | 6/23/2014 11:40 AM |
| 40 | Excellent                                       | 6/23/2014 11:36 AM |
| 41 | friendly  | 6/23/2014 8:53 AM  |
| 42 | spacious  | 6/22/2014 7:02 PM  |
| 43 | lots of books, keep even older books            | 6/22/2014 10:39 AM |
| 44 | Welcoming                                       | 6/21/2014 9:35 PM  |
| 45 | Community                                       | 6/21/2014 9:00 AM  |
| 46 | More computers available                        | 6/21/2014 7:19 AM  |
| 47 | necessary                                       | 6/20/2014 9:12 PM  |
| 48 | Gathering                                       | 6/20/2014 4:24 PM  |
| 49 | Future  | 6/20/2014 2:54 PM  |
| 50 | youth   | 6/20/2014 8:57 AM  |
| 51 | Connectivity                                    | 6/19/2014 10:24 AM |
| 52 | Comfortable                                     | 6/18/2014 8:27 PM  |
| 53 | modern  | 6/18/2014 2:58 PM  |
| 54 | Vital   | 6/18/2014 11:49 AM |
| 55 | friendly  | 6/17/2014 7:19 PM  |
| 56 | awesome   | 6/17/2014 3:26 PM  |
| 57 | Up-to-date                                      | 6/17/2014 10:56 AM |
| 58 | Excitement                                      | 6/17/2014 10:39 AM |
| 59 | friendly  | 6/17/2014 9:57 AM  |
| 60 | FRIENDLY  | 6/16/2014 6:48 PM  |
| 61 | peaceful  | 6/16/2014 5:14 PM  |
| 62 | essential                                       | 6/16/2014 2:45 PM  |
| 63 | safety  | 6/16/2014 1:06 PM  |
| 64 | Learning  | 6/16/2014 12:43 PM |
| 65 | fun   | 6/16/2014 7:47 AM  |

### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 66  | convenient  | 6/15/2014 10:08 PM |
| 67  | destination   | 6/15/2014 11:38 AM |
| 68  | Expansion   | 6/15/2014 11:32 AM |
| 69  | Modem   | 6/15/2014 11:23 AM |
| 70  | Community   | 6/15/2014 8:03 AM  |
| 71  | Adapatable  | 6/14/2014 9:46 PM  |
| 72  | Welcoming   | 6/14/2014 4:42 PM  |
| 73  | modem   | 6/14/2014 2:53 PM  |
| 74  | Service - oriented                                  | 6/14/2014 1:55 PM  |
| 75  | open spaces   | 6/14/2014 12:40 PM |
| 76  | accessible  | 6/13/2014 11:20 PM |
| 77  | energetic   | 6/13/2014 4:57 PM  |
| 78  | a good place to hold public meetings and events     | 6/13/2014 3:19 PM  |
| 79  | art   | 6/13/2014 12:44 PM |
| 80  | Stimulating   | 6/13/2014 11:46 AM |
| 81  | MEASURED  | 6/12/2014 3:18 PM  |
| 82  | WIDER RANGE OF BOOKS                                | 6/12/2014 3:03 PM  |
| 83  | culturally and religiously diverse                  | 6/12/2014 2:04 PM  |
| 84  | spacious  | 6/12/2014 10:15 AM |
| 85  | critical  | 6/12/2014 9:52 AM  |
| 86  | inviting  | 6/12/2014 7:43 AM  |
| 87  | same as 10  | 6/11/2014 9:22 PM  |
| 88  | friendly  | 6/11/2014 5:43 PM  |
| 89  | has up to date technology                           | 6/11/2014 5:41 PM  |
| 90  | purpose-driven                                      | 6/11/2014 2:41 PM  |
| 91  | of  | 6/11/2014 10:15 AM |
| 92  | accessible  | 6/11/2014 8:14 AM  |
| 93  | More inviting                                       | 6/10/2014 4:13 PM  |
| 94  | Enough space for program diversity                  | 6/10/2014 2:04 PM  |
| 95  | Innovative  | 6/10/2014 10:54 AM |
| 96  | Energized   | 6/10/2014 6:55 AM  |
| 97  | Friendly  | 6/9/2014 10:48 PM  |
| 98  | meeting places                                      | 6/9/2014 7:18 PM   |
| 99  | Organized   | 6/9/2014 3:07 PM   |
| 100 | Accessible for county residents as well.            | 6/8/2014 8:00 PM   |
| 101 | active  | 6/7/2014 7:43 PM   |
| 102 | Spacious  | 6/7/2014 3:14 PM   |
| 103 | spacious  | 6/7/2014 2:56 PM   |
| 104 | fabulous, utilized, diverse collection of resources | 6/6/2014 10:33 PM  |
| 105 | Seating around stacks                               | 6/6/2014 2:41 PM   |

### Imagining Mount Vernon City Library's Future

|     |  |                    |
|-----|--|--------------------|
| 106 | ergonomic                                      | 6/5/2014 2:55 PM   |
| 107 | spacious                                       | 6/5/2014 2:15 PM   |
| 108 | resourceful                                    | 6/5/2014 1:09 PM   |
| 109 | busy   | 6/5/2014 12:38 PM  |
| 110 | Spacious                                       | 6/5/2014 9:42 AM   |
| 111 | inspiring and welcoming                        | 6/5/2014 9:31 AM   |
| 112 | clean  | 6/5/2014 9:01 AM   |
| 113 | bigger   | 6/5/2014 8:47 AM   |
| 114 | More e-book/audiobook accessibility            | 6/5/2014 8:44 AM   |
| 115 | current materials and a larger kids section    | 6/5/2014 8:36 AM   |
| 116 | Open   | 6/5/2014 8:33 AM   |
| 117 | friendly                                       | 6/5/2014 8:31 AM   |
| 118 | modern   | 6/5/2014 8:14 AM   |
| 119 | foundational                                   | 6/5/2014 8:04 AM   |
| 120 | Available                                      | 6/5/2014 7:56 AM   |
| 121 | another location                               | 6/5/2014 7:52 AM   |
| 122 | Fiscally responsible                           | 6/5/2014 7:48 AM   |
| 123 | diverse  | 6/5/2014 7:38 AM   |
| 124 | informing                                      | 6/5/2014 5:37 AM   |
| 125 | inspiring                                      | 6/5/2014 12:22 AM  |
| 126 | Accessible                                     | 6/4/2014 9:49 PM   |
| 127 | Accessible                                     | 6/4/2014 9:43 PM   |
| 128 | Friendly                                       | 6/4/2014 8:19 PM   |
| 129 | education                                      | 6/4/2014 8:11 PM   |
| 130 | Central  | 6/4/2014 8:04 PM   |
| 131 | quiet  | 6/4/2014 7:53 PM   |
| 132 | full   | 6/4/2014 7:23 PM   |
| 133 | Accessible                                     | 6/4/2014 6:59 PM   |
| 134 | many resources                                 | 6/4/2014 6:37 PM   |
| 135 | heart of the city                              | 6/4/2014 6:14 PM   |
| 136 | enriching                                      | 6/4/2014 2:13 PM   |
| 137 | comfortable                                    | 6/4/2014 11:46 AM  |
| 138 | education hub for literacy children and adults | 6/3/2014 6:59 PM   |
| 139 | Inviting                                       | 6/3/2014 1:15 PM   |
| 140 | adequate funding                               | 6/3/2014 12:15 PM  |
| 141 | Comfortable                                    | 6/1/2014 2:15 PM   |
| 142 | Large  | 6/1/2014 8:32 AM   |
| 143 | Location (central)                             | 5/31/2014 11:31 PM |
| 144 | utilized                                       | 5/31/2014 10:52 AM |
| 145 | community                                      | 5/30/2014 7:33 PM  |

### Imagining Mount Vernon City Library's Future

|     |  |                    |
|-----|--|--------------------|
| 146 | welcoming  | 5/30/2014 4:37 PM  |
| 147 | convenient   | 5/30/2014 6:29 AM  |
| 148 | Larger selection of ethnically diverse books and audio books | 5/29/2014 7:57 PM  |
| 149 | accessible   | 5/28/2014 10:56 PM |
| 150 | Helpful  | 5/28/2014 4:44 PM  |
| 151 | attractive   | 5/28/2014 9:58 AM  |
| 152 | Friendly   | 5/28/2014 4:20 AM  |
| 153 | expanded   | 5/28/2014 1:52 AM  |
| 154 | large  | 5/27/2014 2:27 PM  |
| 155 | Visible  | 5/27/2014 1:35 PM  |
| 156 | larger   | 5/27/2014 7:38 AM  |
| 157 | updated environment/resources                                | 5/26/2014 9:27 PM  |
| 158 | futuristic   | 5/26/2014 6:50 PM  |
| 159 | Bigger with a community meeting room                         | 5/26/2014 6:01 PM  |
| 160 | educational  | 5/26/2014 2:54 PM  |
| 161 | larger   | 5/26/2014 12:53 PM |
| 162 | larger library   | 5/26/2014 12:22 PM |
| 163 | media  | 5/26/2014 11:37 AM |
| 164 | Safe   | 5/26/2014 11:22 AM |
| 165 | capacious  | 5/26/2014 10:02 AM |
| 166 | Big  | 5/26/2014 9:23 AM  |
| 167 | Versatile  | 5/25/2014 9:52 PM  |
| 168 | child friendly   | 5/25/2014 9:40 PM  |
| 169 | Beautiful  | 5/25/2014 9:14 PM  |
| 170 | Educational classes for kids                                 | 5/25/2014 8:51 PM  |
| 171 | Programs   | 5/25/2014 8:46 PM  |
| 172 | well-staffed   | 5/25/2014 7:26 PM  |
| 173 | Technologically up to date                                   | 5/25/2014 2:25 PM  |
| 174 | resource rich  | 5/25/2014 12:07 PM |
| 175 | greater capacity to provide internet access                  | 5/24/2014 11:55 PM |
| 176 | technology-friendly  | 5/24/2014 7:24 PM  |
| 177 | meeting location   | 5/24/2014 4:04 PM  |
| 178 | technologically current                                      | 5/24/2014 12:22 PM |
| 179 | complete   | 5/23/2014 2:56 PM  |
| 180 | staff  | 5/23/2014 11:35 AM |
| 181 | Comprehensive  | 5/23/2014 11:25 AM |
| 182 | huge, comfy common areas                                     | 5/23/2014 9:59 AM  |
| 183 | Attractive   | 5/22/2014 10:07 PM |
| 184 | Functional   | 5/22/2014 6:34 PM  |
| 185 | vibrant pinnacle of community                                | 5/22/2014 4:58 PM  |

### Imagining Mount Vernon City Library's Future

|     |  |                    |
|-----|--|--------------------|
| 186 | Good study or reading nooks  | 5/22/2014 3:36 PM  |
| 187 | able to get requested books  | 5/22/2014 2:34 PM  |
| 188 | Enagaging  | 5/22/2014 12:52 PM |
| 189 | Lovely (visually)  | 5/22/2014 12:52 PM |
| 190 | technology   | 5/22/2014 12:20 PM |
| 191 | spacious   | 5/22/2014 11:45 AM |
| 192 | More & bigger windows  | 5/22/2014 11:24 AM |
| 193 | stimulating  | 5/22/2014 9:39 AM  |
| 194 | inviting   | 5/22/2014 8:22 AM  |
| 195 | unlimited possibilities  | 5/21/2014 11:20 PM |
| 196 | Opportunities  | 5/21/2014 8:17 PM  |
| 197 | New  | 5/21/2014 6:39 PM  |
| 198 | Technology   | 5/21/2014 2:39 PM  |
| 199 | vibrant  | 5/21/2014 1:23 PM  |
| 200 | community  | 5/21/2014 11:28 AM |
| 201 | Hub  | 5/21/2014 11:23 AM |
| 202 | welcoming  | 5/21/2014 10:31 AM |
| 203 | Vibrant  | 5/21/2014 9:59 AM  |
| 204 | State of the art   | 5/21/2014 6:50 AM  |
| 205 | current  | 5/20/2014 9:52 PM  |
| 206 | relavent   | 5/20/2014 3:07 PM  |
| 207 | welcoming  | 5/20/2014 6:50 AM  |
| 208 | accessible   | 5/19/2014 11:38 AM |
| 209 | airy   | 5/18/2014 9:36 PM  |
| 210 | technology   | 5/18/2014 6:29 PM  |
| 211 | resource materials   | 5/18/2014 3:59 PM  |
| 212 | relaxing   | 5/18/2014 12:49 PM |
| 213 | Progressive  | 5/17/2014 5:25 PM  |
| 214 | evolving   | 5/17/2014 5:14 PM  |
| 215 | Community  | 5/17/2014 10:42 AM |
| 216 | Open daly  | 5/17/2014 8:26 AM  |
| 217 | current  | 5/16/2014 8:02 PM  |
| 218 | vibrant  | 5/16/2014 4:18 PM  |
| 219 | light and open   | 5/16/2014 4:16 PM  |
| 220 | newer dvd's  | 5/16/2014 3:36 PM  |
| 221 | engaging   | 5/16/2014 3:12 PM  |
| 222 | Clean  | 5/16/2014 10:11 AM |
| 223 | well-lit, pleasant, inviting, energy efficient, colorful, reflects community environment, cultures, etc. | 5/16/2014 9:35 AM  |
| 224 | lots of space  | 5/15/2014 5:02 PM  |
| 225 | BURLINGTON-LIKE  | 5/15/2014 3:40 PM  |

### Imagining Mount Vernon City Library's Future

|          |   |                    |
|----------|---|--------------------|
| 226      | Accessible  | 5/15/2014 3:29 PM  |
| 227      | variety   | 5/15/2014 1:45 PM  |
| 228      | well-delineated (for example, the kids' section far from the teens, which would be far from adults) | 5/15/2014 11:52 AM |
| 229      | technologically advanced  | 5/15/2014 10:27 AM |
| 230      | Helpful   | 5/15/2014 9:55 AM  |
| 231      | Large   | 5/15/2014 9:24 AM  |
| 232      | modern  | 5/15/2014 8:58 AM  |
| 233      | innovative technology using internet and interlibrary   | 5/15/2014 8:42 AM  |
| 234      | Central Location  | 5/14/2014 8:05 PM  |
| <b>#</b> | <b>C.)</b>  | <b>Date</b>        |
| 1        | Help with learning  | 7/3/2014 12:46 PM  |
| 2        | The go-to place for self-initiated learning and for civic engagement                                | 7/2/2014 9:54 PM   |
| 3        | friendly  | 6/30/2014 7:06 PM  |
| 4        | Friendly (as usual)   | 6/30/2014 1:12 PM  |
| 5        | Accessible  | 6/30/2014 1:08 PM  |
| 6        | Space   | 6/30/2014 1:02 PM  |
| 7        | Vibrant   | 6/30/2014 11:41 AM |
| 8        | Efficient   | 6/30/2014 5:42 AM  |
| 9        | entertainment   | 6/29/2014 10:41 AM |
| 10       | innovative  | 6/29/2014 8:28 AM  |
| 11       | state-of the art  | 6/28/2014 7:59 PM  |
| 12       | Leader  | 6/28/2014 7:32 PM  |
| 13       | Hot Dogs  | 6/28/2014 2:11 PM  |
| 14       | user-friendly   | 6/28/2014 12:39 PM |
| 15       | vibrant collection  | 6/27/2014 11:55 AM |
| 16       | having more books including new releases  | 6/26/2014 7:41 PM  |
| 17       | well-used   | 6/26/2014 7:19 PM  |
| 18       | room for growth   | 6/26/2014 4:25 PM  |
| 19       | Inviting  | 6/26/2014 10:54 AM |
| 20       | Future  | 6/25/2014 6:01 PM  |
| 21       | up-to-date  | 6/25/2014 3:48 PM  |
| 22       | organized   | 6/25/2014 3:44 PM  |
| 23       | FUN   | 6/25/2014 3:34 PM  |
| 24       | Technology  | 6/25/2014 12:07 PM |
| 25       | well-staffed  | 6/24/2014 10:14 PM |
| 26       | roomy   | 6/24/2014 8:18 PM  |
| 27       | Fresh   | 6/24/2014 6:09 PM  |
| 28       | a source for research   | 6/24/2014 3:03 PM  |
| 29       | Comfortable   | 6/24/2014 1:57 PM  |
| 30       | Advanced (technologically)  | 6/24/2014 12:30 PM |

### Imagining Mount Vernon City Library's Future

|    |  |                    |
|----|--|--------------------|
| 31 | more books   | 6/24/2014 11:39 AM |
| 32 | Spacious   | 6/24/2014 10:00 AM |
| 33 | Great community resource   | 6/24/2014 9:04 AM  |
| 34 | Welcoming  | 6/24/2014 8:28 AM  |
| 35 | Resource   | 6/23/2014 3:58 PM  |
| 36 | Community  | 6/23/2014 1:01 PM  |
| 37 | safe and inviting for all members of community (including, but not limited to, homeless) | 6/23/2014 1:01 PM  |
| 38 | more DVDs  | 6/23/2014 11:40 AM |
| 39 | creative   | 6/23/2014 11:36 AM |
| 40 | inclusive  | 6/23/2014 8:53 AM  |
| 41 | vibrant  | 6/22/2014 7:02 PM  |
| 42 | easy access  | 6/22/2014 10:39 AM |
| 43 | Diverse  | 6/21/2014 9:35 PM  |
| 44 | Growing  | 6/21/2014 9:00 AM  |
| 45 | Good location  | 6/21/2014 7:19 AM  |
| 46 | important  | 6/20/2014 9:12 PM  |
| 47 | heart of the town  | 6/20/2014 4:24 PM  |
| 48 | Accessible   | 6/20/2014 2:54 PM  |
| 49 | opportunity  | 6/20/2014 8:57 AM  |
| 50 | Community  | 6/19/2014 10:24 AM |
| 51 | Informative  | 6/18/2014 8:27 PM  |
| 52 | abundant   | 6/18/2014 2:58 PM  |
| 53 | Comfortable  | 6/18/2014 11:49 AM |
| 54 | helpful  | 6/17/2014 7:19 PM  |
| 55 | exciting   | 6/17/2014 3:26 PM  |
| 56 | Convenient   | 6/17/2014 10:56 AM |
| 57 | Fast   | 6/17/2014 10:39 AM |
| 58 | helpful  | 6/17/2014 9:57 AM  |
| 59 | SPACIOUS   | 6/16/2014 6:48 PM  |
| 60 | plentiful  | 6/16/2014 5:14 PM  |
| 61 | expansive  | 6/16/2014 2:45 PM  |
| 62 | open 7 days/week   | 6/16/2014 1:06 PM  |
| 63 | Cultural   | 6/16/2014 12:43 PM |
| 64 | functional   | 6/16/2014 7:47 AM  |
| 65 | fabulous   | 6/15/2014 11:38 AM |
| 66 | Programs   | 6/15/2014 11:32 AM |
| 67 | Enjoyable  | 6/15/2014 11:23 AM |
| 68 | Children   | 6/15/2014 8:03 AM  |
| 69 | Kid-friendly   | 6/14/2014 9:46 PM  |
| 70 | Dynamic  | 6/14/2014 4:42 PM  |

### Imagining Mount Vernon City Library's Future

|     |                                    |                    |
|-----|------------------------------------|--------------------|
| 71  | valuable                           | 6/14/2014 2:53 PM  |
| 72  | Footprint                          | 6/14/2014 1:55 PM  |
| 73  | vibrant                            | 6/14/2014 12:40 PM |
| 74  | convenient                         | 6/13/2014 11:20 PM |
| 75  | engaging                           | 6/13/2014 4:57 PM  |
| 76  | The pride of Skagit County         | 6/13/2014 3:19 PM  |
| 77  | activities                         | 6/13/2014 12:44 PM |
| 78  | Creative                           | 6/13/2014 11:46 AM |
| 79  | GROWTH                             | 6/12/2014 3:18 PM  |
| 80  | MORE NEW ISSUES OF BOOKS           | 6/12/2014 3:03 PM  |
| 81  | welcoming                          | 6/12/2014 2:04 PM  |
| 82  | welcoming                          | 6/12/2014 9:52 AM  |
| 83  | vibrant                            | 6/12/2014 7:43 AM  |
| 84  | same as 10                         | 6/11/2014 9:22 PM  |
| 85  | large                              | 6/11/2014 5:43 PM  |
| 86  | a pride to behold to the community | 6/11/2014 5:41 PM  |
| 87  | innovative                         | 6/11/2014 2:41 PM  |
| 88  | excellence                         | 6/11/2014 10:15 AM |
| 89  | helpful                            | 6/11/2014 8:14 AM  |
| 90  | Needs community hall               | 6/10/2014 4:13 PM  |
| 91  | Community center & meeting place   | 6/10/2014 2:04 PM  |
| 92  | Light-filled                       | 6/10/2014 10:54 AM |
| 93  | Accessible                         | 6/10/2014 6:55 AM  |
| 94  | Attractive                         | 6/9/2014 10:48 PM  |
| 95  | varied program                     | 6/9/2014 7:18 PM   |
| 96  | Peaceful                           | 6/9/2014 3:07 PM   |
| 97  | varied                             | 6/7/2014 7:43 PM   |
| 98  | Welcoming                          | 6/7/2014 3:14 PM   |
| 99  | peaceful                           | 6/6/2014 10:33 PM  |
| 100 | Computers                          | 6/6/2014 2:41 PM   |
| 101 | inviting                           | 6/5/2014 2:55 PM   |
| 102 | a gathering place                  | 6/5/2014 2:15 PM   |
| 103 | helpful                            | 6/5/2014 1:09 PM   |
| 104 | stocked                            | 6/5/2014 12:38 PM  |
| 105 | AMAZING                            | 6/5/2014 9:42 AM   |
| 106 | ready to grow                      | 6/5/2014 9:31 AM   |
| 107 | progressive                        | 6/5/2014 9:01 AM   |
| 108 | bigger                             | 6/5/2014 8:47 AM   |
| 109 | Great children's programs          | 6/5/2014 8:44 AM   |

### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 110 | More hours and less bums hanging around outside. I feel unsafe going there in the winter months especially. | 6/5/2014 8:36 AM   |
| 111 | Easy to access  | 6/5/2014 8:33 AM   |
| 112 | welcoming   | 6/5/2014 8:31 AM   |
| 113 | present   | 6/5/2014 8:04 AM   |
| 114 | Quiet study areas   | 6/5/2014 7:56 AM   |
| 115 | more media  | 6/5/2014 7:52 AM   |
| 116 | future  | 6/5/2014 7:48 AM   |
| 117 | supportive  | 6/5/2014 7:38 AM   |
| 118 | involving   | 6/5/2014 5:37 AM   |
| 119 | Clean   | 6/4/2014 9:49 PM   |
| 120 | Diverse   | 6/4/2014 8:19 PM   |
| 121 | pride   | 6/4/2014 8:11 PM   |
| 122 | Open  | 6/4/2014 8:04 PM   |
| 123 | plush   | 6/4/2014 7:53 PM   |
| 124 | stimulating   | 6/4/2014 7:23 PM   |
| 125 | Helpful   | 6/4/2014 6:59 PM   |
| 126 | long hours  | 6/4/2014 6:37 PM   |
| 127 | open every day and in the evenings  | 6/4/2014 6:14 PM   |
| 128 | involved  | 6/4/2014 2:13 PM   |
| 129 | modern  | 6/4/2014 11:46 AM  |
| 130 | open, friendly community center   | 6/3/2014 6:59 PM   |
| 131 | Comfortable   | 6/3/2014 1:15 PM   |
| 132 | county-wide   | 6/3/2014 12:15 PM  |
| 133 | Community   | 6/1/2014 2:15 PM   |
| 134 | Homey   | 6/1/2014 8:32 AM   |
| 135 | Energy-efficient  | 5/31/2014 11:31 PM |
| 136 | central   | 5/31/2014 10:52 AM |
| 137 | accessible  | 5/30/2014 7:33 PM  |
| 138 | a great resource  | 5/30/2014 4:37 PM  |
| 139 | well planned space  | 5/30/2014 6:29 AM  |
| 140 | chairs or benches for disabled people to search shelves   | 5/29/2014 7:57 PM  |
| 141 | community center  | 5/28/2014 10:56 PM |
| 142 | pleasant  | 5/28/2014 4:44 PM  |
| 143 | resource-ful  | 5/28/2014 9:58 AM  |
| 144 | Elbow-room  | 5/28/2014 4:20 AM  |
| 145 | user-friendly   | 5/28/2014 1:52 AM  |
| 146 | user friendly   | 5/27/2014 2:27 PM  |
| 147 | Stimulating   | 5/27/2014 1:35 PM  |
| 148 | more exciting   | 5/27/2014 7:38 AM  |

### Imagining Mount Vernon City Library's Future

|     |                                    |                    |
|-----|------------------------------------|--------------------|
| 149 | continual helpful librarians       | 5/26/2014 9:27 PM  |
| 150 | comfortable/safe                   | 5/26/2014 6:50 PM  |
| 151 | Better location                    | 5/26/2014 6:01 PM  |
| 152 | more books                         | 5/26/2014 2:54 PM  |
| 153 | secure                             | 5/26/2014 12:53 PM |
| 154 | more resources                     | 5/26/2014 12:22 PM |
| 155 | accessible                         | 5/26/2014 11:37 AM |
| 156 | Welcoming                          | 5/26/2014 11:22 AM |
| 157 | comfortable                        | 5/26/2014 10:02 AM |
| 158 | Easily accessible                  | 5/26/2014 9:23 AM  |
| 159 | Outreach                           | 5/25/2014 9:52 PM  |
| 160 | inclusive                          | 5/25/2014 9:40 PM  |
| 161 | Vast collection                    | 5/25/2014 9:14 PM  |
| 162 | Education                          | 5/25/2014 8:46 PM  |
| 163 | connected                          | 5/25/2014 7:26 PM  |
| 164 | Safe                               | 5/25/2014 2:25 PM  |
| 165 | welcoming                          | 5/25/2014 12:07 PM |
| 166 | a dramatically beautiful building  | 5/24/2014 11:55 PM |
| 167 | welcoming                          | 5/24/2014 7:24 PM  |
| 168 | inviting to diversity of residents | 5/24/2014 4:04 PM  |
| 169 | warm and inviting                  | 5/24/2014 12:22 PM |
| 170 | accessible                         | 5/23/2014 2:56 PM  |
| 171 | friendly                           | 5/23/2014 11:35 AM |
| 172 | Welcoming                          | 5/23/2014 11:25 AM |
| 173 | OPEN seven days per week           | 5/23/2014 9:59 AM  |
| 174 | Accessible                         | 5/22/2014 10:07 PM |
| 175 | Peaceful                           | 5/22/2014 6:34 PM  |
| 176 | futuristic                         | 5/22/2014 4:58 PM  |
| 177 | good meeting spaces for groups     | 5/22/2014 3:36 PM  |
| 178 | programs for seniors               | 5/22/2014 2:34 PM  |
| 179 | Accomodating physical lay-out      | 5/22/2014 12:52 PM |
| 180 | Cutting-edge                       | 5/22/2014 12:52 PM |
| 181 | inviting                           | 5/22/2014 12:20 PM |
| 182 | light                              | 5/22/2014 11:45 AM |
| 183 | More seating                       | 5/22/2014 11:24 AM |
| 184 | inviting                           | 5/22/2014 9:39 AM  |
| 185 | hub                                | 5/22/2014 8:22 AM  |
| 186 | future-forward thinking            | 5/21/2014 11:20 PM |
| 187 | Access                             | 5/21/2014 8:17 PM  |
| 188 | Accessible                         | 5/21/2014 6:39 PM  |

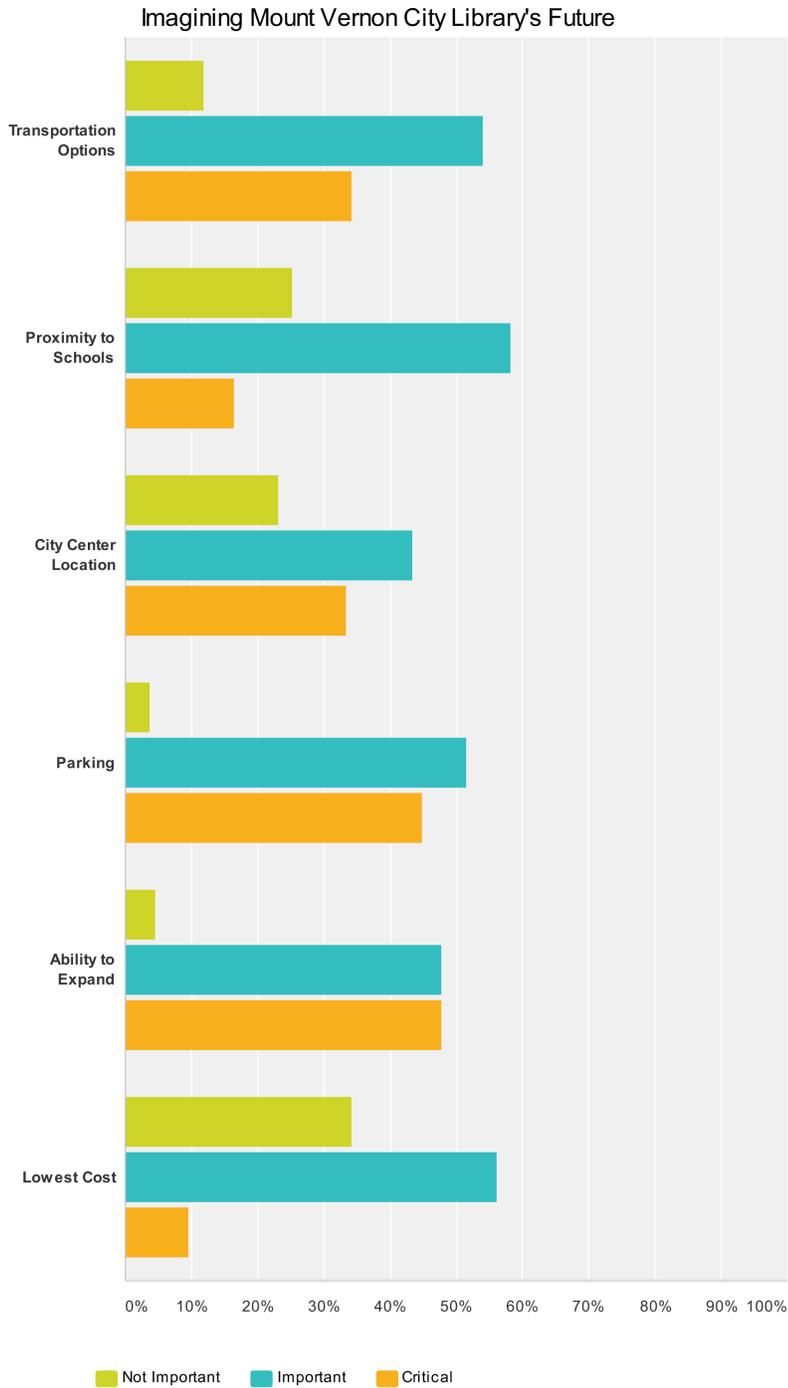
### Imagining Mount Vernon City Library's Future

|     |   |                    |
|-----|---|--------------------|
| 189 | easier  | 5/21/2014 1:23 PM  |
| 190 | services  | 5/21/2014 11:28 AM |
| 191 | Easy  | 5/21/2014 11:23 AM |
| 192 | large   | 5/21/2014 10:31 AM |
| 193 | Utilitized  | 5/21/2014 9:59 AM  |
| 194 | Inviting  | 5/21/2014 6:50 AM  |
| 195 | happy public workers  | 5/20/2014 9:52 PM  |
| 196 | status  | 5/20/2014 3:07 PM  |
| 197 | modern  | 5/20/2014 6:50 AM  |
| 198 | spacious to accomodate growth   | 5/19/2014 11:38 AM |
| 199 | light   | 5/18/2014 9:36 PM  |
| 200 | convenient  | 5/18/2014 6:29 PM  |
| 201 | technology  | 5/18/2014 3:59 PM  |
| 202 | spacious  | 5/18/2014 12:49 PM |
| 203 | Variety   | 5/17/2014 5:25 PM  |
| 204 | inviting  | 5/17/2014 5:14 PM  |
| 205 | Comfortable   | 5/17/2014 10:42 AM |
| 206 | Accessibility   | 5/17/2014 8:26 AM  |
| 207 | downtown  | 5/16/2014 8:02 PM  |
| 208 | convient  | 5/16/2014 4:18 PM  |
| 209 | up to date  | 5/16/2014 4:16 PM  |
| 210 | newer cd's and talking books  | 5/16/2014 3:36 PM  |
| 211 | educational   | 5/16/2014 3:12 PM  |
| 212 | warm  | 5/16/2014 10:11 AM |
| 213 | well stocked with resources, for lifelearning learning, and enrichment in every way | 5/16/2014 9:35 AM  |
| 214 | ANACORTES-LIKE  | 5/15/2014 3:40 PM  |
| 215 | Modern - Up to Date   | 5/15/2014 3:29 PM  |
| 216 | broad appeal  | 5/15/2014 1:45 PM  |
| 217 | comfortable   | 5/15/2014 11:52 AM |
| 218 | accessable  | 5/15/2014 10:27 AM |
| 219 | Growing   | 5/15/2014 9:55 AM  |
| 220 | Spacious  | 5/15/2014 9:24 AM  |
| 221 | connected   | 5/15/2014 8:58 AM  |
| 222 | QUIET place to study, read, research, QUIET   | 5/15/2014 8:42 AM  |
| 223 | Programs  | 5/14/2014 8:05 PM  |

Imagining Mount Vernon City Library's Future

**Q12 In choosing where to invest in library facilities, how important are the following factors?**

Answered: 327 Skipped: 36



### Imagining Mount Vernon City Library's Future

|                        | Not Important | Important     | Critical      | Total |
|------------------------|---------------|---------------|---------------|-------|
| Transportation Options | 11.80%<br>38  | 54.04%<br>174 | 34.16%<br>110 | 322   |
| Proximity to Schools   | 25.23%<br>81  | 58.26%<br>187 | 16.51%<br>53  | 321   |
| City Center Location   | 23.22%<br>75  | 43.34%<br>140 | 33.44%<br>108 | 323   |
| Parking                | 3.68%<br>12   | 51.53%<br>168 | 44.79%<br>146 | 326   |
| Ability to Expand      | 4.59%<br>15   | 47.71%<br>156 | 47.71%<br>156 | 327   |
| Lowest Cost            | 34.19%<br>106 | 56.13%<br>174 | 9.68%<br>30   | 310   |

| #  | Other (please specify)  | Date               |
|----|---|--------------------|
| 1  | We should plan to do it right and raise the money it takes to do that. I believe that many of us would happily pay the taxes to make this happen.   | 7/2/2014 9:54 PM   |
| 2  | While we answered that lowest cost is not important, that doesn't mean we need every bell and whistle. Cost is important. We need to spend money wisely on a new library. Part of that means, however, that we don't want to pay more in the long run because we chose the least expensive option and had to fix it later.  | 6/30/2014 5:57 PM  |
| 3  | Unfortunately, they are all important.  | 6/30/2014 5:42 AM  |
| 4  | It is essential that the library continue to be downtown. It is widely used by patrons who would or could not access the library's services elsewhere. Placing the library downtown also would greatly strengthen the chances of saving the downtown core area.   | 6/29/2014 9:46 AM  |
| 5  | adequate operating budget as well as capital investment   | 6/27/2014 11:55 AM |
| 6  | Should be open to Skagit County library members only  | 6/26/2014 7:41 PM  |
| 7  | safer neighborhood please and room to expand - providing greater selection of materials and services.   | 6/26/2014 4:25 PM  |
| 8  | I would like a library that reflects the people who live in the area and the beautiful river and mountains that are part of Skagit County. I do not want a library that looks like it's in Anytown, USA. Also, I would like the Children's Area to be whimsical and welcoming—a place where children want to be. Maybe there could be a children's mural, that children actually help to design. The same with a separate Teen Area, to honor teen wishes to have a space of their own. | 6/24/2014 10:14 PM |
| 9  | not stretched to thin by trying to be everything to everybody.  | 6/24/2014 3:03 PM  |
| 10 | Having a bus stop at the library would help with the transportation issue for those who are low-income. A community needs to invest in technology, resources and access for all.  | 6/23/2014 3:58 PM  |
| 11 | situated to serve a wide demographic range - age, culture, business/private, topics (agricultural - zoological), transportation (freeway access, public transportation, walkable) language  | 6/23/2014 8:53 AM  |
| 12 | I would not use the words "lowest cost." I also would not use "frugal" or "inexpensive." I would like to think that our new library is practical and yet elegant.   | 6/22/2014 7:02 PM  |
| 13 | Having the new library set in a park setting and maybe accessible to a playground would create a whole new library experience. And I still feel its services could be in different locations.   | 6/17/2014 3:26 PM  |
| 14 | If the space is designed to be rearranged for various needs the ability to physically expand may not be critical. The idea of the space being expansive is both an attitude and a design question.  | 6/16/2014 2:45 PM  |
| 15 | If you build a modern facility and have up to date equipment and resources the public will come. Mount Vernon isn't that big geographically. Parents would get their children there or buses are available. We shouldn't go with a design just because it is the lowest cost. It should be built to the size needed with expansion room available, but not counted on for some time.  | 6/15/2014 10:08 PM |

### Imagining Mount Vernon City Library's Future

|    |  |                    |
|----|--|--------------------|
| 16 | <a href="http://www.kclibrary.org/community-bookshelf">http://www.kclibrary.org/community-bookshelf</a> This is the most amazing library facade.... this is what I mean about a destination spot - a springboard for tourism   | 6/15/2014 11:38 AM |
| 17 | Libraries are getting smaller not bigger. Just because you received a donation doesn't mean you need to reimagine the entire set-up. Public Safety is Job One!!! If you have some sort of crazy notion that as soon as the public safety bonds are paid off it's time to have the taxpayers bond a new library you're extremely out of touch. Run another Police/Fire Bond instead. People will vote for that.   | 6/14/2014 9:46 PM  |
| 18 | when creating a technology environment, computer usage should be segregated between minors and adults, so young children have limited access to computer usage and internet sites.   | 6/14/2014 2:53 PM  |
| 19 | I can not address these issues until there is evidence that the library is more visionary in expanding services and accessibility. The immediate issue is not physical, but visionary in expanding cooperative ventures (country library system for starters) so that a greater selection of resources is available to ALL citizens of the area.   | 6/13/2014 11:46 AM |
| 20 | Within downtown Mount Vernon   | 6/12/2014 3:18 PM  |
| 21 | While I believe we need to be fiscally responsible and not spend frivolously, I also believe the library should be built to withstand time. Space, technology, curb appeal, pleasing interior visual design, future urban growth and the demands that will place on the facility are all things that need to be taken into account and provided for.   | 6/12/2014 10:15 AM |
| 22 | Do not put "bandaids" on our present library....invest in a library of excellence and one that will be useful for many, many years to come!  | 6/11/2014 10:15 AM |
| 23 | We need to build a library that will serve our growing community for the next 50 years at least.   | 6/10/2014 4:13 PM  |
| 24 | Sustainability, energy efficiency, long lasting and beautiful  | 6/10/2014 6:55 AM  |
| 25 | Please design it to be something of a tourist attraction, possibly even expanding the tourist area, to expand the upscale retail area.   | 6/5/2014 3:07 PM   |
| 26 | Local school children need to be able to access the library by walking or by city bus. Especially in the summer.   | 6/5/2014 1:09 PM   |
| 27 | It would be wonderful to use one of the many "abandoned" buildings in Mount Vernon. The Herald Building on College Way, The Albertson's Store also on College Way; the Salvation Army building - again, on College Way. All of these buildings are more accessible and visible than the current location.  | 6/4/2014 9:49 PM   |
| 28 | While digital access is crucial, there are resources that are still only available in print form, notably dramatic literature, and others that are most convenient and useful in print form, such as paperback novels. Having up-to-date technology available for community members is a worthwhile goal. Continuing to make printed material available for the community is essential.  | 6/4/2014 6:59 PM   |
| 29 | Extend services to non-city residents, such as access to other county libraries  | 6/3/2014 12:15 PM  |
| 30 | It is critical to use library investment to reinforce the City's other investment in the downtown area-- not duplicating other work but filling the library/information role as deeply as possible.  | 5/31/2014 11:31 PM |
| 31 | The current location is just fine.   | 5/30/2014 7:00 AM  |
| 32 | I would prefer to see the library in a dense neighborhood area on the hill, or built to enhance the College Way/Riverside Drive area, possibly with senior housing, museum, etc.   | 5/28/2014 10:56 PM |
| 33 | Finding a spot that would enhance redevelopment of Mount Vernon, such as the abandoned unemployment building and parking lots by Goodwill on Riverside Drive.  | 5/28/2014 9:58 AM  |
| 34 | Expand UP. How can one place be located with proximity to schools, when they are scattered so far apart? It would be nice, but if central city located, everyone can get there. Build a parking structure. Once again...expanding UP. Maybe a structure with some library above it, and a sky bridge connecting to the old library. Maybe move into an old warehouse: Christiansens or the Camation building...and use the warehouse ambiance as a design asset. | 5/28/2014 4:20 AM  |

### Imagining Mount Vernon City Library's Future

|    |   |                    |
|----|---|--------------------|
| 35 | I want a Public library that provides a safe and fabulous visible space for learning, sharing, and stimulating community and civic development. Close to public transportation, encouraging a diverse demographic that can easily see what is happening in Mt. Vernon and the surrounding communities. A place that provides reading/learning resources in a variety of formats. A place that actively engages marginalized groups like teens, esl groups, non tech savy people, to use and enjoy the facility and highly trained and well paid resource staff. I want a facility that has space to offer workshops and cultural events. A space with room for cutting edge technology and quiet places to read and louder place for kids to learn to enjoy the joy and power of reading.   | 5/27/2014 1:35 PM  |
| 36 | less concerned about proximity to schools than proximity to students and their families   | 5/24/2014 7:24 PM  |
| 37 | I love the current, central location of the library. I recognize the physical building (that I happen to love) is cramped. I am fortunate in that I am able to drive to wherever the library may be located. Not all of our residents, of course, are so fortunate. One of the may things I so appreciate about our library and our staff is that they are so welcoming to all that enter the door, regardless of age, color of skin or language spoken. That is very important to me. One of my concerns is that if the library is located, for instance, in a residential area, that is not only some distance from many of our library users it will become not as accessible to the very people that need its services the most.  | 5/22/2014 12:52 PM |
| 38 | Again, a checkbox for "Less Important" would have been nice for city center location and lowest cost.   | 5/22/2014 12:52 PM |
| 39 | I think the just moving away from the homeless shelter and downtown mount Vernon will increase people to come. I have talked to many mothers about your night time programs and the won't consider coming because of the stigma of the homeless shelter next door to you. I don't enjoy and avoid down town during the tulip festival. It's always wonderful to have a library close to a park!!  | 5/20/2014 9:52 PM  |
| 40 | The near-future development plan for Mount Vernon includes a major revitalization of its historical downtown area which will be protected from flooding and is expected to grow economically and culturally. It is already a transportation hub making it possible for all citizens to access the present library. When Saturday markets and other special events occur during library hours, I understand that use of the library significantly increases. So, I think the current location is ideal. I favor using the existing space (including the parking lot across the street, to build a compact facility. I would like to see a two or three story building constructed. This would preserve near access parking in addition to the parking that will be provided several blocks away when the revitalization of the downtown area is completed. | 5/19/2014 11:38 AM |
| 41 | maintain downtown location  | 5/18/2014 3:59 PM  |
| 42 | Lower cost is important since the library will be paid by the taxpayers, but an accessible location is critical. If the library is in a cheap location that is difficult to access, what's the point? The whole idea is that we'll have a library that will serve ALL of the people. Our most marginalized populations are the people who need the library the most, and they are most likely to have limited transportation options. I also feel strongly that the downtown area is the best location for the library for accessibility reasons and because it's important to keep core city functions that involve the public in the downtown. Every time a business or destination leaves our downtown, the city seems to suffer. A strong downtown is really important to this community.   | 5/17/2014 10:42 AM |
| 43 | Downtown location very important for those who don't own cars and must take public transportation. Library needs to be accessed easily by those who most need the free services it offers. Downtown location of library engages me use other downtown stores and shops more often; I combine my errands and its all quicker if I can go downtown for everything!  | 5/16/2014 8:02 PM  |
| 44 | Schools have buses to commute to the library. Function and cost trump aesthetics.   | 5/16/2014 4:16 PM  |
| 45 | I suggest that at a new 2-story library be built on the parking site across from the existing library and a new 2 story parking garage be built on the existing library site. If this is not possible, then the city owned property on Division Street would also be nice.  | 5/15/2014 3:29 PM  |
| 46 | We would like to see a larger, more modern facility that would meet the needs of more citizens. We love the website and current ability to reserve books through the computer.  | 5/15/2014 1:45 PM  |
| 47 | I honestly thing that a new library is a wonderful idea, and I would support tax increases to do it. HOWEVER, I do not think the library has to become a community center. Tax increases to staff such a thing would be astronomical! Please, focus on this being a LIBRARY and don't let it get out of hand. The best libraries in the biggest cities in the world are just that: libraries. Don't try to do too much or be everything to everyone.  | 5/15/2014 11:52 AM |

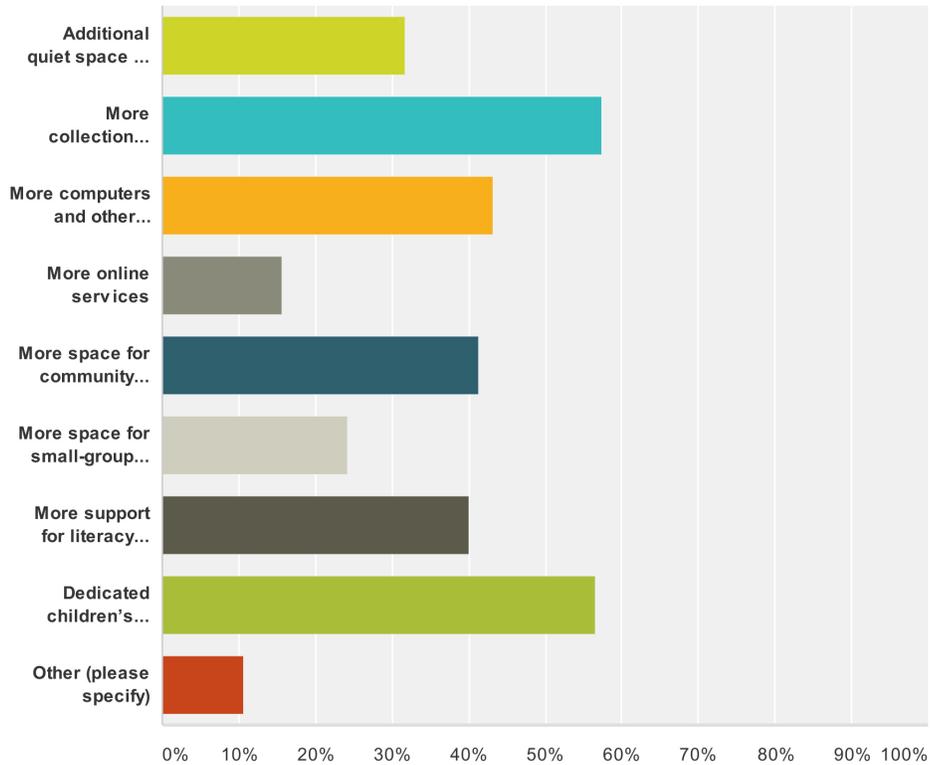
### Imagining Mount Vernon City Library's Future

|    |   |                    |
|----|---|--------------------|
| 48 | I'd rather pay more for a better functioning library than cut costs and not get needs met. Transportation connections are critical ... many people who need access to the library do not have personal transportation and rely on bus service.  | 5/15/2014 10:27 AM |
| 49 | Unfortunately, Mount Vernon is growing out in several directions. Proper planning needs to be facilitated to ensure a location that is accessible by all citizens, but especially focusing on the disabled and those without private transportation. Public transportation and ease of access regardless of disability should be one of the highest priorities in serving one and all in the community. | 5/15/2014 9:24 AM  |
| 50 | if at all possible, use the soon to be vacated Jail. I know, I know, no possible.   | 5/15/2014 8:42 AM  |
| 51 | I think that a lot of what the library does in its footprint will be going digital so expansion may not be important going forward.   | 5/14/2014 8:05 PM  |

### Imagining Mount Vernon City Library's Future

#### Q13 If library services could be expanded, which would be your top priority? (Select your top 3 choices)

Answered: 327 Skipped: 36



| Answer Choices  | Responses  |
|---|------------|
| Additional quiet space for study and reading  | 31.80% 104 |
| More collection materials (books, audiobooks, dvds, cds)                                      | 57.49% 188 |
| More computers and other information technology, and technology training                      | 43.12% 141 |
| More online services  | 15.60% 51  |
| More space for community gathering (space to accommodate literary, cultural, or civic events) | 41.28% 135 |
| More space for small-group work, meeting, or study  | 24.16% 79  |
| More support for literacy and reading activities and programs                                 | 40.06% 131 |
| Dedicated children's space and programming  | 56.57% 185 |
| Other (please specify)  | 10.70% 35  |
| <b>Total Respondents: 327</b>   |            |

| # | Other (please specify) | Date |
|---|------------------------|------|
|---|------------------------|------|

### Imagining Mount Vernon City Library's Future

|    |  |                    |
|----|--|--------------------|
| 1  | Please don't dumb-down the library in pursuit of popularity. Libraries, like all our institutions must evolve. This doesn't mean it's traditional mission is any less important, however. It just means that the methods of accomplishing it may change. We do our community and the world a disservice if we lower our standards to compete with the next big fad. To often, our society has chosen the low road, the easy path, in search of instant gratification and popularity. | 6/30/2014 5:57 PM  |
| 2  | Interesting activities or programs for youth to help them stay out of trouble.   | 6/30/2014 1:02 PM  |
| 3  | I really can't say.  | 6/30/2014 5:42 AM  |
| 4  | reading and research space for both youth and adult  | 6/26/2014 7:41 PM  |
| 5  | i would like to see a "book club" group of books established, where by book groups in the community could reserve a number of the same books(10) in advance for their meetings. It would require a variety of titles in the quantity, that would be rotated by reservation, thru the many groups in our community.   | 6/26/2014 6:18 PM  |
| 6  | A more friendly website  | 6/25/2014 3:13 PM  |
| 7  | More security  | 6/24/2014 6:09 PM  |
| 8  | More support for youth, with an emphasis on prevention education.  | 6/23/2014 11:36 AM |
| 9  | expanded hours expanded technical database access (searching AND article retrieval)  | 6/23/2014 8:53 AM  |
| 10 | Small group space is also important  | 6/22/2014 7:02 PM  |
| 11 | A dedicated robust stem program for starters.  | 6/17/2014 11:17 AM |
| 12 | ebooks   | 6/16/2014 2:02 PM  |
| 13 | The children's space would be critical. It's a huge part of the reason we go to the library and a place we meet with friends and meet new families. Getting the library bug at a young age is so important!  | 6/15/2014 11:32 AM |
| 14 | Very clever wording - Where is the "None of the Above Option"  | 6/14/2014 9:46 PM  |
| 15 | Eliminate restriction to access. What is offered now is adequately met by the present physical plant. The big question is how much interest is there in the present community to expand the resources of the library - there may not be the intellectual and motivational resources to work cooperatively toward improvement. The physical plant depends entirely on the activity for which it is the repository.  | 6/13/2014 11:46 AM |
| 16 | [patron marked four boxes with numbers, with "Additional quiet..." as 1, "More computers..." as 2, "More support for literacy..." as 3, and "Dedicated children's..." as 3A]   | 6/12/2014 3:18 PM  |
| 17 | Accessible affordably for county.  | 6/8/2014 8:00 PM   |
| 18 | DRIVE UP BOOK DROPS!!!! HOURS CLEARLY VISABLE A FROM THE STREET SO YOU DONT HAVE TO PARK, WALK ALL THE WAY TO THE DOOR TO FIND LIBRARY IS CLOSED!!!! WEEKEND AND EVENING HOURS SO NORMAL WORKING PEOPLE CAN USE THE LIBRARY WHEN THEY WANT TO. IT SEEMS THE LIBRARY IS ALWAYS CLOSED, OR WITHIN MINUTES OF CLOSING WHENEVER I WANT TO USE IT.  | 6/6/2014 2:55 PM   |
| 19 | community outreach   | 6/5/2014 2:55 PM   |

### Imagining Mount Vernon City Library's Future

|    |  |                    |
|----|--|--------------------|
| 20 | Thanks for asking! Couple of thoughts....The library is supported by the entire community and should provide a safe, innovative and welcoming experience, representing the heart of the community and a gift to all ages in current and future generations. It is another "third place" for the community, a place to enrich and grow. A library kindles the imagination, inspires a love of learning and is a ever growing treasury of information. Therefore it needs to be built with architectural flexibility to grow, expand and change shape to accommodate a wide variety of needs and functions. The city library is much more than a building and staff are a very important component of the overall brand, To deliver user centric services, staff are the key to provide friendly, accommodating and welcoming services, with a demonstrated willingness to meet user needs. Can we offer more services/hours/content that is relevant to the the demographics diversity of the community? As a public space, the library needs to be relevant to the people it serves. Couple of more meandering thoughts...Love the coffee shop in the Everett PL! Can we include innovative outdoor spaces such as a stage to inspire youngand old imaginations? Can we integrate services more with the learning happening in the schools and after school programs? Can we locate close to other complementary public amenities so that the both entities and the public gain from the integrated package? I envision an amazing, inspiring destination for the entire community. Thank you for the hard work. | 6/5/2014 9:31 AM   |
| 21 | Literacy activities should be geared toward the needs of the Mount Vernon population, including our Hispanic families.   | 6/4/2014 9:43 PM   |
| 22 | More hours open  | 6/4/2014 6:14 PM   |
| 23 | Why mess with perfection?  | 5/30/2014 7:00 AM  |
| 24 | I'd like to see an online community and resource area for advertising and hosting cultural events or connecting people with like minded groups. I want great smart boards for easy presentations and a location that encourages public transit and carpooling. High speed wifi available for users with their own technology.  | 5/27/2014 1:35 PM  |
| 25 | Fund transportation of materials from drop boxes and between Mt, Vernon and Burlington libraries.  | 5/25/2014 4:17 PM  |
| 26 | outdoor space to include native landscaping and space for local outdoor art/sculptures   | 5/22/2014 12:20 PM |
| 27 | Space, space, space! More meeting rooms and quiet spaces to study.   | 5/22/2014 11:45 AM |
| 28 | Accessible every day of the week, especially on Sundays.   | 5/21/2014 2:39 PM  |
| 29 | This is just an addition to the "additional quiet space" priority. I think this is really important for people who lack options in quiet places in their living environments. Many children in this community live in huge households that lack quiet places where they can do their schoolwork. Our library needs to support this need. There are also adults who are similarly limited by their housing situations, so they should have a place within the library where they can quietly work and read. While I think we need more quiet spaces for study and reading, I also think the idea of hushing because we're in the library is outdated. Our libraries should provide more opportunities for people to connect with other people in the community. Study and quiet places are important, but I think that the library would be more enjoyable if people could interact more within the space. We should have quiet areas, but we should also have areas where people feel free to engage in conversation. Also, I think that some of the gathering/small-group areas could double up as spaces for children's programming.   | 5/17/2014 10:42 AM |
| 30 | It would be great if the library was a benchmark for green building and technology. Creative green techniques in building, power, and utilities could be both educational and inspirational to the community. A rooftop rain garden, for example, could be cool and useful if it were utilized as meeting/play space.  | 5/16/2014 3:12 PM  |
| 31 | the ebook program is great—support it. I could click everyone of the above as "critical"   | 5/16/2014 9:35 AM  |
| 32 | Better (less restrictive) computers  | 5/15/2014 5:02 PM  |
| 33 | The library collection is very small, especially given the size of the community. The children's section is awfully small and butts up against the teen section. Teenagers need more quiet space and small-group space, while kids need areas in which they can be a little bit louder.  | 5/15/2014 11:52 AM |
| 34 | A separate computer access area would be nice. I understand the lack of space that we currently have. Maybe something like the Burlington Library has. Separate meeting rooms, computer rooms, ect.  | 5/15/2014 8:58 AM  |

### Imagining Mount Vernon City Library's Future

|    |  |                   |
|----|--|-------------------|
| 35 | since when is a library a community gathering center? what happened to just shelving for books and DVDs and desks for research and computers? why does a library have to meet all these other needs for cultural and civic meeting rooms etc etc.... is it funding???? | 5/15/2014 8:42 AM |
|----|--|-------------------|

### Imagining Mount Vernon City Library's Future

#### Q14 How could the library better serve you and your family?

| #  | Responses   | Date               |
|----|---|--------------------|
| 1  | Having more information that is relevant to older people.   | 7/3/2014 12:51 PM  |
| 2  | I like all of the programs that are offered, and it would be great if you kept offering them.   | 7/3/2014 12:46 PM  |
| 3  | I think the library staff is doing a very good job now with the present facility. Thank you!  | 7/2/2014 9:54 PM   |
| 4  | More selection  | 6/30/2014 7:06 PM  |
| 5  | Have more programs for infants to promote learning the alphabet and more activities for small children.   | 6/30/2014 1:47 PM  |
| 6  | A more open space would be more inviting and easier to navigate through. Perhaps the computer area can be in a separate room, instead of in the middle of all the books.  | 6/30/2014 1:12 PM  |
| 7  | Would like services to extend to other area libraries for non-city Mount Vernon patrons. I live outside city limits and cannot use other libraries (Burlington esp.)  | 6/30/2014 1:08 PM  |
| 8  | I think the current library does an excellent job, considering its resources. I am a 64-year-old retired female. Have found that many materials I have wanted have had to be ordered & paid extra for; that has been OK but not ideal.  | 6/30/2014 5:42 AM  |
| 9  | more hours  | 6/29/2014 10:41 AM |
| 10 | I like to go to children's programs in Burlington because they have separate rooms for these activities that are apart from the main library space, which keeps the kids more engaged and focused/keeps them from wandering around. I'd like to see something like that here.   | 6/28/2014 2:11 PM  |
| 11 | We LOVE the library. New books, audio books seem to be needed.  | 6/28/2014 12:39 PM |
| 12 | The library should be open more hours including Sunday. Hire more professionally trained staff. Improve outdated public pcs etc. Eliminate annual membership charge for out of city residents. Invest in newer print titles for the collection, especially non fiction items for all ages.  | 6/27/2014 11:55 AM |
| 13 | Keep up the good work!  | 6/27/2014 11:36 AM |
| 14 | More books and in a residential area  | 6/26/2014 7:41 PM  |
| 15 | Mount Vernon is in need of a place to hold public meetings for moderate sized groups. We also need to have technology available to our community members.   | 6/26/2014 7:19 PM  |
| 16 | Perhaps expand the inter library system, making it easier for people who live outside of the city limits to be able to participate in our library.  | 6/26/2014 6:18 PM  |
| 17 | It would be difficult to improve the service from staff I receive now. Excellent customer service and staff! Sadly, I do not feel safe bringing my children to the library at times due to the neighborhood and the frequency of questionable patrons sleeping, sitting and lurking in the library. Extended hours would help immensely and larger area resulting in greater selection of materials and services available. Thank you for asking!   | 6/26/2014 4:25 PM  |
| 18 | I would really like an expanded research section. It would be excellent to have a library that rivaled that of Universities.  | 6/26/2014 10:54 AM |
| 19 | Mount Vernon City Library is serving my family more than adequately. I am constantly impressed by how the staff serves the community so well. Thank you! I can envision a new library meeting the needs of our community with more meeting space for community events for patrons of all ages (children, youth to adults); greater support for users in terms of literacy programs and technology/computer services; and by continuing to stay abreast of patron needs and services with the some excellent attention which my family has enjoyed for over 25 years here in Mount Vernon. | 6/25/2014 3:48 PM  |

### Imagining Mount Vernon City Library's Future

|    |  |                    |
|----|--|--------------------|
| 20 | Building a facility that is open and spacious, well lit, safe, yet still providing the great selection that it currently does. The library doesn't seem to be filled with worthless or empty resources as some libraries are (such as TV series on DVD, uninteresting and low quality books). We could use a lot more space in the children's area. It's so frequently used and a bit crowded.   | 6/25/2014 3:44 PM  |
| 21 | Please consider cataloging by topic instead of alphabetically  | 6/25/2014 3:13 PM  |
| 22 | Larger book collection and more up-to-date books in adult non-fiction.   | 6/24/2014 10:14 PM |
| 23 | I think because of it's location, a lot of newcomers don't ever seek it out. If it was up on the east side of I-5, up where all the neighborhoods are, it would be more visible, and people would visit, just because it's there, and become regular patrons. I love the children's section, and think they do a very good job with it. I hope this will be continued, whatever the final location.  | 6/24/2014 8:18 PM  |
| 24 | Provide easier access to downloadable books and media. Provide downloadable music and magazines. Have a website interface that is modern and and easy to navigate--see the Phoenix Public Library website.   | 6/24/2014 6:09 PM  |
| 25 | While I agree that libraries should be places for the community, I do not wish it to become a community center that just happens to have books.  | 6/24/2014 3:03 PM  |
| 26 | An better inter-library loan system that doesn't cost people extra would be great. The Sno-Isle regional library system is a great model. The Oak Harbor library is part of this network and it allowed me to borrow a great variety of books from larger libraries without having to pay extra.   | 6/24/2014 12:30 PM |
| 27 | For the older people we need more large print books. Of course it would be nice to have more books of all kinds. I don't use the computer but I know it is important to people who do not have one. You have an excellent location and parking now . We need both.   | 6/24/2014 11:39 AM |
| 28 | -Being open later so people can study there/ get work done. -Having book drop off locations around city (i.e. Safeway, Haggens). -Making events more diverse; my family is hispanic but we speak perfect English and enjoy going to events hosted by the library but at times it can feel awkward being the only hispanic.   | 6/24/2014 10:00 AM |
| 29 | If the library was bigger, it would feel more welcoming. Also, more computers would be useful so that the waiting times is not as long.  | 6/24/2014 8:28 AM  |
| 30 | By increasing technology (computers) and allowing more time if there is research or homework that needs to be done one hour is not enough. Becoming a resource for all community events to at least have information about things that are happening....perhaps a calendar/bulletin board or take home calendars for busy moms & dads - hosting or having events such as movies, lectures, classes etc.  | 6/23/2014 3:58 PM  |
| 31 | I would love to see the resources available to children expanded; my son and I have enjoyed the Saturday morning activities and look forward to completing the summer reading program.   | 6/23/2014 2:42 PM  |
| 32 | open more hours and on Sunday  | 6/23/2014 2:12 PM  |
| 33 | You need an accessible, reliable, competent, and trusted individual that is included in the decision making and that can outreach, represent, and work with minority communities. Asking for volunteers can be a part of the person's role but this person should not be a volunteer. Often I see the lack of a person that can take on very important roles (because they have to make \$ for a living, are already spread thin, or may not have the experience) interpreted as "the community did not engage." There needs to be serious commitment which should include funding and there needs to be a wide search. Hiring a bilingual/bicultural person to greet and help check out books is great but not the same. Lastly, the mission/vision of the library should include commitment to cultural competence and diversity and it needs to be reflected in decisions and outcomes. It's a great thing that there is good effort to connect with the Latino community and to get feedback from those that are monolingual! Keep up the good work. | 6/23/2014 1:01 PM  |
| 34 | Rosetta Stone, more internet access  | 6/23/2014 1:01 PM  |
| 35 | be open on Sundays, evenings   | 6/23/2014 8:53 AM  |
| 36 | Longer hours, greater selection of books and ebooks, and community gathering space.  | 6/22/2014 7:02 PM  |

### Imagining Mount Vernon City Library's Future

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| 37 | Need more room for books. I went to check out a book to reread it last month and it was no longer in the library collection because of space restrictions. The library does a good job of getting new books, but it is bad that they have to remove other books to make room. In some cases this means early books in a series are not available. The most important thing a new library needs is a large collection space with room to expand. I would also like to see it moved up near Haggen's to get it out of the downtown area. I don't trust the floodwall.   | 6/22/2014 10:39 AM |
| 38 | Greater sharing of information about new children's authors and books. More steering of children to books that they may enjoy given their current interests. I think the library already does a fantastic job of bringing activities to children, but it would be exciting to see even more opportunities for connections in this area.   | 6/21/2014 9:35 PM  |
| 39 | Situating new library near Haggen's grocery on Division St.   | 6/21/2014 7:19 AM  |
| 40 | I think the staff does a wonderful job currently. Thanks for all that you do!   | 6/20/2014 9:12 PM  |
| 41 | Larger area for teens to study  | 6/20/2014 4:24 PM  |
| 42 | Simplicity in technology for those of us that lack technical savvy. Sunday hours would be helpful, however I do appreciate the need to keep cost down.  | 6/20/2014 8:57 AM  |
| 43 | More access to books. Better access to music CD's.  | 6/18/2014 11:49 AM |
| 44 | Make all items 3 week check out   | 6/18/2014 11:00 AM |
| 45 | My boys are now 8 and 5, and one thing that was a little stressful for me when they were toddlers was how easy it was for them to run out of the children's area. I think tired moms would love having the children's area a little more secure. Along the same lines, it would have been very helpful to have a library catalog computer in the children's area so that I could look up books for me from the adult books. Then I could write them down, and quickly take the boys with me to find them. It was always extremely difficult to find any books for me because my boys would be darting into other aisles. Perhaps if there were a stack of "books for moms" in the children's section? Like your quick picks? Then I could have just grabbed a few recommended books for myself before checking out the kids' books. I love your library!!!! | 6/17/2014 7:19 PM  |
| 46 | I can sit & read magazines or newspapers for hours. I like privacy, natural light, a quiet spot and comfortable seating. I also appreciate a spacious public bathroom with some monitoring to keep it safe & clean during the day.  | 6/17/2014 3:26 PM  |
| 47 | Today it does a good job, If I were king, I would move it towaqrds the Settlement House model, where Knowledge is passed on thru people as well as books..... This is how you build people up....   | 6/17/2014 11:17 AM |
| 48 | Make the library safe. Get rid of the crowd of smokers at the door. build us a library, not a shelter.  | 6/16/2014 5:14 PM  |
| 49 | Additional hours open. Access to additional outside libraries to locate books   | 6/16/2014 1:06 PM  |
| 50 | The community is an agricultural community but there is a lot of information that I could use (how to grow things, technology training). Parenting resources & things (events) that are happening in the community. I believe it is important for families who live outside city limits could obtain a free library card. It is difficult to live far away from the library & not be able to get a free card as part of Skagit County residence.  | 6/16/2014 7:47 AM  |
| 51 | More online e-books. Drive up book drop. I think the libraries should be linked and countywide usage available for those in city limits and unincorporated areas.   | 6/15/2014 10:08 PM |
| 52 | I would love an expanded digital version of books. I wish there were more available options for kindle books. More places for a family to settle in around a table and do homework or read while children explore the library. Love the children's programming and activities. Make a puppet stage, and a flannel board area - with a mini check out within the library so that pieces get cleaned up and returned after enjoyment. Feel that the children's area is too accessible to people who are not parenting. And while I UNDERSTAND that everyone has a right to be at the library, let us move it away from the homeless housing so it is not their warm place all day sleeping spot. I have a hard time sitting in the cozy furniture not knowing what has happened in the chair....  | 6/15/2014 11:38 AM |
| 53 | A larger space, better children's area, and more programs like Teddy Bear Time and group events.  | 6/15/2014 11:32 AM |
| 54 | We love the library right now, I think an updated building and more services for children would be great. We love storytimes and children's events, we would love to see more of those.   | 6/15/2014 11:23 AM |

### Imagining Mount Vernon City Library's Future

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| 55 | A larger program schedule in the winter would be great, especially for the kids. I have a 2 and a 6 year old and we get cabin fever ever winter-early spring since weather here does not promote outdoor activities.  | 6/15/2014 8:03 AM  |
| 56 | Sunday Hours  | 6/14/2014 9:46 PM  |
| 57 | Comfortable safe space; tables and chairs to sit and read or study. Listening lab.  | 6/14/2014 4:42 PM  |
| 58 | More available hours. Stay open later and later on the weekends.  | 6/14/2014 2:53 PM  |
| 59 | Provide more information in spanish and other languages, additional computers, more job support programs  | 6/14/2014 1:55 PM  |
| 60 | Be open to all Skagit County residents and be a part of sharing network with all libraries in the County.   | 6/13/2014 3:19 PM  |
| 61 | Be open more hours. I think that a Sunday option would be great. Sunday is a family day for many, either after church or instead of. I wish that the library was open for family activities then. I bring my grandson to the summer programs.   | 6/13/2014 12:44 PM |
| 62 | Expanding resources for far greater access to material.   | 6/13/2014 11:46 AM |
| 63 | In your growth retain the service oriented relations with the community as you do now. Has anyone considered rehabilitating an empty building (eq. the empty Albertson which is centrally located with great parking, etc.)? There are similar other sites that might work also. Thank you.   | 6/12/2014 3:18 PM  |
| 64 | If the voters would approve a county-wide library system and the materials available without using Inter Library Loan, I'd be super-excited... but that's a long shot.  | 6/12/2014 11:53 AM |
| 65 | I would like to see later hours for my college student to be able to study and to be able to study in a quiet place. I would also like to see more room for books and videos. The quantity of best sellers and videos seems to be compromised because of space.   | 6/12/2014 10:15 AM |
| 66 | Increase book holdings.   | 6/12/2014 9:52 AM  |
| 67 | I really like the Burlington library--spacious, tastefully done with simple artwork, sculpture, meeting rooms, etc. It is pleasant to be in and seems to be well-designed. Parking is a problem everywhere. My understanding is that the undeveloped property on 30th and Division was/is earmarked for the new library. I would like that because it would have sufficient space for everything. In the age of technology, I think that we should build a transitional facility that can meet our dual needs now but be able to adapt to more virtual access (cloud). Right now, I can access books and audibles and never have to fight traffic, parking or leave home. I think that this will be more in demand each year. Even if there are fewer books, the facility could be used for meetings and web broadcasts, webinars and go-to-meeting uses. | 6/11/2014 3:40 PM  |
| 68 | More expansion and more interaction with staff with help in services, programs and projects.  | 6/11/2014 2:41 PM  |
| 69 | Be open on Sunday.  | 6/11/2014 2:32 PM  |
| 70 | A place of excellence that would draw us closer to our community.   | 6/11/2014 10:15 AM |
| 71 | I would like to see the library be part of the bigger county district so we would have better access to reading material. At this time we are limited to books and it may take a long time to get a popular book.   | 6/11/2014 8:14 AM  |
| 72 | Have resume workshops for individuals looking for work. A better and updated book selection.  | 6/10/2014 4:13 PM  |
| 73 | It should have sufficient SPACE to be able to provide all of the above services, display, storage, and technologies that haven't yet become commonplace. It needs to be a physically attractive and safe place to be so that one WANTS to come there and participate in all the library has to offer.   | 6/10/2014 2:04 PM  |
| 74 | I liked the gardening classes that were offered. I would like to see the library as a place to develop communities based on different interests: gardening, crafts, knitting, etc. We could meet once a month or so. We could have public service be a major component of our activities.   | 6/10/2014 10:54 AM |
| 75 | Make it walkable from downtown, or keep in downtown. Community rooms.   | 6/10/2014 6:55 AM  |
| 76 | A larger collection and availability of community gathering space   | 6/9/2014 10:28 PM  |
| 77 | schedule more adult activities and provide publicity for adult programs--not just those for children. to better serve the whole community, provide more public information regarding the excellent reference librarian service.   | 6/9/2014 7:18 PM   |

### Imagining Mount Vernon City Library's Future

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| 78 | Open more hours please!  | 6/9/2014 3:07 PM  |
| 79 | We cannot afford to use the library due to our address.  | 6/8/2014 8:00 PM  |
| 80 | Keep the dvds coming and more clothing sewing books as well as mechanical/home improvement stuff   | 6/7/2014 7:43 PM  |
| 81 | I love to check out books and such at the library, and try to go at least once a week. I often do not stay to read at the library, because of the limited reading space. I appreciate the option to use my laptop there, and have done so on occasion. It would be great to have a more inviting space for reading -that is more spacious and to perhaps even have a small coffee shop or something like that to support the library. I realize many people use the library as a place to go during the day because they feel there is nowhere else to go -I am rather opposed to locating the library out in the middle of suburbia just to distance the location from that of shelters, and believe that the current location in the downtown area is the best spot, but I realize the current location has it's challenges and abuse. | 6/6/2014 10:33 PM |
| 82 | A BETTER SELECTION OF PERIODICALS WOULD BE HELPFUL. I would like to see several hobby magazines, history magazines, car magazines, how to magazines. I think your selection is very limited and often I find you've discontinued issues that can't be found elsewhere. (I know this would be difficult to monitor. Perhaps you could give a notice of at least one year that a periodical will be pulled unless sufficient interest is voiced)   | 6/6/2014 2:55 PM  |
| 83 | I would love to be able to take my daughter to the library and spend a few hours. However, I have found that the space is not conducive to reading or researching. It is cramped and uncomfortable.  | 6/5/2014 8:05 PM  |
| 84 | I think the library currently does a great job of serving me and my family. I didn't know we were getting a new library in Mount Vernon but I support such a facility. I think the public library is underutilized in this town. It is a critical service for all citizens but especially for those of limited means who may not have another way to stay connected, informed, and participate in our democratic society. Thank you.   | 6/5/2014 2:55 PM  |
| 85 | By having a larger facility that has space for study and reading and continuing to provide excellent services.   | 6/5/2014 2:15 PM  |
| 86 | It could be accessible to all people who live in Mount Vernon!!! Ahhh. I live in Skagit County but have no library. After living in Seattle and Bellingham for a number of years, this was the one thing I missed and it made me feel like this town was uneducated and unhealthy.   | 6/5/2014 1:09 PM  |
| 87 | open longer on Saturdays more kids programs outside of working family hours  | 6/5/2014 12:38 PM |
| 88 | free for county residents, Sunday hours, Friday eve hours  | 6/5/2014 9:01 AM  |
| 89 | MORE BOOK DROP OFF LOCATIONS in town! It is ridiculous that we can only drop off library books in one location. Longer hours! I can't take my kids to the library until the summer because I can't get there when I am working during the year. 1 late night a week is not convenient.   | 6/5/2014 8:36 AM  |
| 90 | More outreach to schools.  | 6/5/2014 8:33 AM  |
| 91 | I personally would appreciate academic material—much like the databases and journals available through many colleges. It would be great to use the library as a research hub for businesses/employees to increase their professional development.  | 6/5/2014 8:04 AM  |
| 92 | more hours   | 6/5/2014 7:52 AM  |
| 93 | More learning opportunities and advertising for library events would be helpful. Keep it downtown.   | 6/5/2014 7:48 AM  |
| 94 | Somehow get a countywide system.   | 6/4/2014 7:53 PM  |
| 95 | Better selection of books  | 6/4/2014 7:23 PM  |
| 96 | My family used the library extensively when our children were younger. Now that they've grown up and moved away from Mount Vernon, we rarely visit. Mostly, this is due to the convenience of online research and the accessibility of many materials either on the web or via inexpensive online purchase. It's hard to imagine exactly what a library could do to overcome these issues, but speaking personally, I would be drawn to a larger collection of plays, which are typically either unavailable or prohibitively expensive online.  | 6/4/2014 6:59 PM  |
| 97 | hours open . . . .   | 6/4/2014 6:14 PM  |

### Imagining Mount Vernon City Library's Future

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| 98  | Frankly, I'm not all that comfortable bringing my kids to the library. We get harrassed by drunks coming in, have to walk through a cloud of smoke, and once inside, have to deal with horrible behavior by people that are drunk, high or mentally ill. I'm not sure I want to pay for a nice new building if it isn't any more usable because you won't address these types of issues.   | 6/4/2014 11:46 AM  |
| 99  | Larger facility to house more books,dvds,talking books,updated computers,space for community gatherings.More literacy programs/educational programs.Better airflow throughout so it isn't so hot all the time. Keeping undesirable people away from the building.  | 6/3/2014 6:59 PM   |
| 100 | Larger collection, access to other county libraries  | 6/3/2014 12:15 PM  |
| 101 | I believe it is important (but not critical) to be open on Sunday afternoons.  | 5/31/2014 11:31 PM |
| 102 | open on Sunday   | 5/30/2014 7:33 PM  |
| 103 | I feel that the library is inconveniently located for our family. It is so out of the way for us. I rarely go to that part of town unless I'm going to the post office or the library. I don't know if anything can be done about that, but I thought it was worth mentioning. I wish it were closer! It is really frustrating to get over-due fines. I am responsible with the materials our family checks out and find it very difficult to get the books and movies back on time on a regular basis (and we tend to check things out on a regular basis). I like that things can be renewed online. It would help if there was a longer lending period OR if fines were forgivable when the materials did get returned. We moved here last year from Oak Harbor and absolutely LOVED the library system there (Sno-Isle). It was a fantastic resource. Great children's area and children's librarians, great programs for children (and teens!) in the summer and throughout the year, technology easily accessible, friendly welcoming staff, and as long as I returned materials I could continue to check things out and not incur fines unless I actually lost something. I took my kids to the library every week. We checked out books and movies and music. I have started visiting the library less often because during the busy-ness of life I occasionally have been late return materials to the Mount Vernon library and have incurred fees. I have a really hard time paying for unnecessary things like that! It is such a waste. It makes me not want to check things out anymore. This doesn't seem right. I wish there was an alternative. | 5/30/2014 4:37 PM  |
| 104 | We've lived in Mount Vernon for the past 20+ years, and made weekly trips to the library while our kids were growing up. Unfortunately, due to space restrictions, it has changed very little over the years and is severely out-dated. We'd like to see a bright, spacious facility with 'lots of light, well planned space for individuals and groups, & state of the art technology. It would be great to keep it downtown to help draw people to the heart of the city and keep it more vibrant...the library and food coop are what keep me coming downtown on a regular basis.   | 5/30/2014 6:29 AM  |
| 105 | More product.  | 5/29/2014 7:57 PM  |
| 106 | Open Sundays. A Countywide library system instead of individual city seems like a better use of funds and increases access for those outside city limits, however realize it seems quite challenging to change current infra-structure.  | 5/29/2014 6:26 PM  |
| 107 | More staff so the library could be open on Sundays and until at least 8 pm Monday-Thursday.  | 5/28/2014 10:56 PM |
| 108 | longer hours   | 5/28/2014 9:58 AM  |
| 109 | Through an expansion of the collection of books, DVD's etc. the library could better serve me and my family. The addition of greater space for community functions would also benefit us both now and in the future.   | 5/28/2014 1:52 AM  |
| 110 | Love to see a multi-media room (1 or 2) so the library could host authors, educators, artists, etc. and community meetings.  | 5/27/2014 2:27 PM  |
| 111 | [Survey taker crossed out the question and wrote, outside the box "You do well for me (for my family through the years.") If the Library moved out to the east (as talk has it), then only those with vehicle can use it easily. Part of MV library's centered-ness is in bus service and walking advantage (sidewalks and crosswalks)   | 5/27/2014 1:40 PM  |
| 112 | additional kids/family activities(movies, story time, arts/crafts), not have homeless people hanging around just to be inside, serve water/coffee,   | 5/27/2014 7:38 AM  |
| 113 | More books in Spanish in a variety of reading levels would support my family and our community better. Our daughters are being raised in a bilingual and bicultural environment and it is very difficult to find a variety of books in Spanish. This would also benefit our Hispanic population that are looking for resources to read in Spanish.   | 5/26/2014 9:27 PM  |
| 114 | Better location. More space. Larger collection of e-books  | 5/26/2014 6:50 PM  |

### Imagining Mount Vernon City Library's Future

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| 115 | Drop boxes through out city. Separate bathrooms for the kids section.   | 5/26/2014 6:01 PM  |
| 116 | Be more kid-friendly ie provide a seperate space for children in the library preferably a different room seperate from the rest of the library so kids wont be a distraction for other people working on important things.  | 5/26/2014 2:54 PM  |
| 117 | SUNDAY HOURS. More space to settle in and read/explore as a family - our visits tend to be "hunting expeditions" where we come, seek out books, and leave relatively quickly because there isn't enough good space for us to sit and read together or adults to settle with their materials while kids explore nearby. I'd like the library to be more a destination than a pass-through, means to an end. I'd like my kids to look back and remember afternoons at the library, rather than "errands" to the library.  | 5/26/2014 11:37 AM |
| 118 | The library needs to be a place where one can study-together or alone-in comfort and without being in cramped spaces. It needs to have the feeling that the world meets here...and anything's possible. Creativity in architecture!   | 5/26/2014 10:02 AM |
| 119 | We love our City library and spend a lot of time there. The staff is always great, and it's always clean. But, we are bursting at the seams. It would be nice to see a larger facility with room for growth, as well as a larger children's area.   | 5/26/2014 9:23 AM  |
| 120 | We have a special needs child whose behavior is often disruptive. We would like to feel more welcome at the library with him. Perhaps staff sensitivity training, as well as space where it's okay to be loud, and also a smaller, cave-like retreat area where he and others could go when feeling overwhelmed (within the children's section). Better security within the children's area is essential, such as glass doors, maybe a vestibule area with a small play structure for the kids and seating for the parents, and a half wall gate (like at the children's museum) into children's library area after the vestibule. Family restrooms in the children's area. I think an inner courtyard would be nice aesthetically as well as perhaps be a place for activities such as the children's garden, outdoor reading space, maybe even picnic area? | 5/25/2014 9:40 PM  |
| 121 | expand online options, continue to provide a child friendly space with frequent activities.   | 5/25/2014 9:25 PM  |
| 122 | I live in a senior complex and have no car. It would be so helpful if the library could provide outreach services to my and other complexes for patrons who have trouble getting to the library.  | 5/25/2014 4:17 PM  |
| 123 | More books available online to check out. Safer children's area, that isn't within a few feet from the front door.  | 5/25/2014 2:25 PM  |
| 124 | Be more sensitive to scheduling open hours...you always seem to be closed at exactly those times when the public has free time and would like to visit: weekends, holidays, etc. Find a way to allow county residents to be part of our library community.  | 5/25/2014 12:07 PM |
| 125 | The library serves us well as is, and we appreciate that. More events and acquisitions that promote inter-ethnic understanding. Having a larger budget for acquisitions and more book space. Wider range of periodicals - Christian Century, Washington Post, poetry journals.  | 5/24/2014 11:55 PM |
| 126 | More access to e-books--more titles and more licenses.  | 5/24/2014 7:24 PM  |
| 127 | availability  | 5/23/2014 11:35 AM |
| 128 | More programming aimed at the "Middle Years". Much of current programming seems aimed at very young or "golden years" population.   | 5/23/2014 11:25 AM |
| 129 | I would like to see the library as a central part of community activity. I would also like to see more online resources so people could access more online. Those two attributes may seem somewhat opposed. However, lectures and meetings at the library could also be done electronically so many more people could participate from home.  | 5/22/2014 10:07 PM |
| 130 | Functional building, more books and options for learning.   | 5/22/2014 6:34 PM  |
| 131 | extended hours, more collections, more room, more parking   | 5/22/2014 4:58 PM  |
| 132 | Would love more resources, book, books on CD... ect. and more space to sit and enjoy your time there more.  | 5/22/2014 3:36 PM  |
| 133 | The library serves our needs very well. It would be fantastic for our community if there were quiet rooms and meeting rooms.  | 5/22/2014 12:52 PM |

### Imagining Mount Vernon City Library's Future

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| 134 | You know a library is too small when they start wrapping the material around on the edges of the walls. It's not good when the librarians have to de-accession (throw out) a book for every new book they buy. This county has a lot of people in it. We deserve to have a library that is expansive enough to serve all of us. Also, there is no outreach program that I have seen. We had this in Ketchikan, a much smaller place.  | 5/22/2014 12:52 PM |
| 135 | Create an inviting space for all ages   | 5/22/2014 12:20 PM |
| 136 | Increased hours, more meeting rooms, cleaner, and not scary because of people with obvious social/mental difficulties wandering, sleeping, drinking in the bathrooms, smoking outside front door.   | 5/22/2014 11:45 AM |
| 137 | I was so surprised when I moved here and discovered there wasn't a county library system! I wish the libraries were more connected.   | 5/22/2014 11:24 AM |
| 138 | Longer hours in the evening and Sundays More up-to-date technology Comfortable spaces to sit, relax, and enjoy the offerings  | 5/21/2014 11:20 PM |
| 139 | Access for all.   | 5/21/2014 8:17 PM  |
| 140 | Expanded hours. Open everyday.  | 5/21/2014 2:39 PM  |
| 141 | The library should be a place where there are constantly family friend programming being offered, even for a minimal cost. Technology should be current   | 5/21/2014 11:28 AM |
| 142 | More online children & teen books. My girls can't ever find the books they want to read online for their Kindles. There are a lot of adult books.   | 5/21/2014 11:23 AM |
| 143 | I think it is important to create opportunities to engage children and foster an atmosphere where young readers look to the library as a useful access to literature. In our community, it is important to have bilingual (or a mix of English/Spanish) programming to engage the Spanish speaking portion of our community.  | 5/21/2014 9:59 AM  |
| 144 | There was once a bi lingual program and now there isn't. Would like to see it come back   | 5/20/2014 9:52 PM  |
| 145 | Have more book clubs and book club kits   | 5/20/2014 6:50 AM  |
| 146 | It is doing well but it needs to expand physically and programmatically to continue to adequately serve the needs of a growing city!  | 5/19/2014 11:38 AM |
| 147 | Have more copies of books with CD's available to check out. It seems there is just 1 copy per title at this time. Longer hours would be good for Sat. since some people still can't make it on weeknights. I work and go to college and it is hard to get to the library.   | 5/18/2014 9:36 PM  |
| 148 | We use the online Washington Anytime Library for a Kindle most. We also like to attend education events and the library needs a dedicated, larger space for these meetings.   | 5/18/2014 6:29 PM  |
| 149 | More community outreach regarding programs and services available   | 5/18/2014 12:49 PM |
| 150 | Meeting space Specialized collections Longer hours  | 5/17/2014 5:14 PM  |
| 151 | I think a family bathroom is really important, perhaps located in the children's area for safety reasons and to accommodate parents with several children at a time. Also, I think that bathrooms for both sexes should be equipped with a comfortable diaper changing station. More adult seating in the children's area so I can comfortably enjoy a book of my own while my child engages in age appropriate activities. Longer hours. Saturdays are often the only time we can find to get the the library because it closes at 7pm Mon - Thurs. Larger selection of books. Most of the books I buy are because I can't find them at our local library. I have the option to purchase books, but many members of our community are just out of luck if they can't find it at the library. Also, I know that there are interlibrary loan options, but the process seems to need some work. For example, if I search for a book with our library, it doesn't show other libraries within our loan agreement that also carry the book. I haven't played around much with e-books because I don't have an e-reader, but I know that the audiobook selection is also fairly limited. Perhaps my Audible membership has spoiled me, but it seems like new releases are pretty hard to come by for audiobooks. An outdoor enclosed patio would be really nice for warm days. It would still be within the library area so library materials could be taken outside. It could also be a place for children's programs. Places where kids could do activities that might be a little messy (like involving glue, food, etc...) I think that would be fixed by having more meeting rooms equipped with sinks, where some children's activities could be held and clean-up would be relatively easy. | 5/17/2014 10:42 AM |

### Imagining Mount Vernon City Library's Future

|     |  |                    |
|-----|--|--------------------|
| 152 | open on Sundays, can't tell you how many times on a rainy Sunday we would have been happy to go to the library. Maybe open on Sundays during winter months?  | 5/16/2014 8:02 PM  |
| 153 | I think it works well for us now as a retired couple. It's worked well in the past to bring our grandchildren to programs.   | 5/16/2014 4:16 PM  |
| 154 | By providing more opportunities for kids to learn and gather. Currently, the programming for children is right in the middle of our preschool day, making it impossible for us to utilize the preschool programming. If there were additional afternoon options, it would be easier for our family to benefit.   | 5/16/2014 3:12 PM  |
| 155 | see the whole survey.  | 5/16/2014 9:35 AM  |
| 156 | The existing library does a fine job for our family, but a new facility would be open to new and more updated services. The Anacortes Library would be a good model.   | 5/15/2014 3:29 PM  |
| 157 | By having more copies of new releases in books. Longer rental periods.   | 5/15/2014 2:47 PM  |
| 158 | Location closer to east Mount Vernon, larger facility and more new released books, community room for meetings.  | 5/15/2014 1:45 PM  |
| 159 | A checkout desk within the children's section would be nice, so I didn't have to take my rowdy kids up to the counter where they tend to run off and disturb other patrons while I'm trying to check out. Likewise, having one large doorway, instead of the split doors, would be helpful. It's a pain to have to renew my library card every year. I would love to see a county-wide library system. Grassy areas outside the library, instead of all the landscaping, would be nice for a picnic or to have kids who are too wound up to be in the library play. As my children enter the dual-language program, they are required to read more in Spanish. A larger Spanish section for children would be helpful.   | 5/15/2014 11:52 AM |
| 160 | We need community meeting space that is available for meetings and trainings. I have attended some of the library's workshops and meeting in the resource area is awkward. Separate meeting space is essential. Consider combining the library and community center. The Senior Center is outdated and does not offer much usable space. Having the library and community workshops, educational opportunities, group meeting space, etc. in one local will benefit the community. For example, if I could book a meeting room for an evening Brownie (Girl Scouts) meeting and then take the girls into the library to research something we are working on it would be a win-win. Getting people into the facility and what it has to offer is the first step in building citizens who are engaged in their community.   | 5/15/2014 10:27 AM |
| 161 | Offer services to homes—help with computers, training on Library databases.  | 5/15/2014 9:55 AM  |
| 162 | I was absent from the library for several years in the late 90's. I have since rediscovered the library and the opportunities to continue to read and expand my knowledge. I am especially pleased with the inter library loan system and also the books on line that my library card provides. I would encourage the library to continue with the excellent customer service that is always present on my visits. The staff overcome many handicaps everyday because of the old facilities. Providing the staff with the proper facilities to support the community in their visits to the library should be the number one priority. I really do not see the library serving me better in the future, but continuing to provide the excellent support that is now present.   | 5/15/2014 9:24 AM  |
| 163 | When we moved from Colorado Springs 2 years ago, I immediately came to get my library card and was ASTOUNDED that I had to PAY FOR IT. And then I was shocked at the dismal interior and display and homeless etc..... So I joined Anacortes library, loved it but too far. So I joined Burlington and loved it but too far....decided I'd better suck it up and support the local library. I realize it has to do with funding, but this library system is about 50 years behind the times. some planning development people need to go look at libraries in other cities to see how it's done. OR at least be part of the other regional libraries .....why is La Conner and Burlington and Anacortes all separate. why aren't you sharing resources? this is madness. And why can't I EVER get the books I want. Why do I have to pay for shipping???????? I'm truly disappointed. that's not even the right word. And I did volunteer hoping I could make some sort of difference. And all I ever did was do inventory of shelved books. I felt under utilized and invisible. but that's not my complaint. see above for complaints. | 5/15/2014 8:42 AM  |

# APPENDIX B

## ADDITIONAL REFERENCE MATERIALS

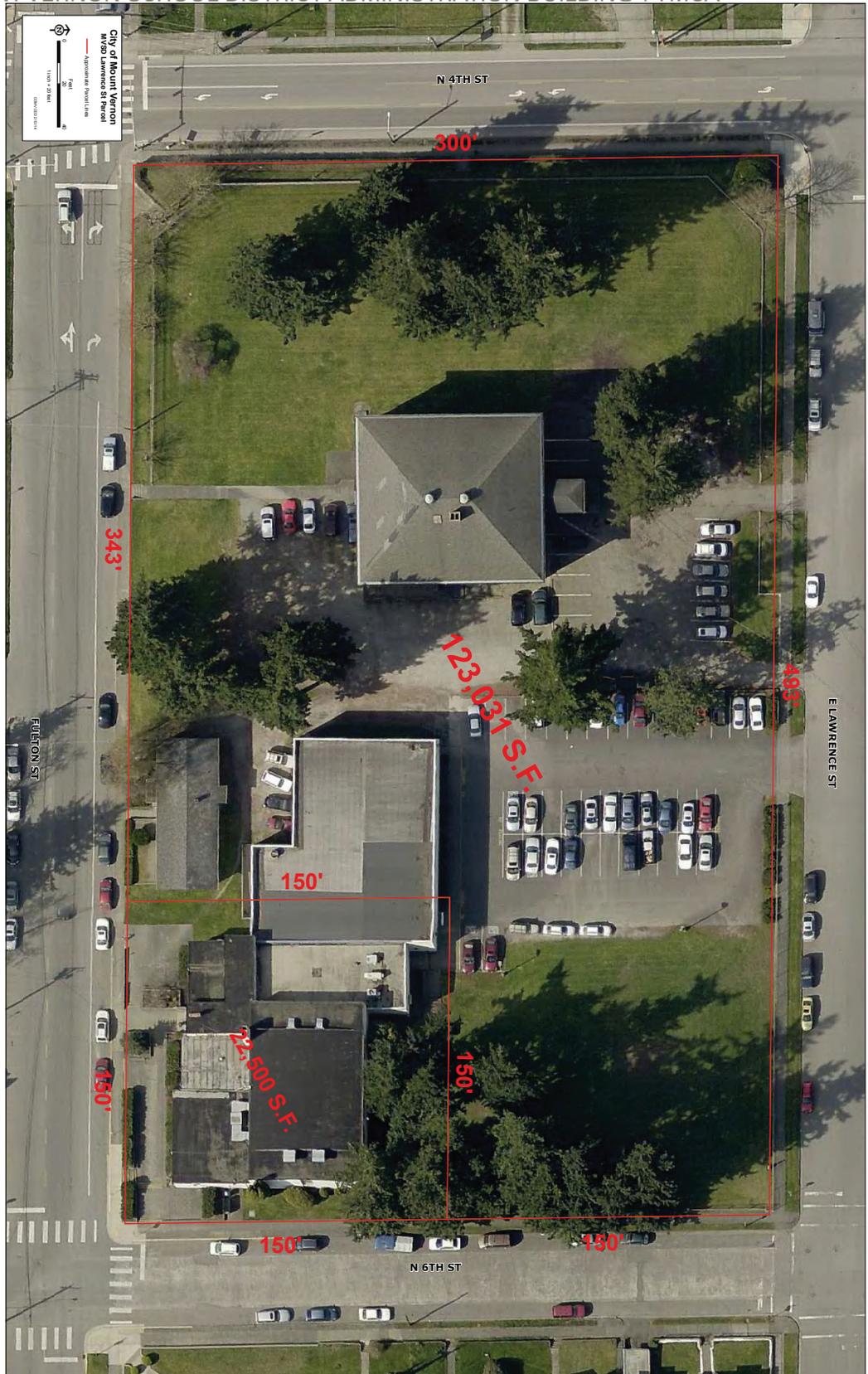
City of Mount Vernon Site Maps.....128  
Higgins Site Study.....131

SITE MAP: EXISTING MOUNT VERNON LIBRARY SITE



Source: City of Mount Vernon

SITE MAP: MOUNT VERNON SCHOOL DISTRICT ADMINISTRATION BUILDING + YMCA



Source: City of Mount Vernon

SITE MAP: HIGGINS PARCEL



Source: City of Mount Vernon

MOUNT VERNON LIBRARY CONCEPTUAL SITE STUDIES AT HIGGINS PARCEL 3/2013



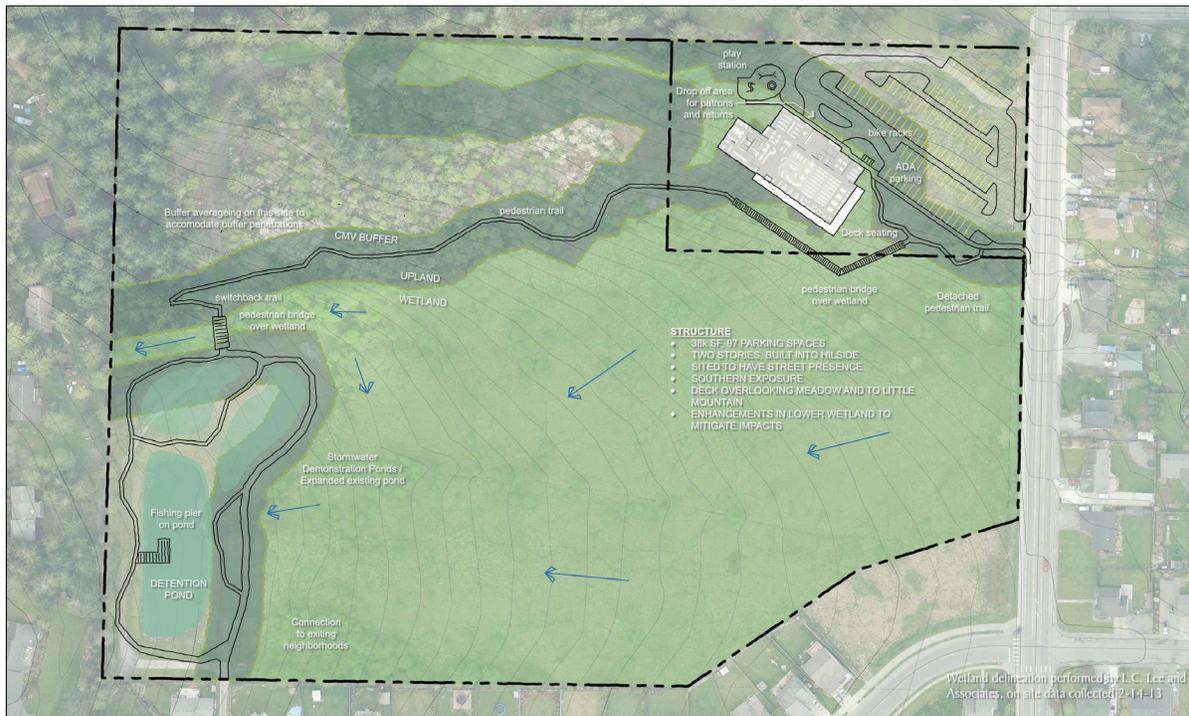
Community Library - Mount Vernon WA

Conceptual Siting Plan - 1

Prepared for:  
City of Mount Vernon  
Community and Economic Development  
Mount Vernon, WA 98273  
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2/3  
March 7, 2013



Community Library - Mount Vernon WA

Conceptual Siting Plan - 2

Prepared for:  
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Community and Economic Development  
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3/3  
March 18, 2013

Source: City of Mount Vernon